

ORIGINAL

LOCAL EXCHANGE SERVICE

MCImetro ACCESS TRANSMISSION SERVICES, INC.

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES
APPLYING TO LOCAL EXCHANGE SERVICE
WITHIN THE STATE OF ARIZONA

APPROVED FOR FILING
DECISION #: 59983

CHECK SHEET

Tariff Pages 1 - 98 and Price List pages PL1 - PL17 inclusive of this tariff are effective as of the date shown.
Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

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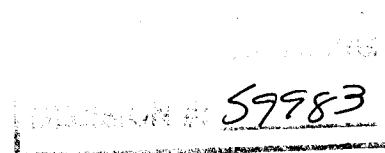


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Filed: July 14, 2000

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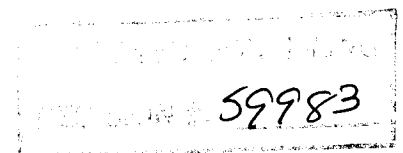
Effective: August 13, 2000

EXPLANATION OF SYMBOLS, REFERENCE MARKS, AND ABBREVIATIONS OF
TECHNICAL TERMS USED IN THIS TARIFF

ORIGINAL

The following symbols shall be used in this tariff for the purpose indicated below:

- C - To signify changed regulation.
- D - To signify discontinued rate or regulation.
- I - To signify increased rate.
- M - To signify a move in the location of text.
- N - To signify new rate or regulation.
- R - To signify reduced rate.
- S - To signify reissued matter.
- T - To signify a change in text but no change in rate or regulation.



ORIGINAL

APPLICATION OF TARIFF AND PRICE LIST

This tariff sets forth the service offerings, maximum rates, terms and conditions applicable to the furnishing of intrastate communications services by MCImetro Access Transmission Services, Inc., to Customers within the local exchange service area defined herein. The Price List sets forth the current rates.

APPROVED FOR FILING
DECISION #: 59983

1. Definitions

Certain terms used generally throughout this tariff are defined below.

(D)

Advance Payment: Payment of all or part of a charge required before the start of service.

Authorized User: A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Automatic Dial : This feature allows a Meridian Business Set customer to call a frequently dialed number by depressing the assigned feature key. The number is user programmable and can be up to 24-digits in length. The 24 digit number can include an access code, feature access code, telephone number and authorization code.

Call Forward Busy: Automatically routes incoming calls to a designated answering point when the called line is busy.

Call Forward No Answer: Automatically routes incoming calls to a designated answering point when the called line does not answer within a pre-specified number of rings.

Call Forward Variable: Automatically routes incoming calls to a designated answering point, regardless of whether the user's Station is idle or busy.

Call Hold: Allows the User to hold one call for any length of time provided that neither party goes On Hook.

Call Park: Allows a User to "park" a call against their directory number within the business group and "unpark" the call from any other directory number. A business group consists of a series of Customer-defined telephone numbers.

1. Definitions (Cont'd)

Call Pickup: Allows a User to answer incoming calls to another Station line within a defined call pickup group. Call Pickup is provided as either Group Call Pickup, where predesignated groups can pickup each other's calls by activating an access code or a feature key, or Directed Call Pickup, where any call can be retrieved by dialing a different access code followed by the extension number.

Call Trace: Allows a called party to initiate an automatic trace of the last call received and is available for Local Line customers. After receiving an offending call, the customer must hang up and dial the feature code *57 (1157 for rotary phones) prior to receiving another inbound call. After dialing the feature code, the customer receives a recording that indicates that the trace was successful, and that the originating number has been captured and forwarded to the Company. The recording will also provide the customer a toll free number to the Company's Annoyance Call Bureau (ACB) Center for the customer to call for further action or to speak to an ACB representative. An ACB representative advises the customer that the telephone numbers of calls identified as harassing shall be released only to authorized investigative or law enforcement officers. This information will not be given directly to the customer. Customers will be instructed to file a complaint with the appropriate law enforcement officials. Information on originating telephone number identified as harassing are released verbally to law enforcement with proof of identification. A subpoena is required before written records may be released to law enforcement. The Company is not liable for damages if, for any reason, the call trace attempt is not successful. The practices of law enforcement officials vary, and the Company does not represent that any action taken by such officials with regard to the traced number.

Call Transfer/Consultation/Conference: Provides the capability to transfer or add a third party, using the same line.

Call Waiting: Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

Call Waiting Cancel: Allows a User to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Caller ID-Name: Allows the subscriber to view the phone number of the person calling before the phone is answered.

Caller ID with Name and Number: Allows the subscriber to view the name and phone number of the calling party before the phone is answered.

N
N

Calling Number Delivery: Identifies the 10-digit number of the calling party.

Calling Number Delivery Blocking: An optional feature which allows a customer to block the delivery of their telephone number to the called party's destination display on a selective or complete basis. There are two types of Calling Number Delivery Blocking: 1) Selective Blocking: Allows a customer to activate and deactivate on a per-call basis Calling Number Delivery Blocking using a feature access code prior to placing an outgoing call. Selective Blocking does not prevent the delivery of telephone numbers to 911 emergency providers; and 2) Complete Blocking: Allows a customer to request Calling Number Delivery Blocking on the customer's line or trunk which automatically blocks the delivery of the caller's number on all outgoing calls. Complete Blocking does not prevent the delivery of telephone numbers to 911 emergency providers.

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1. Definitions (Cont'd)

ORIGINAL

Class of Service (COS): (See Toll Restriction)

CM

Company: MCImetro Access Transmission Services, Inc., a Delaware Corporation, which is the issuer of this tariff.

Conference/Six-Way: The User can sequentially call up to five other people and add them together to make up a six-way call.

Configuration 1: This configuration is mandatory and a prerequisite for the other 2 configurations. It consists of up to 23 bearer circuits and 1 controlling D channel.

Configuration 2: This configuration consists of up to 24 bearer circuits that are controlled by the D channel on the associated Configuration 1 facility.

Configuration 3: This configuration consists of 23 bearer circuits that are controlled by the D Channel on the associated Configuration 1 facility, along with 1 back-up D Channel.

M

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Effective: 1-8-99

1. Definitions (Cont'd)

Individual Case Basis: A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

Intercom: This feature allows a station user to terminate a call on a predesignated set by depressing the ICM key on the Meridian Business Set.

Interim Local Number Portability (ILNP): An optional feature of facilities based services which allows the customer to keep its existing telephone number. ILNP is accomplished via Remote Call Forwarding (RCF). Charges will apply per telephone number.

ISDN Digital Facility: T-1 facility required for PRI access.

Joint User: A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

Key Short Hunt: Key Short Hunt provides the capability to hunt for an available line on a Meridian Business Set by starting with the number dialed and hunting upwards. The hunt stops once the Local Line at the top of the Meridian Business Set is checked for availability.

Last Number Redial: The Last Number Redial allows a Meridian Business Set user to redial the last called number by depressing a single key [#]. Last Number Redial can be assigned to each Telephone Number appearing on a Meridian Business Set.

LATA: A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

Least Idle Trunk Selection (LIDL): LIDL trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the shortest period of time.

Local Calling: A completed call or telephonic communication between a calling Station and any other Station within the local service area of the calling Station.

Local Exchange Carrier: A company which furnishes exchange telephone service.

Mbps: Megabits, or millions of Bits, per second.

Message Waiting: This feature provides an indication to a Station User that a message is waiting. Indications may be visual (lamp) or audible (stuttered dialtone).

Most Idle Trunk Selection (MIDL): MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

Multiple Appearance Directory Numbers: A directory number that is assigned more than once to one or more Proprietary Business Sets.

Multi-Frequency ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Non-Facility Associated Signaling (NFAS): A single D channel on one facility can be configured such that it controls the signaling B channels on other T-1 facilities. (N)

Certain material previously located on page 11 can now be found on this page.

1. Definitions (Cont'd)

ORIGINAL

Non-Qualified Commercial Affinity Group

An association or affiliation of business entities whose members/individuals are not organized for the sole purpose to qualify for the discounts described herein.

Non-Qualified Residential Affinity Group

An association or affiliation of residential users whose members/individuals are not organized for the sole purpose to qualify for the discounts described herein.

Non-Recurring Charges: The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Off-Hook: The term "off-hook" denotes the active condition of a telephone exchange service line.

On-Hook: The term "on-hook" denotes the idle condition of a telephone exchange service line.

Out-Of-Band Channel Signaling: ISDN-PRI uses one of the circuits on a DS-1 to accomplish signaling for the remaining circuits defined in the trunk group.

Overflow Routing

Where technical capabilities exist, overflow routing allows the redirection of incoming calls based on customer conditions of either "all trunks busy" or disaster-based service outages. The redirection (Overflow) will route to an alternate number designation determined by the customer. Standard simultaneous call "path" allocations are usually (1) per number. However, a customer may opt to increase their "path" quantities per number based on their ability to process simultaneous call volumes during overflow conditions. A monthly recurring charge will apply based on a "per path/per number" scenario". In addition, toll charges may be assessed if the alternate number designated by the customer is not toll free and is outside of their service address rate center.

Presubscription - 2: An arrangement whereby a Customer may select and designate to the Company an Exchange Carrier it wishes to access, without an access code, for completing intraLATA toll calls. The selected Exchange Carrier is referred to as the End User's Primary Interexchange Carrier (PIC-2).

Privacy Release: All other extensions of a line are unable to enter a conversation in progress unless the initiating telephone releases the feature.

Query Time and Date (QTD): The M5209 and M5312 Meridian Business Set's have a 48-character alphanumeric LCD. The display provides the customer with the time and date when the QTD key is pressed.

Qwest: Interchangeable with US West.

Recurring Charges: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

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1. Definitions (Cont'd)

Remote Call Forwarding (RCF): RCF allows all calls dialed to a telephone number equipped for RCF service to be automatically forwarded to another dialable telephone number. This service enables a customer to list a local directory number that is forwarded to a different city or exchange. Each RCF service allows for the forwarding of one call at a given time. The RCF customer is responsible for any applicable usage rates/charges between the RCF number and the terminating number.

Conditions:

1. RCF service is not offered when the answering location for a forwarded call is a coin/coinless, Semi-public/public telephone service.
2. The Company cannot guarantee the grade of transmission on remotely forwarded calls. Normal grade end-to-end transmission is not guaranteed because transmission characteristics may vary depending on distance and routing required to complete the forwarded portion of the call.
3. RCF service will only be provided when, in the judgement of the Company, the customer subscribes to sufficient RCF facilities at the terminating (answering) location to adequately handle calls without impairing, disrupting or deteriorating any services offered by the Company. In the event that the use of RCF service causes impairment, disruption or deterioration, the Company shall have the right to discontinue the RCF service.

RCF service is required for each directory number being forwarded. A customer can request additional RCF service (call paths) provided the customer has a receiving group of lines equal to the number of RCF services requested, (i.e., directory number is forwarded to a remote group of 5 lines – the customer can have up to 5 RCF services.).

Selective Call Screening (SCS): A call processing arrangement designed to restrict certain types of billing options from a line or trunk originating a call. The service is offered to provide customers with a choice of originating call screening options when an operator services system is involved with the call processing. The Selective Call Screening service provides information to the operator services platform (mechanized or live operator) to denote special originating call handling was requested. The following billing options are available: billing as collect, bill to a third party number or billed to a calling card. The Company assumes no liability for calls completed by any other entity, carrier or operator services platform as long as the Selective Call Screening code accompanies the call sent to another entity, carrier or operator services platform. SCS Customers are responsible for all toll charges billed to their line(s) for calls that are not carried solely over MCI network and facilities. SCS is offered subject to switch availability on MCI Local Business facilities(lines and trunks).

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance of service. The parties may mutually agree on a substitute Service Commencement Date.

Certain material previously located on page 13 can now be found on this page.

1. Definitions (Cont'd)

Service Order: The written request for local exchange services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Services: The Company's telecommunications services offered on the Company's network.

Shared Facilities: A facility or equipment system or subsystem which can be used simultaneously by several Customers.

Speed Dial (Speed Dial-8 or Speed Dial-30): Allows placing calls to eight (Speed Dial-8) or thirty (Speed Dial-30) other phone numbers by dialing a one or two digit code rather than the complete phone number.

Station: Telephone equipment from or to which calls are placed.

Toll Restriction: Used to prevent a Station from dialing certain codes and numbers. Formerly Class of Service (COS).

Trunk: A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

US West: Interchangeable with Qwest

N

User: A Customer or any other person authorized by the Customer to use service provided under this tariff.

Vanity Telephone Numbers: At the request of the Customer, the Company may assign a telephone number with the last four digits selected by the Customer. The assignment is subject to availability of a particular number and subject to the terms and conditions set forth in Section 2.1.3.

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2. Regulations

ORIGINAL

2.1 Undertaking of the Company

2.1.1 Scope

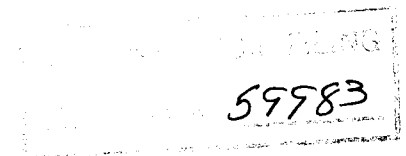
The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission between points within the State of Arizona under the terms of this tariff.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2 Shortage of Equipment or Facilities

2.1.2.1 The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.

2.1.2.2 The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber optic cable facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.



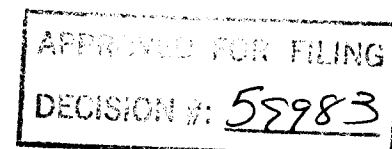
2. Regulations (Cont'd)

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2.1 Undertaking of the Company (Cont'd)

2.1.3 Terms and Conditions

- 2.1.3.1 Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer, in writing, on not less than 30 days notice. Unless otherwise specified herein, for the purpose of computing charges in this tariff, a month is considered to have 30 days. All calculations of dates set forth in this tariff shall be based on calendar days, unless otherwise specified herein.
- 2.1.3.2 Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff.
- 2.1.3.3 At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.



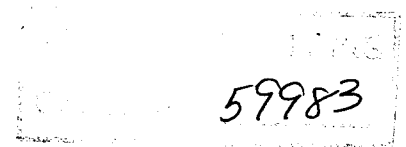
2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Terms and Conditions (Cont'd)

ORIGINAL

- 2.1.3.4 This tariff shall be interpreted and governed by the laws of the State of Arizona.
- 2.1.3.5 Another telephone company must not interfere with the right of any person or entity to obtain service directly from the Company.
- 2.1.3.6 The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.
- 2.1.3.7 The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to section 2.1.3.8 below.



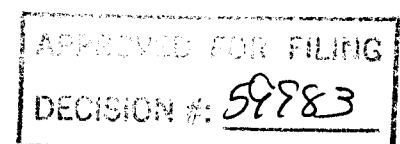
2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Terms and Conditions (Cont'd)

2.1.3.8 The Customer agrees to return to the Company all Company-provided equipment delivered to Customer within five (5) days of termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to Customer's failure to comply with this provision.

ORIGINAL



2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company

2.1.4.1 The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, other defects, or representations by the Company, or use of these services or damages arising out of the failure to furnish the service whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in Section 2.6, below. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

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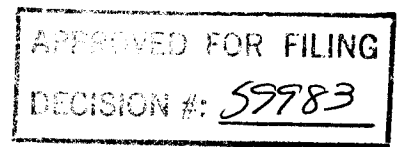
2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

ORIGINAL

- 2.1.4.2 The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this tariff. The Company's liability, if any, with regard to delayed installation of Company facilities or commencement of service, shall not exceed \$1,000. With respect to any other claim or suit, by a Customer or by any others, for damages associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this tariff, and subject to the provisions of Section 2.6, the Company's liability, if any, shall be limited as provided herein.



2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

- 2.1.4.3 The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States government or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials, or strikes, lockouts, work stoppages, or other labor difficulties.
- 2.1.4.4 The Company shall not be liable for: (a) any act or omission of any entity furnishing the Company or the Company's Customers facilities or equipment used for or with the services the Company offers; or (b) for the acts or omissions of other common carriers or warehousemen.
- 2.1.4.5 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.

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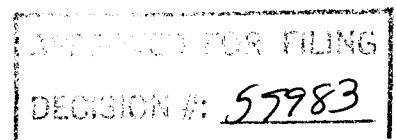
2. Regulations (Cont'd)

ORIGINAL

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

2.1.4.6 The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, condition, location or use of any installation provided by the Company. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.



2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

ORIGINAL

2.1.4 Liability of the Company (Cont'd)

- 2.1.4.7 The Company shall not be liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participating carriers shall be deemed to be agents or employees of the Company.
- 2.1.4.8 Notwithstanding the Customer's obligations as set forth in Section 2.3.2, the Company shall be indemnified, defended, and held harmless by the Customer or by others authorized by it to use the service against any claim, loss or damage arising from Customer's use of services furnished under this tariff, including:
- claims for libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; and
 - patent infringement claims arising from combining or connecting the service offered by the Company with apparatus and systems of the Customer or others
 - all other claims arising out of any act or omission of the Customer or others, in connection with any service provided by the Company pursuant to this tariff.

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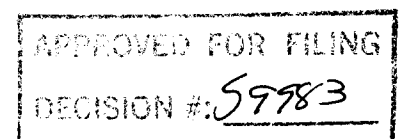
2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

ORIGINAL

2.1.4 Liability of the Company (Cont'd)

- 2.1.4.9 The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by the Customer for the specific services giving rise to the claim, and no action or proceeding against the Company shall be commenced more than one year after the service is rendered.
- 2.1.4.10 The Company makes no warranties or representations, express or implied, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- 2.1.4.11 The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities or services which are interconnected with Company services.

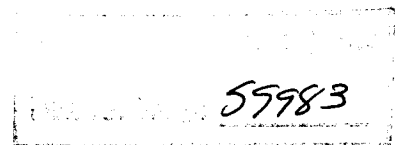


2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

- 2.1.4.12 The Company does not guarantee nor make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, or death of, any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, locations or use of service furnished by the Company at such locations.



2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

ORIGINAL

2.1.4 Liability of the Company (Cont'd)

2.1.4.13 The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, materials and supplies, for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's network. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's network are of the proper mode, band-width, power, data speed, and signal level for the intended use of the Customer and in compliance with the criteria set forth in Section 2.1.6 following, and that the signals do not damage Company equipment, injure its personnel or degrade service to other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the company may, upon written notice, terminate the Customer's service without liability.

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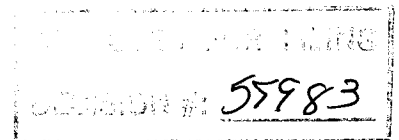
2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

2.1.4.14 With respect to Emergency Number 911 Service:

- (a) This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.



2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

2.1.4.14 (Cont'd)

- (b) Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its Users, agencies or municipalities, or the employees or agents of any one of them.

2. Regulations (Cont'd)

ORIGINAL

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

2.1.4.15 The Company's liability arising from errors or omissions in Directory Listings, other than charged listings, shall be limited to the amount of actual impairment to the Customer's service and in no event shall exceed one-half the amount of the fixed monthly charges applicable to exchange service affected during the period covered by the directory in which the error or omission occurs. In cases of charged Directory Listings, the liability of the Company shall be limited to an amount not exceeding the amount of charges for the charged listings involved during the period covered by the directory in which the error or omission occurs.

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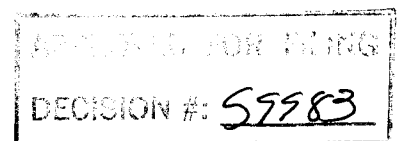
2. Regulations (Cont'd)

ORIGINAL

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

- 2.1.4.16 In conjunction with a nonpublished telephone number, as described in Section 3.4.5.3, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number. The Company will try to prevent the disclosure of the number of such telephone, but will not be liable should such number be divulged.
- 2.1.4.17 When a Customer with a nonpublished telephone number, as defined herein, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service upon request of such governmental authority. By subscribing to service under this tariff, Customer acknowledges and agrees with the release of information as described above.
- 2.1.4.18 In conjunction with the Busy Line Verification and Interrupt Service as described in Section 3.3.2, the Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.
- 2.1.4.19 The Company shall not be liable for any act or omission concerning the implementation of Presubscription, as defined herein.



2. Regulations (Cont'd)

CONFIDENTIAL

2.1 Undertaking of the Company (Cont'd)

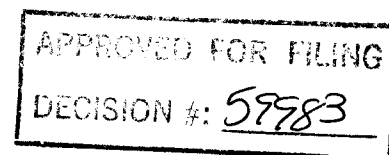
2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notifications requirements. With some emergency or unplanned service-affecting conditions, such as outage resulting from cable damage, notification to the Customer may not be possible.

2.1.6 Provision of Equipment and Facilities

2.1.6.1 The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.

2.1.6.2 The Company shall use reasonable efforts to maintain facilities that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities installed by the Company, except upon the written consent of the Company.



2. Regulations (Cont'd)

2.1 Undertaking of the Company (Cont'd)

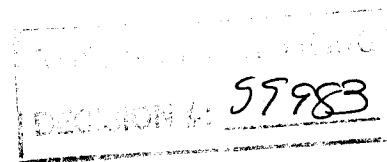
2.1.6 Provision of Equipment and Facilities (Cont'd)

2.1.6.3 Equipment installed at the Customer Premises for use in connections with the services the Company offers shall not be used for any purpose other than that for which the Company has provided it.

2.1.6.4 The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:

- (a) the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
- (b) the reception of signals by Customer provided equipment; or
- (c) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

ORIGINAL



2. Regulations (Cont'd)

ORIGINAL

2.1 Undertaking of the Company (Cont'd)

2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

2.2 Prohibited Uses

2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.2 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

2.2.3 Service furnished under this local exchange tariff may not be used, directly or indirectly, by a telecommunications carrier for the purpose of terminating interlata services, or by a customer to provide a service that constitutes exchange access and/or is subject to the application of access charges under applicable law. The Company reserves the right to: (1) request that Customer provide written certification that it is using service in compliance with this requirement; and/or (2) conduct a site survey of Customer premises upon reasonable notice or take other reasonable measures to satisfy itself that Customer is using service in compliance with this tariff. In the event Customer is found to be using service in violation of this requirement, the Company may discontinue the provision of service without notice, any other provision of this tariff to the contrary notwithstanding. Customer shall indemnify the Company for any liability, losses, penalties or payments (including without limitation access charges and the Company's attorneys' fees) incurred due to Customer's misuse of the Company's services obtained under this tariff.

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2. Regulations (Cont'd)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- (a) the payment of all applicable charges pursuant to this tariff;
- (b) reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.
- (c) providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

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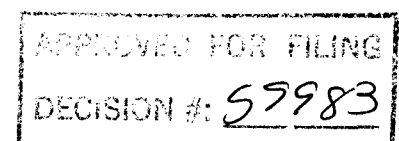
2. Regulations (Cont'd)

ORIGINAL

2.3 Obligations of the Customer

2.3.1 General

- (d) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide local exchange service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(c). Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
- (e) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;



2. Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.1 General (Cont'd)

- (f) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(d) above; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- (g) not creating or allowing to be placed or maintained any liens or other encumbrances on the Company's equipment or facilities; and
- (h) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.
- (i) The Customer is responsible for taking all steps necessary to cancel or otherwise discontinue any local service(s) to be replaced by any Company facilities-based local service(s) as described herein. N
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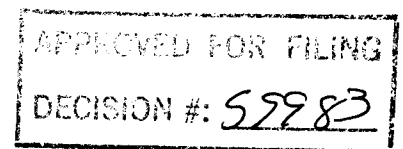
2. Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.2 Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- (a) any loss, destruction or damage to property of the Company or any third party, or the death of or injury to persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- (b) any claim, loss damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.



2. Regulations (Cont'd)

2.4 Customer Equipment and Channels

ORIGINAL

2.4.1 General

A Customer may transmit or receive information or signals via the facilities of the Company.

2.4.2 Station Equipment

2.4.2.1 The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of a service may be required; however, where prior notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.

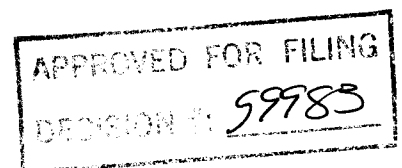
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2. Regulations (Cont'd)

2.4 Customer Equipment and Channels (Cont'd)

2.4.2 Station Equipment (Cont'd)

2.4.2.2 The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.



2. Regulations (Cont'd)

2.4 Customer Equipment and Channels (Cont'd)

2.4.3 Interconnection of Facilities

- 2.4.3.1 Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing local exchange service and the channels, facilities, or equipment of others may be provided at the Customer's expense.
- 2.4.3.2 Local Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.
- 2.4.3.3 Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff.

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2. Regulations (Cont'd)

2.4 Customer Equipment and Channels (Cont'd)

ORIGINAL

2.4.4 Inspections

2.4.4.1 Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.2 for the installation, operation, and maintenance of Customer-provided facilities and equipment to Company-owned facilities and equipment. No credit will be allowed for any interruptions occurring during such inspections.

2.4.4.2 If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm. The Company will, upon request 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

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2. Regulations (Cont'd)

2.5 Payment Arrangements

2.5.1 Payment for Service

ORIGINAL

The Customer is responsible for payment of all charges for service and facilities furnished by the Company to the Customer or its Joint or Authorized Users. Objections must be received by the Company within 30 days after statement of account is rendered, or the charges shall be deemed correct and binding upon the Customer. If an entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which a Company Non-Recurring Charge is specified, those charges may be passed on to the Customer.

2.5.1.1 Taxes: The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income imposed on or based upon the provision of Local Exchange Service, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g, County and municipal taxes) will only be recovered from those Customers residing in the affected jurisdictions. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.

When any municipality, other political subdivision, or other local governmental entity imposes upon and collects from Company a gross receipts tax, sales tax, occupation tax, license tax, permit fee, or franchise fee, such taxes and fees shall, in so far as practicable, be billed prorated to the its Customers receiving service within the territorial limits of such municipality, other political subdivision, or other local government entity.

(N)

The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi government authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund (USF), the Primary Interexchange Carrier Charge (PICC), and compensation to payphone service providers for use of their payphones to access the Company service.

(N)

2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.1 Payment for Service (Cont'd)

- 2.5.1.2 A surcharge is imposed on all charges for service originating at addresses in states which levy, or assert a claim of right to levy, a gross receipts tax on the Company's operations in any such state, or a tax on interstate access charges incurred by the Company for originating access to telephone exchanges in that state.¹ This surcharge is based on the particular state's receipts tax and other state taxes imposed directly or indirectly upon the Company by virtue of, and measured by, the gross receipts or revenues of the Company in that state and/or payment of interstate access charges in that state. The surcharge will be shown as a separate line item on the Customer's monthly invoice.

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Pending the conclusion of any challenge to a jurisdiction's right to impose a gross receipts tax, the Company may elect to impose and collect a surcharge covering such taxes, unless otherwise constrained by court order or direction, or it may elect not to impose and collect the surcharge. If it has collected a surcharge and the challenged tax is found to have been invalid and unenforceable, the Company will credit or refund such amounts to affected Customers (less its reasonable administrative costs), if the funds collected were retained by the Company or if they were delivered over to the taxing jurisdiction and returned to the Company.

2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer.

2.5.2.1 All service, installation, monthly Recurring Charges and Non-Recurring Charges are due and payable upon receipt.

2.5.2.2 The Company shall present bills for Recurring Charges monthly to the Customer, in advance of the month which service is provided.

2.5.2.3 For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.

2.5.2.4 Amounts not paid within 30 days after the date of invoice are considered past due.

2.5.2.4.1 For Residential and Small Business service customers, a late payment charge of 1.5% may be assessed on payments not received within 30 days from the invoice date, where capabilities exist. The late payment charge will be applied to the entire unpaid balance of the customer's monthly invoice, including taxes. The late payment charge will not be applied to any disputed portion of the unpaid balance unless the dispute is resolved against the customer. The late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late charges are to be applied without discrimination.

2.5.2.5 A \$10.00 charge will be assessed for checks with insufficient funds or non-existing accounts.

2.5.2.6 Paper Invoices: For business customers who receive notification that invoicing will change to E-billing and who do not elect to use E-Billing, but continue to receive paper invoices, the following monthly recurring charge will apply per invoice based on the number of sheets in the paper invoice: 1-55 sheets of paper will be \$5.00. 56 or more sheets of paper will be \$25.00.

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2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.3 Disputed Bills

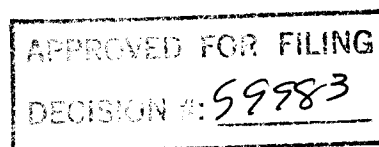
The Customer shall notify the Company of any disputed items on a bill within 30 days of receipt of the bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Arizona Corporation Commission in accordance with the Commission's rules of procedure.

2.5.3.1 The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.

The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

2.5.4 Advance Payments

To safeguard its interests, the Company may require a Customer to make an Advance Payment before services and facilities are furnished. The Advance Payment will not exceed an amount equal to the Non-Recurring Charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the Advance Payment may also include an amount equal to the estimated Non-Recurring Charges for the special construction and Recurring Charges (if any) for a period to be set between the Company and the Customer. The Advance Payment will be credited to the Customer's initial bill. An Advance Payment may be required in addition to a deposit.

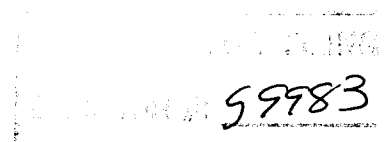


2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.5 Deposits

- 2.5.5.1 Applicants for service or existing Customer's whose financial condition is not acceptable to the Company, or is not a matter of general knowledge, may be required at any time to provide the Company a security deposit. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation.



2. Regulations (Cont'd)

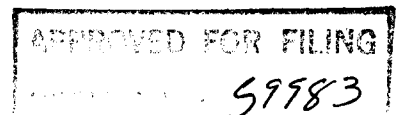
2.5 Payment Arrangements (Cont'd)

2.5.5 Deposits (Cont'd)

2.5.5.1 The deposit will not exceed an amount equal to:

- (a) two month's charges for a service or facility which has a minimum payment period of one month; or
- (b) the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in event that a termination charge is applicable. In addition, the Company shall be entitled to require such an applicant or Customer to pay all its bills within a specified period of time, and to make such payments in cash or the equivalent of cash. At the Company's option, such deposit may be refunded to the Customer's account at any time. Also, the Company reserves the right to cease accepting and processing Service Orders after it has requested a security deposit and prior to the Customer's compliance with this request.

2.5.5.2 A deposit may be required in addition to an advance payment.



2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.5 Deposits (Cont'd)

2.5.5.3 When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.

2.5.5.4 Deposits held for business customers will accrue interest at a rate equivalent to the rate paid on two-year United States Treasury notes for the preceding 12 months ending December 31 as reported in the most current Federal Reserve Bulletin monthly publication. Interest is credited to the customer annually, or upon termination of the service, or upon return of the deposit by the Company.

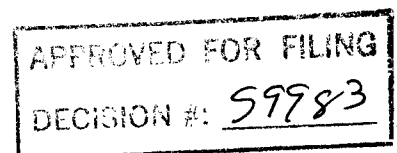
DECISION # 59983

2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.6 Discontinuance of Service

- 2.5.6.1 Upon nonpayment of any amounts owing to the Company, the Company may, by giving requisite prior written notice to the Customer, discontinue or suspend service without incurring any liability.
- 2.5.6.2 Upon violation of any of the other material terms or conditions for furnishing service, the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.



2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.6 Discontinuance of Service (Cont'd)

- 2.5.6.3 Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.
- 2.5.6.4 Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, failing to discharge an involuntary petition within the time permitted by law, or abandonment of service, the Company may, with prior notice to the customer, immediately discontinue or suspend service without incurring any liability.
- 2.5.6.5 Upon any governmental prohibition, or required alteration of the services to be provided or any violation of any applicable law or regulation, the Company may immediately discontinue or suspend service without incurring any liability.

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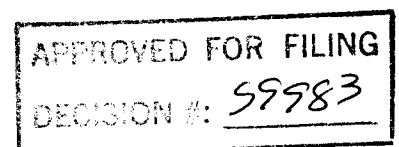
2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.6 Discontinuance of Service (Cont'd)

2.5.6.6 The Company may discontinue the furnishing of any and/or all service(s) to a Customer, without incurring any liability:

2.5.6.6.1 Immediately and without notice if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, facilities or services. The Company may discontinue service pursuant to this sub-section 2.5.6.6.1 (a-f) if:



2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.6 Discontinuance of Service (Cont'd)

2.5.6.6.1 (Cont'd)

- (a) The Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, its past or current use of common carrier communications services or its planned use of service(s); or
- (b) The Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past or current use of common carrier communications services, or its planned use of the Company's service(s); or
- (c) The Customer has been given ten (10) day written notice by the Company of any past due amount (which remains unpaid in whole or in part) for any of the Company's other common carrier communications services to which the Customer either subscribes or had subscribed or used; or
- (d) The Customer uses, or attempts to use, service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the service by:
 - (d.1) Using or attempting to use service by rearranging, tampering with, or making connections to the Company's service not authorized by this tariff; or
 - (d.2) Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or
 - (d.3) Any other fraudulent means or devices; or

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2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

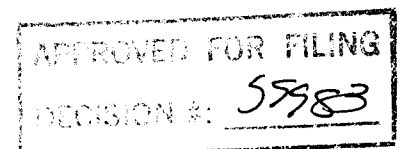
2.5.6 Discontinuance of Service (Cont'd)

- (e) Use of service in such a manner as to interfere with the service of other users; or
- (f) Use of service for unlawful purposes.

2.5.6.6.2 Immediately, upon written notice to a Customer who has failed to pay any sum within 30 days of the date when payment was due;

2.5.6.6.3 Upon ten (10) days written notice to the Customer, after failure of the Customer to comply with a request made by the Company for security for the payment of service in accordance with Section 2.5.5; or

2.5.6.6.4 Ten (10) days after sending the Customer written notice of noncompliance with any provision of this tariff if the noncompliance is not corrected within that ten (10) day period; or



2. Regulations (Cont'd)

2.5 Payment Arrangements (Cont'd)

2.5.6 Discontinuance of Service (Cont'd)

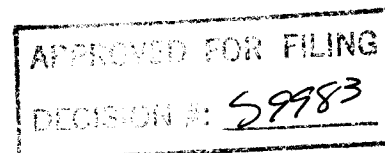
- 2.5.6.7 The suspension or discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligation to pay the Company for charges due and owing for service(s) furnished during the time of or up to suspension or discontinuance.
- 2.5.6.8 Upon the Company's discontinuance of service to the Customer under Section 2.5.6.1 or 2.5.6.2, all applicable charges, including termination charges, shall become due. This is in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff.

2. Regulations (Cont'd)

2.6 Allowances for Interruptions of Service

- 2.6.1 Credit for Interruptions: When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of 24 hours or more from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's tariffs. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the monthly Recurring Charges specified hereunder for Local Line or Local Trunk Service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.



2. Regulations (Cont'd)

2.6 Allowances for Interruptions of Service (Cont'd)

2.6.2 Limitations on Allowances

No credit allowance will be made for:

- (a) interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, Authorized User, Joint-User, or other common carrier providing service connected to the service of Company;
- (b) interruptions due to the negligence of any person other than the Company including but not limited to the Customer or other common carriers connected to the Company's facilities;
- (c) interruptions due to the failure or malfunction of non-Company equipment;
- (d) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (e) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (f) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (g) interruption of service due to circumstances or causes beyond the control of the Company.

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2. Regulations (Cont'd)

2.6 Allowances for Interruptions of Service (Cont'd)

- 2.6.3 Use of Alternative Service Provided by the Company: Should the Customer elect to use an alternative service provided by the Company during the period that a service is interrupted, the Customer must pay the tariffed rates and charges for the alternative service used.

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2. Regulations (Cont'd)

2.7 Cancellation of Service

2.7.1 Cancellation of Application for Service

- 2.7.1.1 Applications for service are noncancellable unless the Company otherwise agrees. Where the Company permits Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.
- 2.7.1.2 Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.
- 2.7.1.3 The special charges described in 2.7.1.1 and 2.7.1.2 will be calculated and applied on a case-by-case basis.

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DECISION #: 59983

2. Regulations (Cont'd)

2.7 Cancellation of Service (Cont'd)

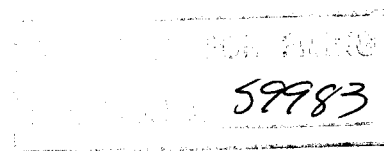
2.7.2 Cancellation of Service by the Customer

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.6.1 above), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.5.2, all costs, fees and expenses incurred in connection with:

- 1) all Non-Recurring Charges reasonably expended by Company to establish service to Customer, plus
- 2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
- 3) all Recurring Charges specified in the applicable Service Order tariff for the balance of the then current term.

2.8 Transfer and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.



2. Regulations (Cont'd)

2.9 Notices and Communications

- 2.9.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.9.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.9.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following deposit of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.9.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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2. Regulations (Cont'd)

2.10 DISPATCH CHARGES

ORIGINAL

.01 No Fault Found Dispatch Charge

The Customer is responsible for the payment of a No Fault Found Dispatch Charge when:

requested by the Customer, maintenance personnel visit the Customer's premises, and

as a result of the visit, the proper functioning of the WorldCom service is confirmed (i.e., the cause of the trouble condition was other than a malfunction of a WorldCom service or of WorldCom maintained equipment). This can include, but not be limited to, customer requested dispatches

Where the root cause of a trouble is proven to be within the scope of the customer's or customer's vendor-owned equipment not maintained by WorldCom..

Where the root cause of a trouble has been proven to be within the scope of the customers or customer's vendor-owned inside wiring.

To provide WorldCom technical assistance to the customer or customer's vendor in performing specific testing to isolate a problem which has been proved off the WorldCom network and is not within any WorldCom contract supported area.

To provide WorldCom technical assistance to the customer or customer's vendor in isolating or repairing a fault or installation support for areas not within WorldCom contract supported equipment, network or services.

In which the root cause of a trouble has been proven to be off the WorldCom network and is not within any WorldCom contract supported area and proves to be within the scope of the customer's or customer's vendor-owned network.

The charges are non-recurring, and are charged per visit as follows:

Normal Working Hours :	\$265 per visit
Outside of Normal Working Hours :	\$400 per visit

Normal Working Hours are defined as Monday to Friday, 7am to 7pm in the time zone of the customer's location of the dispatch. If a visit begins and/or ends outside this period, it is considered Outside of Normal Working Hours. Any dispatch that begins or ends from 12:01 am to 12:00 am the following day the time zone of the Customer's Premises on the holiday's listed herein, will also be considered "Outside of Normal Working Hours". New Year's Day, Martin Luther King Jr. Day, Presidents's Day, Memorial Day, Independence Day; Labor Day. Thanksgiving Day, Day after Thanksgiving, and Christmas.

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2. Regulations (Cont'd)

.11 Telecommunications Service Priority (TSP)

N

The Telecommunications Service Priority (TSP) program is a federally-established program under which the Office of priority Telecommunication sin the Executive Office of the President prioritizes the restoration and provisioning of telecommunications services - including services to private companies and institutions - that support national security or emergency preparedness (NS/EP). The FCC defines telecommunications services under the TSP program to include the sending and receiving of signals or most any kind, by virtually any means. NS/EP services are those used to maintain a state of readiness or to respond to and manage any event or crisis (local, national, or international) that causes or could cause injury or harm to the population, damage to or loss of property, or that degrades or threatens the NS/EP posture of the United States. For telecommunications services enrolled in the program, the Company will provision and restore TSP-coded circuits, and provide TSP Special Construction services, under the terms set forth in the TSP service product description, and as required by the FCC's TSP regulations (currently at 47 CFR Part 64, Subpart D, Appendix A), and other applicable law. TSP services are split into two categories: Priority Provisioning (including Emergency Provisioning and Essential Provisioning) and Priority Restoration. Customers are subjected to the features, rate and charges as described in the Company's "Service Publication and Price Guide" (The Guide), located on the Company's website at www.mci.com.

N

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3. Service Descriptions

3.1 Local Exchange Service: The Company's Local Telephone Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the local calling area, as defined herein;
- access basic 911 Emergency Service;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance for the local calling area;
- place or receive calls to 800 telephone numbers;
- access Telephone Relay Service.

The Company's service can not be used to originate calls to other telephone companies caller-paid information services (e.g., 900, 976). Calls to those numbers and other numbers used for caller-paid information services will be blocked by the Company's switch.

3.1.1 Service Area: Where facilities are available, service areas are defined by the following Local Calling Areas: (C)

(D)

(D)

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DECISION #: N/A

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.1 Service Area: (Cont'd)

Local Calling Areas: Exchanges and zones included in each local calling area are specified below. NXX's associated with each particular exchange or zone may be found in the telephone directory published by the dominant exchange service provider in the Customer's exchange area.

Exchange or Zone

Phoenix¹ : Agua Fria, Anthem, Black Canyon, Buckeye, Cave Creek Carefree, Chandler, Circle City, Deer Valley, Fort McDowell, Gilbert, Glendale, Higley, Litchfield Park, Mesa, New River, North Phoenix, Paradise Valley, Peoria, Phoenix, Scottsdale, Superstition Apache Junction, Tempe, Tolleson

Tucson: Coronado, Green Valley, Marana, Tubac, Tucson, Vail.

C

ADMINISTRATIVELY
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¹ Only the following localities within the Phoenix Rate Center are served: Agua Fria, Chandler, Deer Valley, Fort McDowell, Gilbert, Glendale, Higley, Litchfield Park, Mesa, North Phoenix, Paradise Valley, Phoenix, Scottsdale, Superstition Apache Junction, Tempe, Tolleson.

Filed: July 23, 2003

Randee Klindworth
Tariff Administrator
707 17TH Street, Suite 4200
Denver, CO 80202

Effective: August 22, 2003

3. Service Descriptions (Cont'd)

ORIGINAL

3.1 Local Exchange Service (Cont'd)

3.1.1 Service Area: (Cont'd)

Local Calling Areas: (Cont'd)

Exchange or Zone

North Phoenix: Agua Fria, Black Canyon, Buckeye, Cave Creek, Circle City, Deer Valley, Fort McDowell, Higley, New River, Paradise Valley, Phoenix Metropolitan, and Superstition.

Paradise Valley: Agua Fria, Black Canyon, Buckeye, Cave Creek, Circle City, Deer Valley, Fort McDowell, Higley, New River, Phoenix Metropolitan Exchange and Superstition.

Phoenix Metropolitan: Agua Fria, Black Canyon, Buckeye, Cave Creek, Circle City, Deer Valley, Fort McDowell, Higley, New River, Paradise Valley, Scottsdale and Superstition.

Phoenix Metropolitan: Agua Fria, Black Canyon, Buckeye, Cave Creek, Circle City, Deer Valley, Fort McDowell, Higley, New River, Paradise Valley, Scottsdale and Superstition.

Phoenix Metropolitan: Agua Fria, Black Canyon, Buckeye, Cave Creek, Circle City, Deer Valley, Fort McDowell, Higley, New River, Paradise Valley, Scottsdale and Superstition.

Scottsdale: Agua Fria, Black Canyon, Buckeye, Cave Creek, Circle City, Deer Valley, Fort McDowell, Higley, New River, Paradise Valley, Phoenix Metropolitan, and Superstition.

Superstition: Agua Fria, Black Canyon, Buckeye, Cave Creek, Circle City, Deer Valley, Fort McDowell, Higley, New River, Paradise Valley and Phoenix Metropolitan.

Tempe: Agua Fria, Black Canyon, Buckeye, Cave Creek, Circle City, Deer Valley, Fort McDowell, Higley, New River, Paradise Valley, Phoenix Metropolitan, and Superstition.

Tucson: Coronado, Green Valley Marana, Robles, Tubac and Vail

N

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.2 Local Line: Local Line provides the Business Customer with a single, voice-grade access line and the ability to connect to the company's switching network to complete calling within a local calling area for the transmission of two way interactive switched voice or data communication. Each Local Line will include a telephone number. Customers who order local line service may order service under one of the following calling options below:

Flat Rate Option: Customers electing this option may make unlimited local calls.

Per Call Option: Customers electing this option may make local calls priced at the per call rate in section 3.1.8.2.

Per Minute Option: Customers may make local calls on a per minute basis. Usage rates as set forth in Section 3.1.8.1, apply to calls.

High Capacity Inbound Service: A High Capacity Inbound Line or Trunk is any inbound line or trunk for which, during any monthly billing period and at any location or individual building address of a customer, the following two conditions are met: 1) more than 70 percent of the traffic carried is inbound local; and 2) the average off-hook time per call is more than ten minutes. Monthly charges shall apply to each High Capacity Inbound Line or Trunk used by the Customer. These charges are in lieu of other monthly recurring local line and trunk charges and are in addition to non-recurring and per minute usage charges specified elsewhere in this tariff.

3.1.2.1 Standard Features: Each Local Line Customer is provided with the following standard features:

Automatic Dial*

D
D

Call Forward-Variable

Call Hold

Call Park

Call Pickup (Group Call Pickup or Directed Call Pickup)

D

Call Waiting/Call Waiting-Cancel+

Calling Number Delivery Blocking (Selective)

N
D

CERTAIN STANDARD FEATURES WERE DELETED AND ARE NOW OPTIONAL FEATURES ONLY.
CERTAIN MATERIAL PREVIOUSLY LOCATED ON THIS PAGE IS NOW ON PAGE NO. 65.

* These features are only available in conjunction with Customer-owned Electronic Business Sets.

+ Installations on or after December 1, 1998 will be charged the applicable rate. Existing lines will continue to receive these features at no charge.

N
N

ADMINISTRATIVELY
APPROVED FOR FILING

Filed: 12-10-98

Louie DeCarlo
Tariff Administrator
201 Spear Street, 9th Floor
San Francisco, CA 94105

Effective: 1-8-99

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.2 Local Line

3.1.2.1 Standard Features (Cont'd):

Conference Six-Way
Customer Group Dialing Plan
Digit Display*
Do Not Disturb
Group Intercom*
Intercom*
Key Short Hunt*
Last Number Redial*
Message Waiting
Multiple Appearance Directory Numbers*
Privacy Release*
Query Time & Date*
Hunting (Circular, Sequential and Uniform Call Distribution)
Touchtone

3.1.2.2 Optional Features: A Local Line Customer may order the following optional features, at the rates specified in Section 3.1.2.3.3:

Call Forward-Busy+
Call Forward-No Answer+
Call Trace
Call Transfer or 3-Way Conference Calling+
Call Waiting/Cancel Call Waiting+
Caller ID-Number+¹
Caller ID with Name and Number
Calling Number Delivery#
Calling Number Delivery Blocking (Complete)
Vanity Number
Interim Local Number Portability (ILNP)
Selective Call Screening
Speed Dial-8 or Speed Dial-30+
Toll Restriction+ (Formerly Class of Service)
Remote Call Forwarding

N

* These features are only available in conjunction with Customer-owned Electronic Business Sets.

+ Installations on or after December 1, 1998 will be charged the applicable rate. Existing lines will continue to receive these features at no charge.

Beginning December 1, 1998, this feature will no longer be available to new subscribers.

¹ Effective November 24, 2000, this feature will no longer be available to new subscribers.

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.2 Local Line (Cont.)

3.1.2.2 Optional Features (Cont.)

Feature Package 1 (Only where facilities are available. Includes all Standard Features plus the following Optional Features): Call Transfer or 3-Way Conference Calling, Call Forward-Busy, Call Forward-No Answer & Speed Dial-8.
Feature Package 2 (Only where facilities are available. Includes all Features from Package 1 plus each of the following Optional Features): Speed Dial-8 or Speed Dial-30 and Toll Restriction.

3.1.2.3 Local Line Rates and Charges: A Local Line Customer will be charged applicable Non-Recurring charges, Monthly Recurring charges, Optional Features and Usage charges as specified in Sections 3.1.2.3.1, 3.1.2.3.2, 3.1.2.3.3 and 3.1.2.3.4, respectively.

3.1.2.3.1 Non-Recurring Charges

Line Connection Charge (per line) \$84.00

Account Setup Charge (per account) \$40.00

Account Changes \$41.20
Moves, Changes, Additions
(per change)

Service Change Charge \$41.20
(per billing record change)

PIC-2 Change (per line) \$10.00

Line Restoral Charge (per line) \$82.50

(Applies for line restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Order Expedite Charge \$50.00 N
(Per Line)

Due Date Change \$30.00 N
(Per Occurance)

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.2 Local Line (Cont'd)

3.1.2.3 Local Line Rates and Charges (Cont'd)

3.1.2.3.1 Non-Recurring Charges

Suspension of Service	\$82.50
Restoral Charge (per trunk)	
(Applies for trunk restoral after Customer-initiated suspension.)	

3.1.2.3.2 Recurring Charges Monthly

Local Line - Line Charge	\$34.60
(per call option/per minute option)	

Line Charge Flat Rate Option	\$59.00
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High Capacity Inbound Service	
Analog	\$135.00

CERTAIN MATERIAL PREVIOUSLY LOCATED ON THIS PAGE IS NOW ON PAGE NO. 67.1.

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Louie DeCarlo
Tariff Administrator
201 Spear Street, 9th Floor
San Francisco, CA 94105

Effective: 1-8-99

ORIGINAL

2ND REVISED PAGE NO. 67.1

SERVICES, INC.

CANCELS 1ST REVISED PAGE NO. 67.13. Service Descriptions (Cont'd)3.1 Local Exchange Service (Cont'd)3.1.2 Local Line (Cont'd)3.1.2.3 Local Line Rates and Charges (Cont'd)3.1.2.3.3 Optional Features:3.1.2.3.3.1 Non-Recurring

Caller Id-Number ¹	\$20.00
Caller ID with Name and Number	\$20.00
Call Forward-Busy	\$20.00
Call Forward-No Answer	\$20.00
Call Transfer or 3-Way Conference	\$20.00
Call Waiting/Cancel Call Waiting	\$20.00
Speed Dial-8 OR Speed Dial-30	\$20.00
Toll Restriction	\$20.00
Feature Package 1	\$30.00
Feature Package 2	\$30.00
Vanity Number Assignment	\$375.00
Selective Call Screening	\$80.00

3.1.2.3.3.2 Monthly Recurring

Caller Id-Number ¹	\$20.00
Caller ID with Name and Number	\$20.00
Call Forward-Busy	\$20.00
Call Forward-No Answer	\$20.00
Call Transfer or 3-Way Conference	\$20.00
Call Waiting/Cancel Call Waiting	\$20.00
Calling Number Delivery Blocking (Complete)	\$15.10
Speed Dial-8 OR Speed Dial-30	\$20.00
Toll Restriction	\$20.00
Feature Package 1	\$30.00
Feature Package 2	\$30.00
Vanity Number	\$19.00
Calling Number Delivery	\$15.10
Interim Local Number Portability (ILNP)	\$5.00
(Rates for a volume of numbers greater than 500 will be provided on an Individual Case Basis.)	
Selective Call Screening (per line)	\$20.00
Call Trace ²	
(monthly subscription charge)	n/c
(per-activation charge)	n/c
Remote Call Forwarding	\$40.00

N

3.1.2.3.4 Usage Rates: The rates in Section 3.1.8 will apply.

¹ Effective November 24, 2000, this feature will no longer be available to new subscribers.

² There is currently no charge for the Call Trace feature. Eventually there will be a charge, at which time Customers may choose between a monthly subscription or per-activation charge, depending on the Customer's needs.

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.3 Local Trunk: Local Trunk(s) provide Customer with voice-grade communication channel(s) to the Customer-provided wiring to the Customer's Private Branch Exchange (PBX) or Hybrid Key System. Local Trunks can be provisioned as either analog or digital and will be provided in the following manner:

3.1.3.1 Local Trunk-Basic: Local Trunk- Basic can be used to carry one-way outbound traffic, one-way inbound or two-way traffic. The calling options described in Section 3.1.2 will be available to Local Trunk-Basic customers.

3.1.3.1.1 One-Way Outbound: Provides the Customer with a single analog or digital connection which is restricted to carry outbound traffic only.

3.1.3.1.2 One-Way Inbound or Two-Way: Provides the Customer with a single analog or digital connection which can carry one-way inbound or two-way traffic.

3.1.3.1.2.1 Features: The following features are available:

Standard

Calling Number Delivery Blocking (Selective)
Touchtone
Hunting (Circular, Sequential and Uniform Call
Distribution)

Optional

Vanity Number
Interim Local Number Portability (ILNP)
Selective Call Screening
Calling Number Delivery Blocking (Complete)
Remote Call Forwarding
Overflow Routing

N

3. Service Descriptions (Cont'd)

ORIGINAL

3.1 Local Exchange Service (Cont'd)

3.1.3 Local Trunk (Cont'd)

3.1.3.1 Local Trunk-Basic (Cont'd)

3.1.3.1.3 High Capacity Inbound Service: A High Capacity Inbound Line or Trunk is any inbound line or trunk for which, during any monthly billing period and at any location or individual building address of a customer, the following two conditions are met: 1) more than 70 percent of the traffic carried is inbound local; and 2) the average off-hook time per call is more than ten minutes. Monthly charges shall apply to each High Capacity Inbound Line or Trunk used by the Customer. These charges are in lieu of other monthly recurring Local Line, Local Trunk-Basic (Per Call/Per Minute and Flat Rate options) and Local Trunk-DID and are in addition to non-recurring and per minute usage charges specified elsewhere in this tariff

3.1.3.1.4 Local Trunk-Basic Rates and Charges: A Local Trunk - Basic Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in Sections 3.1.3.1.4.1, 3.1.3.1.4.2 and 3.1.3.1.4.3, respectively.

3.1.3.1.4.1 Non-Recurring Charges

Line Connection Charges
(per Trunk)

Analog	\$84.00
Digital	\$84.00

Account Setup (per account)	\$40.00
--------------------------------	---------

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.3 Local Trunk (Cont'd)

3.1.3.1 Local Trunk-Basic (Cont'd)

3.1.3.1.4 Local Trunk-Basic Rates and Charges (Cont'd)

3.1.3.1.4.1 Non-Recurring Charges (Cont'd)

Account Changes \$41.20
(Moves, Changes, Additions)
(per change)

Account Changes \$41.20
(Per Billing Record Change)

PIC-2 Change \$10.00
(per line)

Line Restoral Charge \$82.50
(per trunk)

(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Order Expedite Charge \$50.00 N
(Per Trunk)

T-1 Order Expedite Charge \$1,200.00 N
(Per T-1)

Due Date Change \$30.00 N
(Per Occurance)

Local T-1 Installation Charge \$500.00 N
(Per T-1)

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3. Service Descriptions (Cont'd.)

3.1 Local Exchange Service (Cont'd.)

3.1.3 Local Trunk (Cont'd.)

3.1.3.1 Local Trunk-Basic (Cont'd.)

3.1.3.1.4.1 Non-Recurring Charges (Cont'd.)

Suspension of Service	\$82.50
Restoral Charge (per trunk)	
(Applies for trunk restoral after Customer-initiated suspension.)	

Optional Features:

Vanity Number	\$281.25
Selective Call Screening	\$80.00

3.1.3.1.4.2 Monthly Recurring Charges

Local Trunk - Basic Charge (Analog - per Trunk) (Per Call/Per Minute Option) ¹	\$34.60
---	---------

Local Trunk - Basic Charge (Digital - per Trunk) (Per Call/Per Minute Option) ¹	\$34.60
--	---------

Local Trunk - Basic Charge (Analog - per Trunk) (Flat Rate Option)	\$69.20
--	---------

Local Trunk - Basic Charge (Digital - per Trunk) (Flat Rate Option)	\$69.20
---	---------

High Capacity Inbound Service	
Digital	\$82.50
Analog	\$135.00

Optional Features:

Vanity Number	Monthly \$19.00
Interim Local Number Portability (ILNP)	\$5.00
(Rates for a volume of numbers greater than 500 will be provided on an Individual Case Basis.)	
Selective Call Screening	\$20.00
Calling Number Delivery Blocking (Complete)	\$16.00
Remote Call Forwarding	\$20.00
Overflow Routing	\$40.00

N

3.1.3.1.4.3 Usage Rates: The rates in section 3.1.8 will apply.

¹ Effective March 1, 2001, this option will no longer be available to new subscribers.

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.3 Local Trunk (Cont'd)

3.1.3.2 Local Trunk - Direct Inward Dialing (DID): Provides the Customer with a single analog¹ or digital connection which can carry one-way, inbound traffic.

3.1.3.2.1 Direct Inward Dialing Numbers: Telephone numbers can be obtained in blocks of 20 numbers. Additional monthly charges will apply, as specified in Section 3.1.3.2.2.1.

3.1.3.2.1.1 Features:

Standard:

Touchtone

Hunting (Circular, Sequential and Uniform Call Distribution)

Optional:

Interim Local Number Portability (ILNP)

Vanity Number

Remote Call Forwarding

Overflow Routing

N

3.1.3.2.2 Direct Inward Dialing Rates and Charges: A Customer who orders a Local Trunk - DID trunk will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in Sections 3.1.3.2.2.1 and 3.1.3.2.2.2.

High Capacity Inbound Service: A High Capacity Inbound Line or Trunk is any inbound line or trunk for which, during any monthly billing period and at any location or individual building address of a customer, the following two conditions are met: 1) more than 70 percent of the traffic carried is inbound local; and 2) the average off-hook time per call is more than ten minutes. Monthly charges shall apply to each High Capacity Inbound Line or Trunk used by the Customer. These charges are in lieu of other monthly recurring local line, Local Trunk-Basic (Per Call/Per Minute and Flat Rate Options) and Local Trunk-DID and are in addition to non-recurring and per minute usage charges specified elsewhere in this tariff

¹ Effective April 1, 2001, analog DID will no longer be available to new subscribers.

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.3 Local Trunk (Cont'd)

3.1.3.2 Local Trunk - (DID) (Cont'd)

3.1.3.2.2 Direct Inward Dialing Rates and Charges (Cont'd):

3.1.3.2.2.1 Non-Recurring Charges

Installation:

Each Block of 20 \$30.00
Numbers

Line Connection
(per DID Trunk)

Analog \$184.50
Digital \$184.50

Account Setup \$40.00
(per account)

Account Changes \$41.20
(Moves, Changes, Additions)
(per change)

Account Changes \$41.20
(per Billing Record change)

Order Expedite Charge \$50.00 N
(Per Trunk)

T-1 Order Expedite \$1,200.00 N
Charge (Per T-1)

Due Date Change \$30.00 N
(Per Occurance)

Local T-1 Installation \$500.00 N
Charge (Per T-1)

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.3 Local Trunk (Cont'd)

3.1.3.2 Local Trunk - DID (Cont'd)

3.1.3.2.2 Direct Inward Dialing Rates and Charges (Cont'd):

3.1.3.2.2.1 Non-Recurring Charges (Cont'd)

Line Restoral Charge \$33.00
(per Trunk)

(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service \$82.50
Restoral Charge
(per trunk)

(Applies for trunk restoral after Customer-initiated suspension.)

3.1.3.2.2.1.1 Optional Features

Non-Recurring
Vanity Number \$281.25 C
D

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Louie DeCarlo
Tariff Administrator
201 Spear Street, 9th Floor
San Francisco, CA 94105

Effective: 1-8-99

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.3 Local Trunk (Cont'd)

3.1.3.2 Local Trunk - DID (Cont'd)

3.1.3.2.2 Direct Inward Dialing Rates and Charges (Cont'd):

3.1.3.2.2.2 Monthly Recurring Charges

Local Trunk - DID Charge
(per trunk)

Analog	\$164.60
Digital	\$164.60

DID number charge (per block of 20 numbers)	\$5.40
--	--------

DID number charge \$4,000
(per block of 1000 numbers after an initial
purchase of 2000 numbers in a Metropolitan
Statistical Area (MSA) from a single Company
switch.)

Rates for a volume of Numbers greater than
1000 will be provided on an Individual Case
Basis¹

High Capacity Inbound Service)

Analog	\$135.00
Digital	\$200.00

3.1.3.2.2.2.1 Optional Features:

Monthly Recurring

ILNP	\$5.00
------	--------

(Rates for a volume of numbers greater than
500 will be provided on an Individual Case
Basis.)

Vanity Number	\$19.00
Remote Call Forwarding	\$40.00
Overflow Routing	\$40.00

N

¹

Effective April 27, 2001, this feature will no longer be available to new subscribers.

3. Service Descriptions (Cont'd)

ORIGINAL

3.1 Local Exchange Service (Cont'd)

3.1.3 Local Trunk (Cont'd)

3.1.3.3 Local Trunk - Digital T-1 Service¹: Digital T-1 Service provides a credit for customers who purchase digital trunks in blocks of 24 (an entire T-1). Customers who order an entire T-1 will be charged applicable non-recurring trunk and monthly recurring trunk charges as specified below for Local Trunk depending on service for which customer subscribes. Terms, conditions, and other charges, as described elsewhere in this Tariff, apply as appropriate.

3.1.3.3.1 Non-Recurring Charges:

Applicable rates for non-recurring charges for Local Trunk- Basic, Local Trunk-DID (Digital) and Local Trunk-2 Way Direct (Digital) will apply. The rates in sections 3.1.3.1.4.1, 3.1.3.2.2 and 3.1.3.5. will apply for non-recurring charges. T T

3.1.3.3.2 Monthly Recurring Charges:

Applicable rates for monthly recurring charges for Local Trunk- Basic, Local Trunk-DID (Digital) and Local Trunk-2 Way Direct (Digital) will apply. The rates in sections 3.1.3.1.4.2, 3.1.3.2.2 and 3.1.3.5 will apply for monthly recurring charges. T T T

3.1.3.3.3 Credit: Customers enrolling in this service will receive the following monthly credits per trunk per T-1 ordered:

	<u>Credit per Trunk</u>
Local Trunk - Basic (Digital Flat Rate Option)	\$2.00
Local Trunk - DID (Digital)	\$2.00
Local Trunk - 2 Way Direct (Digital Flat Rate Option)	\$2.00

Credits earned during a partial billing period will be given in their entirety and will not be pro-rated.

High Capacity Inbound Service Customers are not eligible for this credit.

Customers must retain their original T-1 configuration. Customers who disconnect trunks from the original T-1 configuration will no longer receive the credits for that T-1. Customers may enroll more than one T-1 in this service.

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¹ Effective October 16, 1998, Digital T-1 Service will only be available to existing customers who have enrolled their existing T-1s in this service.

ORIGINAL

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.3 Local Trunk (Cont'd)

3.1.3.4 Digital T-1 Credit Program: Digital T-1 Credit Program provides a credit for customers who purchase digital Local Trunk-Basic, digital Local Trunk-DID or digital Local Trunk-2 Way Direct (trunk types) in blocks of 24 trunks (an entire T-1). Customers who order an entire T-1 will be charged applicable non-recurring trunk and monthly recurring trunk charges as specified below for Local Trunk depending on service for which customer subscribes. Terms, conditions, and other charges, as described elsewhere in this Tariff, apply as appropriate.

3.1.3.4.1 Non-Recurring Charges:

Applicable rates for non-recurring charges for Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way Direct will apply. The rates in sections 3.1.3.1.4.1, 3.1.3.2.2 and 3.1.3.5 will apply for non-recurring charges.

3.1.3.4.2 Monthly Recurring Charges:

Applicable rates for monthly recurring charges for Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way Direct will apply. The rates in sections 3.1.3.1.4.2, 3.1.3.2.2 and 3.1.5 will apply for monthly recurring charges.

3.1.3.4.3 Credit: Customers enrolling in this service will receive the following monthly credit per trunk per T-1 ordered.

Credit per Trunk

Local Trunk - Basic and High Capacity Inbound Service Local Trunk-Basic (Digital Flat Rate Option)	\$2.00	T
Local Trunk - DID and High Capacity Inbound Service Local Trunk-DID (Digital)	\$2.00	T
Local Trunk - 2 Way Direct and High Capacity Inbound Service Local Trunk-2 Way Direct (Digital Flat Rate Option)	\$2.00	T

Credits earned during a partial billing period will be given in their entirety and will not be pro-rated.

Customers must retain their original T-1 configuration. Customers who disconnect trunks from the original T-1 configuration will no longer receive the credits for that T-1. Customers may enroll more than one T-1 in this service. T-1 configurations which combine trunk types are not eligible for the monthly credit.

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

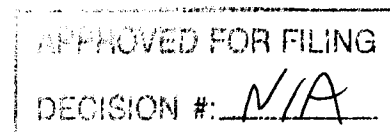
3.1.3 Local Trunk (Cont'd)

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.3 Local Trunk (Cont'd)

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DECISION #: N/A

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.3 Local Trunk (Cont'd)

3.1.3.5 Local Trunk - 2 Way Direct:

Provides the customer with a two-way direct dial digital or analog¹ connection which can carry both inbound and outbound traffic and the ability to route a block of numbers to a trunk group, receive outpulsed digits on calls incoming through that trunk group and make outgoing calls using the same trunks.

3.1.3.5.1 2 Way Direct Dialing Numbers: Telephone numbers can be obtained in blocks of 20 numbers. Non-Recurring Charges and Monthly recurring charges will apply, as specified in Section 3.1.3.5.3 and Section 3.1.3.5.4 respectively, for 2-Way Direct numbers.

3.1.3.5.1.1 Features:

Standard:

Touchtone

Calling Number Delivery Blocking (Selective)

Hunting (Circular, Sequential and Uniformed Call Distribution)

Optional:

Interim Local Number Portability

Selective Call Screening

Vanity Number

Calling Number Delivery Blocking (Complete)

Remote Call Forwarding

Overflow Routing

N

3.1.3.5.2 2 Way Direct Rates and Charges: A Customer who orders a Local Trunk - 2 Way Direct trunk will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in Sections 3.1.3.5.3, 3.1.3.5.4 and 3.1.8 respectively.

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Certain material previously located on this page can now be found on page 79.1.1.

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¹Effective April 1, 2001, analog 2 Way Direct will no longer be available to new subscribers.

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.3 Local Trunk (Cont'd)

3.1.3.5 Local Trunk - 2 Way Direct:

3.1.3.5.2 2 Way Direct Rates and Charges (Cont.)

Optional Features:

Interim Local Number Portability \$5.00
(Rates for a volume of numbers greater than
500 will be provided on an Individual Case Basis.)

Selective Call Screening

Non-Recurring	\$80.00
Monthly Recurring	\$20.00

Vanity Number

Non-Recurring	\$375.00
Monthly Recurring	\$19.00

Calling Number Delivery Blocking (Complete)

Monthly Recurring	\$20.00
-------------------	---------

Remote Call Forwarding

\$40.00

Overflow Routing

\$40.00

3.1.3.5.3 Non-Recurring Charges

Installation:

Each Block of 20 Numbers	\$30.00
--------------------------	---------

Line Connection (per DID Trunk)

Analog	\$184.50
Digital	\$184.50

Account Setup (per account)

\$40.00

Account Changes
(Moves, Changes, Additions)
(per change)

\$41.20

Account Changes
(per Billing Record change)

\$41.20

Order Expedite Charge (Per Trunk)

\$50.00	N
---------	---

T-1 Order Expedite
Charge (Per T-1)

\$1,200.00	N
------------	---

Due Date Change
(Per Occurance)

\$30.00	N
---------	---

Local T-1 Installation
Charge (Per T-1)

\$500.00	N
----------	---

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.3 Local Trunk (Cont'd)

3.1.3.5 Local Trunk - 2 Way Direct:

3.1.3.5.3 Non-Recurring Charges (Cont'd)

Line Restoral Charge \$33.00
(per Trunk)

(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service \$82.50
Restoral Charge
(per trunk)

(Applies for trunk restoral after Customer-initiated suspension.)

3.1.3.5.3.1 Optional Features

Non-Recurring
Vanity Number \$281.25

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.3 Local Trunk (Cont'd)

3.1.3.5 Local Trunk - 2 Way Direct:

3.1.3.5.4 Monthly Recurring Charges

Local Trunk - 2 Way Direct Charge

(per trunk)

Per Call/Per Minute¹

Analog	\$164.60
Digital	\$164.60

Flat Rate

Analog	\$164.60
Digital	\$164.60

DID number charge (per block of 20 numbers)	\$5.40
--	--------

DID number charge (per block of 1000 numbers after an initial purchase of 2000 numbers in a Metropolitan Statistical Area (MSA) from a single Company switch.)	\$4,000
--	---------

Rates for a volume of Numbers greater than
1000 will be provided on an Individual Case
Basis.²

High Capacity Inbound Service)

Analog	\$135.00
Digital	\$200.00

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¹ Effective March 1, 2001, this option will no longer be available to new subscribers.

² Effective April 27, 2001, this feature will no longer be available to new subscribers.

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.4 Integrated Services Digital Network (ISDN):

ISDN is an alternative arrangement for individual local exchange services. ISDN is a set of standards which establish compatibility between the public switched telephone networks (PSTN's) and various data terminals and devices. Access, Switching, transmission and signaling are encompassed by this network concept. ISDN supports a variety of services such as Voice, Switched Data, Video and large file transfer from a common network interface.

3.1.4.1 Local ISDN Primary Rate Interface (Local ISDN PRI): Local ISDN PRI is an alternative arrangement for individual local exchange services such as Local Trunk Basic and Local Trunk DID. Local ISDN PRI is provisioned at the 1.544 Mbps rate via the Primary Rate Interface standard of ISDN. Local ISDN PRI provides the Customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport.

3.1.4.1.1 Local ISDN PRI Service Arrangement - One or more Service Configurations can be combined to create a Local ISDN PRI Service Arrangement. Customers may have multiple Local ISDN PRI Service Arrangements per location, however for each Service Arrangement one Service Configuration 1 must be included. The controlling D channel will always reside on Service Configuration 1. The D channel is a 64 kbps channel that carries signaling and control for the B channels. The capabilities of the D channel are contained within the customer's Service Configuration. The ISDN Digital Facility is ordered separately and not included as part of the Service Configuration.

3.1.4.1.1.1 Service Configuration 1 - The first Service Configuration for any Local ISDN PRI Service Arrangement must be a Service Configuration 1. Service Configuration 1 provides twenty-three (23) 64 Kbps¹ B channels and one (1) primary 64 Kbps D signaling channel. The primary D channel is an out-of band signaling channel used to control and route all of the B channel traffic within the Local ISDN PRI Service Arrangement.

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¹ For clear channel 64 kbps circuits, the customer must provide B8ZS or clear channel compatible customer terminal equipment.

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.4 Integrated Services Digital Network (ISDN): (Cont.)

3.1.4.1 Local ISDN Primary Rate Interface (Local ISDN PRI): (Cont.)

T

3.1.4.1.1 Local ISDN PRI Service Arrangement(Cont.)

T

3.1.4.1.1.2 Service Configuration 2 - This configuration is only available in conjunction with Service Configuration 1. It provides an additional twenty-four (24) 64 Kbps B channels which are controlled by the D channel on Service Configuration 1. Multiple Service Configuration 2s may be associated with a Service Configuration 1 subject to switching equipment limitations. The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separately DID telephone numbers, as found in Section 3.1.3.2.1 preceding.

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3.1.4.1.1.3 Service Configurations 3 - This configuration is only available to subscribers who have Service Configurations 1. It provides a backup 64 Kbps D channel and twenty three (23) additional 64 Kbps B channels. The backup D channel will control and route all of the B channel traffic of a single PRI Service Arrangement in the event the D channel on the primary configuration (Service Configuration 1) fails. A maximum of one Service Configuration 3 may be included with each Local ISDN PRI Service Arrangement. Service Configuration 3 is available subject to switching equipment capabilities.

T

The bearer (or B) channels are used for information transfer between users. B channels provide the same features as Local Trunk Basic and Local Trunk DID. To receive the DID capability, customers must order separately DID telephone numbers, as found in Section 3.1.3.2.1 preceding.

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The D channel is a 64 Kbps channel that carries signaling and control for the B channels. The capabilities of the D channel are contained within the customers Service Configuration.

ORIGINAL

3.1 Local Exchange Service (Cont'd)

3.1.4 Integrated Services Digital Network (ISDN): (Cont.)

3.1.4.1 Local ISDN Primary Rate Interface (Local ISDN PRI): (Cont.)

3.1.4.1.2 Optional Features: In addition to providing Local Exchange Services specified above, These features can be ordered separately or combined in Feature Package 1. Local ISDN PRI can be configured to support the following optional advanced ISDN features:

Call-by-Call Option: Allows B channels to be shared between multiple services carried over a single PRI Local Serving Arrangement.

Calling Number Delivery: Allows the customer to receive the originating caller's working telephone number provided this information is forwarded to the Company by the caller's Local Exchange and/or Long Distance Carrier.

The features above can be ordered separately or combined in Feature Package 1. The features below can only be ordered separately.

Remote Call Forwarding

Overflow Routing

N

Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.4 Integrated Services Digital Network (ISDN): (Cont.)

3.1.4.1 Local ISDN Primary Rate Interface (Local ISDN PRI): (Cont.)

3.1.4.1.3 Rates and Charges

Non-Recurring and Monthly Recurring Charges as specified below apply per T-1 unless otherwise noted. The Local ISDN PRI T-1 non-recurring and recurring charges include Service Configuration and B Channel Service charges. Customers subscribing to DID capability will be assessed DID number charges as specified in Sections 3.1.3.2.2.1 and 3.1.3.2.2.2 respectively.

3.1.4.1.3.1 Non-Recurring Charges

Service

Reconfiguration
Charge¹ \$ 75.00

Account Setup \$40.00
(per account)

Account Changes \$41.20
(Moves, Changes, Additions)
(per change)

Account Changes \$41.20
(per Billing Record change)

Line Restoral Charge \$82.50
(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service \$82.50
(Applies for trunk restoral after Customer-initiated suspension)

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¹ Applies for each Service Configuration affected. i.e., if the Service Reconfiguration will effect one Service Configuration 1 and three Service Configuration 2s, four (4) Service Reconfiguration Charges would apply.

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.4 Integrated Services Digital Network (ISDN): (Cont.)

3.1.4.1 Local ISDN Primary Rate Interface (Local ISDN PRI): (Cont.)

3.1.4.1.3 Rates and Charges (Cont.)

3.1.4.1.3.1 Non-Recurring Charges (Cont.)

Local ISDN PRI T-1 Installation (Per T-1)	\$1,633.50	
T-1 Order Expedite Charge (Per T-1)	\$1,200.00	N
Due Date Change (Per Occurance)	\$30.00	N

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ORIGINAL

3 Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.4 Integrated Services Digital Network (ISDN): (Cont.)

3.1.4.1 Local ISDN Primary Rate Interface (Local ISDN PRI): (Cont.)

3.1.4.1.3 Rates and Charges (Cont.)

3.1.4.1.3.2 Monthly Recurring Charges

Local ISDN PRI T-1	Per T-1	
Flat Rate Option	\$3,142.88	
Per Minute/Per Call Option ¹	\$ 800.00	N

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¹Local ISDN PRI T-1 Per Minute/Per Call Option s are not available for High Capacity Inbound (N)
Service customers. (N)

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.4 Integrated Services Digital Network (ISDN): (Cont.)

3.1.4.1 Local ISDN Primary Rate Interface (Local ISDN PRI): (Cont.)

3.1.4.1.3 Rates and Charges (Cont.)

3.1.4.1.3.3 Optional features

3.1.4.1.3.3.1 Non-recurring charges

Non-Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

Per Location

Call-by-Call Option	\$ 20.00
Calling Number Delivery	\$ 20.00
Feature Package 1 (Includes Call-by-Call & Calling Number Delivery)	\$ 20.00

ADMINISTRATIVELY
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ORIGINAL

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.4 Integrated Services Digital Network (ISDN): (Cont.)

3.1.4.1 Local ISDN Primary Rate Interface (Local ISDN PRI): (Cont.)

3.1.4.1.3 Rates and Charges (Cont.)

3.1.4.1.3.3 Optional features (Cont.)

3.1.4.1.3.3.2 Recurring charges:

Recurring Optional Feature charges are assessed once per customer location regardless of the number of arrangements or Service Configurations installed.

	<u>Per Location</u>	
Call-by-Call Option	\$ 20.00	
Calling Number Delivery	\$ 20.00	
Feature Package 1 (Includes Call-by-Call & Calling Number Delivery)	\$ 20.00	
Remote Call Forwarding	\$40.00	
Overflow Routing	\$40.00	N

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.4 Integrated Services Digital Network (ISDN): (Cont.)

3.1.4.1 Local ISDN Primary Rate Interface (Local ISDN PRI): (Cont.)

3.1.4.1.3 Rates and Charges (Cont.)

3.1.4.1.3.4 Usage Charges: The rates and charges specified in Section 3.1.4.1.3.2 for the Flat Rate option will apply to circuit switched voice and data calls. The rates and charges specified in Section 3.1.8 will apply for the Per Minute/Per call option. Customers selecting the data only usage option will receive a monthly discount per T-1. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.5 Digital Rate Program

Digital Rate Program provides a discounted rate to customers who purchase digital Local Trunk-DID/2 Way Direct. This program is only available to customers signing a new On-Net Term Plan or new Local On-Net Term Plan. Monthly recurring charges provided in this program are in lieu of the Local Trunk-DID/2 Way Direct Digital monthly recurring charge specified in Sections 3.1.3.2.2.2 and 3.1.3.5.4 respectively. All other applicable non-recurring and recurring trunk charges will apply as specified in 3.1.3 for Local Trunk-DID/2 Way Direct. Terms, conditions, and other charges, as described elsewhere in the Tariff, apply as appropriate.

Charges: The following monthly recurring charges apply per trunk or active B Channel:

	<u>Monthly Recurring Charge</u>	
Local Trunk-DID(Digital)	\$100.00	(D)
Local Trunk - 2 Way Direct (Digital Flat Rate Option)	\$100.00	

Customers who cancel the term plan prior to the expiration of the term commitment will not receive the discounted program rate, but will receive standard tariff rates for those trunks enrolled. High Capacity Inbound Service customers are not eligible to enroll in this program.

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

- 3.1.5 Foreign Exchange (FX) Service for Local ISDN-PRI¹: Foreign Exchange (FX) Service for Local ISDN-PRI (FX Service) enables a Customer to receive Company-provided Local Exchange Access Service at a point(s) outside the Local Exchange Service Area that normally serves the customer's location. FX service can be used to receive one-way inbound digital traffic only. Local ISDN-PRI customers subscribing to FX service must purchase an entire T-1 and meet the following conditions: 1) 100 percent of the traffic carried must be inbound local; and 2) the average off-hook time per call is more than ten minutes.

The Local Exchange Calling Area and all Usage Services rates which apply to FX Exchange Access Service are the same as those which regularly apply to other Company-provided Local Exchange Access Services bearing the same NPA-NXX designation.

Customers are prohibited from using FX service to place outbound calls including, but not limited to "911" emergency numbers. This restriction is required in order to assure that emergency calls are routed to the Public Safety Answering Point serving the geographical area associated with the Customer's telephone number. The Company strongly recommends that each Customer maintain at least one telephone exchange service access line bearing an NPA-NXX designation associated with the Customer's actual geographic location for emergency use.

3.1.5.1 Features: The following features are available:

Standard:

Hunting (Circular, Sequential and Uniform Call Distribution) Touchtone

Optional:

Vanity Number

- 3.1.5.2 FX Service Rates and Charges: An FX service Customer will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in Sections 3.1.5.2.1 and 3.1.5.2.2, respectively. The monthly recurring FX Service digital per trunk charge is in lieu of the monthly recurring Local ISDN-PRI T-1 charge and any PRI usage credits as specified in Section 3.1.4.1.3.2. All other applicable charges associated with Local ISDN-PRI will apply as specified in Section 3.1.4.1.3. DID functionality and blocks of DID numbers will be available at no additional charge for up to a 100 DID numbers. Charges for volume of DID numbers greater than 100 will apply as specified in Section 3.1.3.2.2.

¹ This service is not available to new customers.

ORIGINAL

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.5 Foreign Exchange (FX) Service for Local ISDN-PRI (Cont.)

3.1.5.2 FX Service Rates and Charges: (Cont.)

3.1.5.2.1 Non-Recurring Charges

<u>Account Setup</u> (per account)	\$40.00
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Account Changes (Moves, Changes, Additions) (Per change)	\$41.20
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Account Changes (Per Billing Record Change)	\$41.20
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PIC-2 Change (per line)	\$10.00
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Line Restoral Charge (Per trunk)	\$82.50
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(Applies for trunk restoral after temporary interruption of service initiated by the Company. If service is temporarily interrupted and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Suspension of Service Restoral Charge (per trunk)	\$82.50
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(Applies for trunk restoral after Customer-initiated suspension.)

T-1 Order Expedite Charge (Per T-1)	\$1,200.00	N
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Due Date Change (Per Occurance)	\$30.00	N
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Local T-1 Installation Charge (Per T-1)	\$500.00	N
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Optional Features

Vanity Numbers are available at the charges specified in Section 3.1.3.1.4.1.

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3. Service Descriptions (Cont'd)

ORIGINAL

3.1 Local Exchange Service (Cont'd)

3.1.5 Foreign Exchange (FX) Service for Local ISDN-PR1 (Cont.)

3.1.5.2 FX Service Rates and Charges: (Cont.)

3.1.5.2.2 Monthly Recurring Charges

<u>FX Charge</u>	\$50.00
Trunk Charge (Per Trunk)	
Digital	\$200.00

Optional Features:

Vanity Numbers are available at the charges specified in Section 3.1.3.1.4.2.

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3. Service Descriptions (Cont'd)

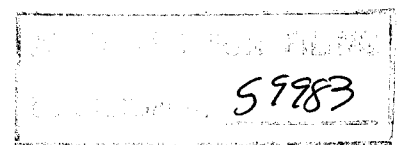
3.1 Local Exchange Service (Cont'd)

3.1.4 Usage Rates: These rates apply to customers of Local Line Service and customers of Local Trunk-Basic Service. These rates will apply to all outgoing direct-dialed calls placed to Stations within the caller's local exchange area, as defined herein. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.

3.1.4.1 Per Minute Usage Rate: Peak rates will apply from 8:00 am through 5:00 pm Monday through Friday. Off-Peak rates will apply at all other times. The following rates will be applied on a per minute basis:

Peak	
<u>1st Minute</u>	<u>Additional Minutes</u>
\$ 0.010	\$0.050
Off-Peak	
<u>1st Minute</u>	<u>Additional Minutes</u>
\$ 0.075	\$0.040

3.1.4.2 Per Call Rate: A per call rate up to \$0.20 will be applied on a per call basis.



3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.5 Residential Service

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The Company does not yet offer residential service in this area.

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DECISION #: 59983

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.10 Miscellaneous Service Offerings

3.1.10.1 Agent Program:

Eligibility: To be eligible for this program, the Customer:

1. must subscribe to this program through a Company-designated agent;
2. may not receive any discounts or the benefits of any promotional offering except for the Local Satisfaction Guarantee Promotion, Local Nationwide One Promotion and the Local Install Waiver Promotion;
3. may not receive service under any other term plan;

Term Commitment and Renewal Options: The Customer must commit to service for a term of either one or two years (Initial Term). The term of service will automatically renew on a month-to-month basis (Extended Term) upon expiration of its Initial Term and Extended Term(s), unless either the Customer or the Company provides written notification to terminate the term, which must be received by the other party no more than 60 days prior to the expiration of the existing term.

Credits: During each monthly period of the term of service, the Customer will receive a credit equal to 10 percent of the standard tariffed monthly recurring charges (excluding features) and usage rates for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI service.

Optional Feature Package: The Customer will be charged up to \$20.00 monthly recurring charge for the following feature package:

Includes Standard Features plus
Call Waiting/Cancel Call Waiting
Call Transfer or 3 Way Calling (mutually exclusive)
Call Forward Busy
Call Forward No Answer
Caller Id-Name and Number
Calling Party Number Delivery
Speed Dialing - 8

Classifications, Practices and Regulations:

Termination: Either the Customer or the Company may terminate this program for Cause. For purposes of this program only: (i) as to payment of invoices, "Cause" shall mean the Customer's failure to pay any invoice within 30 days after the date of the invoice; and, (ii) for all other matters, "Cause" shall mean a breach by the other party of any material provision of this program, provided that written notice of the breach has been given to the breaching party, and the breach has not been cured within 30 days after delivery of such notice.

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3. Service Descriptions (Cont'd)

ORIGINAL

3.1 Local Exchange Service (Cont'd)

3.1.10 Miscellaneous Service Offerings

3.1.10.2 Local and Long Distance Service Plus Plan/Local and Long Distance Service -
Trunk Solution/Local and Long Distance Service - Line Solution II

Eligibility: To be eligible for this plan, the customer:

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intraLATA toll calling;

must subscribe to the Local and Long Distance Service Plus Plan/Local and Long Distance Service - Trunk Solution/Local and Long Distance Service - Line Solution II as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.worldcom.com; ("Companion Interstate Service") and must subscribe to the Local and Long Distance Service Plus Plan/Local and Long Distance Service - Trunk Solution/Local and Long Distance Service - Line Solution II offered in the MCI WorldCom Communications, Inc., Arizona Tariff No. 1("Companion Intrastate Service").

must subscribe to service under Special Customer Arrangement SCA Guide Types 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11 or 12 as described in The Guide.

Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified the Non-Recurring Charges Sections of Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI.

Maximum Monthly Recurring Charges:

A monthly recurring charge will apply for each Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. Offering A is available on a per-Local Line basis, Offering B is available on a per-Local Trunk basis and Offering C is available on a per- T-1 basis or ISDN-PRI basis. The following Monthly recurring charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (per line, trunk, T-1 or ISDN-PRI)</u>
A	\$100.00
B	\$100.00
C	\$2,000.00

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

ADMINISTRATIVELY
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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.10 Miscellaneous Service Offerings

3.1.10.2 Local and Long Distance Service Plus Plan/Local and Long Distance Service -
Trunk Solution/Local and Long Distance Service - Line Solution II (Cont.)

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Features:

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Sections 3.1.2.3.3.1 and 3.1.2.3.3.2 except that the Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program. Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in the Features Sections of each of these offerings. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service.

Local Line Optional Features

Feature Package 1
Feature Package 2
Call Waiting/Cancel Call Waiting
Caller ID with name and Number
Remote Call Forwarding
Vanity Number

Maximum Monthly Recurring Charge

Feature Package 1	\$30.00
Feature Package 2	\$30.00
DID/2 Way Direct Numbers (per each block of 20 numbers)	\$30.00

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

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For Offering A, B and C, the Company will provide a 5, 10 or 15 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount the Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount or 3 years for a 15 percent discount.

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3. Service Descriptions (Cont'd)

ORIGINAL

3.1 Local Exchange Service (Cont'd)

3.1.10 Miscellaneous Service Offerings

3.1.10.2 Local and Long Distance Service Plus Plan/Local and Long Distance Service -
Trunk Solution/Local and Long Distance Service - Line Solution II (Cont.)

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Discounts (Cont.)

The Company will provide up to a 25 percent discount on the monthly recurring plan charge and monthly recurring charges for optional features and feature packages, in lieu of all other discounts, in response to competitive marketplace conditions. To be eligible for this discount the Customer must; 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement, 2) commit to a new term of service for 2 years or greater.

Early Termination: Discontinuance of all services prior to the expiration of the committed term constitutes as discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to 25 percent of the average of the customer's highest 4 months of billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the unfulfilled term of service. If the terminated plan has been in effect for more than 18 months, only the most recent 18 months are included in the calculation of applicable termination charges.

Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI WorldCom Communications, Inc., Arizona Tariff No. 1 will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI WorldCom Communications, Inc., Arizona Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

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3. Service Descriptions (Cont'd)

ORIGINAL

3.1 Local Exchange Service (Cont'd)

3.1.10 Miscellaneous Service Offerings

3.1.10.2 Local and Long Distance Service Plus Plan/Local and Long Distance Service -
Trunk Solution/Local and Long Distance Service - Line Solution II (Cont.)

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Termination of Service (Cont.)

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI WorldCom Communications, Inc., Arizona Tariff No. 1 will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under MCI WorldCom Communications, Inc., Arizona Tariff No. 1.

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI WorldCom Communications, Inc., Arizona Tariff No. 1, Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

The following disclaimers apply to Local and Long Distance Service Plus Plan/Local and Long Distance Service - Trunk Solution/Local and Long Distance Service - Line Solution II in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY WORLDCOM. WorldCom will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.10 Miscellaneous Service Offerings

3.1.10.3 Local Plus Program

Customers currently enrolled in the Digital T1 Credit Program, Digital T1 Service, Digital Rate Program and/or who receive credits for data only under ISDN-PRI are not eligible for this program.

Eligibility: To be eligible for this program, customers:

- must subscribe to service under Special Customer Arrangement (SCA) Guide Type 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11 or 12 as described in the Company's "Service Publication and Price Guide located on the Company's Internet site at www.mci.com;
- must be a new facilities based business customer or an existing facilities based business customer who is eligible for renewal under their existing term plan agreement.

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Definitions:

Eligible Charges: Monthly recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, Local ISDN-PRI T-1 charge, Local Trunk T-1 charge, DID number charge and optional features.

Features:

The following optional features are available for Local Line service in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges for optional features will apply as specified in Sections 3.1.2.3.3.1 and 3.1.2.3.3.2 except for Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1

Feature Package 2

Call Waiting/Cancel Call Waiting

Caller ID with name and Number

Remote Call Forwarding

Vanity Number

Features and applicable feature charges for Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI are available as described in the Features Sections of each of these offerings. Blocks of telephone numbers can be obtained in blocks of 20 DID numbers for Local Trunk-DID and Local Trunk-2 Way Direct service. Applicable monthly recurring charges will apply for blocks of 20 DID numbers as specified in Section 3.1.3.2.2.2 for Local Trunk-DID and Section 3.1.3.5.4 for Local Trunk - 2 Way Direct.

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.10 Miscellaneous Service Offerings (Cont.)

3.1.10.3 Local Plus Program (Cont.)

Non-Recurring Charges: Applicable non-recurring charges apply to services under this program as specified in the Non-Recurring Charges Sections of Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI.

Maximum Monthly Charges: The following flat rate monthly recurring charge applies in lieu of monthly recurring charges for these services as specified elsewhere in this tariff:

Local Line (Per line)	\$100.00
Local Trunks (Basic, DID and 2 Way Direct) (Per trunk)	\$100.00
Local Trunks (Basic, DID and 2 Way Direct) (Per T-1)	\$1,500.00
Local ISDN-PRI (Per T-1)	\$1,500.00
Feature Package 1	\$30.00
Feature Package 2	\$30.00

Discounts:

A Customer who subscribes to service under SCA Guide Type 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11 or 12 or under another SCA Guide type if the Customer's contract includes a provision of the Local Plus Program and who commits to a new term of service that equals or exceeds 1 year for a 5% discount, 2 years for a 10% discount, or 3 years for a 15% discount will receive applicable discounts applied to Eligible charges, in lieu of all other discounts in response to competitive marketplace conditions. To be eligible for this discount the existing or prospective Customer must, 1) demonstrate to the Company's reasonable satisfaction that it will accept another exchange carrier's offer in absence of any further inducement to subscribe, or remain subscribed to the Company's exchange service, and 2) subscribe to SCA Guide Type 2, 3, 4, 5, 6, 7, 8, 9, 11 or 12 or under another SCA Guide type if the Customer's contract includes a provision of the Local Plus Program.

Early Termination:

Discontinuance of all services prior to the expiration of the committed term constitutes as discontinuance of the plan, and the customer will be billed and required to pay an early termination charge equal to 25% percent of the customer's highest 4 months of billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the unfulfilled term of service. If the terminated plan has been in effect for more than 18 months, only the most recent 18 months are included in the calculation of applicable termination charges.

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.10 Miscellaneous Service Offerings (Cont.)

3.1.10.3 Local Plus Program (Cont.)

The following disclaimers apply to Local Plus Program Line-based Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY WORLDCOM. WorldCom will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.10 Miscellaneous Service Offerings (Cont.)

3.1.10.4 Local Nationwide One Program

The Local Nationwide One Program is available to existing facilities-based business customers who order a new T-1 of Digital Local Trunk-Basic, Digital Local Trunk-DID, Digital Local Trunk-2 Way Direct and/or Local ISDN-PRI service (Program Service). To be eligible for this program, an existing customer must be an existing subscriber to an On-Net Term Plan or Local On-Net Term Plan (Term Plan).

Benefits: Enrolled Customers may select a metered plan or flat rate plan per each location. The following monthly recurring charge (Program Charge) per T-1 will apply for the length of the customers term commitment based on the plan selected:

<u>Maximum Monthly Recurring Charge (Per T-1)</u>	
Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way	
Metered Plan	\$300.00
Flat Plan	\$1,000.00
Local ISDN-PRI	
Metered Plan	\$400.00
Flat Plan	\$1,000.00

Customers selecting the Metered Plan will receive the following program monthly maximum usage rates:

<u>1st Minute</u>	<u>Each Additional Minute</u>
\$0.50	\$0.50

The Program Charge is in lieu of the standard tariffed monthly recurring charges for Program Service, usage charges, and any other local promotions or programs.

Other Conditions: A customer is not eligible to receive the Program Charge for new Program Service added to a location where the customer already has existing local service. Customers enrolled in the Metered Plan who have more than 70% of their traffic carried via inbound local and have an average off-hook time per call of more than ten minutes are not eligible to receive the benefits of this program.

ALL MATERIAL ON THIS PAGE IS NEW

3 Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.10 Miscellaneous Service Offerings (Cont.)

3.1.10.5 Save Program

Definitions:

An existing customer is a customer who is receiving service under this tariff for at least 12 months prior to enrollment in this program.

Eligibility: To be eligible for this program, the customer:

must be an existing facilities based business customer;

must be in good standing;

must bill at least \$50 in current charges in any one month prior to enrollment in this program;

represent to the Company's satisfaction, as determined with the Company's sole discretion, that it will enter into another carrier's offer in absence of any further inducement from the Company to remain subscribed to Company services.

Benefits: After enrollment in this program, the Company will provide a one-time credit, not to exceed \$5,000, equal to the net monthly recurring charges billed during the first full invoice after the Company receives notification from the Customer that it wishes to discontinue all service (Program Credit).

Other Conditions:

A Customer who discontinues all service within three months after receiving the Program Credit will be billed and required to repay the Program Credit. A customer will only be eligible to receive one Program Credit in any twelve-month period. Customer's receiving the benefits of this program are not eligible to receive the benefits of any promotional offering.

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.10 Miscellaneous Service Offerings (Cont.)

3.1.10.6 Business Advantage Program

Eligibility: To be eligible for this plan, the customer:

must subscribe to service under Special Customer Arrangement
SCA Guide Types 6, 7, 8, 9, or 10 as described in The Guide.

must be a new facilities based business customer or an existing
facilities based business customer who is eligible for renewal
under their existing term plan agreement.

Definitions:

Eligible Charges: Monthly recurring charges for Local Line and optional
features.

Features:

The following optional features are available for Local Line service in
addition to the Local Line Standard Features. Applicable non-recurring
and monthly recurring charges for optional features will apply as specified
in Section 3.1.2.3.3.1 and 3.1.2.3.3.2 except for Feature Package 1 and
Feature Package 2 monthly recurring charges which are specified within
this program.

Local Line Optional Features

Feature Package 1

Feature Package 2

Call Waiting/Cancel Call Waiting

Caller ID with name and Number

Remote Call Forwarding

Vanity Number

Non-Recurring Charges: Applicable non-recurring charges apply to
services under this program as specified in the Non-Recurring Charges
Sections of Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-
2 Way Direct and ISDN-PRI.

Monthly Charges: The following flat rate monthly recurring charge applies
in lieu of monthly recurring charges for these services as specified
elsewhere in this tariff:

Local Line (Per line)	\$100.00
Feature Package 1	\$30.00
Feature Package 2	\$30.00

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.10 Miscellaneous Service Offerings (Cont.)

3.1.10.6 Business Advantage Program (Cont.)

Discounts:

A Customer who subscribes to service under SCA Guide Type 6, 7, 8, 9 or 10 and who commits to a new term of service that equals or exceeds 1 year for a 5 percent discount, two years for a 10 percent discount or 3 years for a 15 percent discount will receive applicable discounts applied to Eligible Charges, in lieu of all other discounts.

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Disclaimer

The following disclaimers apply to Business Advantage Program in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY WORLDCOM. WorldCom will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

ADMINISTRATIVELY
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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.10 Miscellaneous Service Offerings (Cont.)

3.1.10.7 Local and Long Distance - Line Solution Service

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Eligibility: To be eligible for this plan, the customer:

must designate the Company as its local exchange service carrier and the Company both as its interexchange service carrier for interstate and intrastate calling and as its carrier for intralata toll calling;

must subscribe to the Local and Long Distance - Line Solution Service as described in the Company's "Service Publication and Price Guide" (The Guide) located on the Company's website at www.mci.com; ("Companion Interstate Service") and must subscribe to the offer in MCI WorldCom Communications, Inc. MCI WorldCom Communications, Inc., ACC Tariff No. 2. ("Companion Intrastate Service").

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must subscribe to service under Special Customer Arrangement SCA Guide Types 2, 3, 4, 5, 6, 7, 8, 9, or 10 as described in The Guide.

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Non-recurring Charges: Applicable non-recurring charges apply to services under this program as specified in the Non-Recurring Charges Sections of Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct and ISDN-PRI.

Monthly Recurring Charges:

A monthly recurring charge will apply for the Offering under this plan. This charge is identical to, and shall not be in addition to, any monthly recurring charge applicable to Companion Interstate Service or Companion Intrastate Service. The Offer is available on a per-Local Line basis. The following Monthly recurring charges apply:

<u>Offering</u>	<u>Monthly Recurring Charge (Unlimited)</u>
Unlimited	\$150.00

Benefits:

Upon installation of Companion Intrastate Service, Companion Interstate Service and Local Service, customers will receive unlimited local exchange service usage.

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ORIGINAL

3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.10 Miscellaneous Service Offerings (Cont.)

3.1.10.7 Local and Long Distance - Line Solution Service(Cont.)

T

Features:

The following optional features are available for Local Line service under this plan in addition to the Local Line Standard Features. Applicable non-recurring and monthly recurring charges will apply to optional features as specified in Section 3.1.2.3.3.1 and 3.1.2.3.3.2 except that the Feature Package 1 and Feature Package 2 monthly recurring charges which are specified within this program.

Local Line Optional Features

Feature Package 1

Feature Package 2

Call Waiting/Cancel Call Waiting

Caller ID with name and Number

Remote Call Forwarding

Vanity Number

Monthly Recurring Charge

Feature Package 1 \$30.00

Feature Package 2 \$30.00

Discounts: These discounts are identical to, and shall not be in addition to, discounts applicable to Companion Intrastate Service and Companion Interstate Service.

Customers committing to a new term of service that equals or exceeds 1 year for a 5 percent discount, 2 years for a 10 percent discount or 3 years for a 15 percent discount will receive applicable discounts applied to Eligible Charges, in lieu of all other discounts. C
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Termination of Service: The following provisions will apply to customers who terminate service, continue to maintain a Company account, and do not subscribe to other service offerings under this tariff:

For existing customers who disconnect Companion Local Service only under this tariff, Companion Interstate Service offered under The Guide and Companion Intrastate Service offered in MCI WorldCom Communications, Inc. Colorado Price List No. 2 will terminate and the customer will be automatically re-subscribed to the service offering under this tariff and The Guide to which the customer subscribed at the time of subscription to this plan.

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3. Service Descriptions (Cont'd)

3.1 Local Exchange Service (Cont'd)

3.1.10 Miscellaneous Service Offerings (Cont.)

3.1.10.7 Local and Long Distance - Line Solution Service (Cont.)

T

Termination of Service (Cont.)

For existing customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI WorldCom Communications, Inc., ACC Tariff No. 2 Companion Interstate Service under The Guide and Companion Intrastate Service will terminate and the customer will then be automatically re-subscribed to the service offering under The Guide to which the customer subscribed at the time of subscription to this plan.

For new customers who disconnect Companion Local Service under this tariff, Companion Interstate Service under The Guide and Companion Intrastate Service offered in MCI WorldCom Communications, Inc. ACC Tariff No. 2 will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide and MCI WorldCom On-Net Service-Voice under MCI WorldCom Communications, Inc. ACC Tariff No. 2

For new customers who disconnect Companion Local Service under this tariff and Companion Intrastate Service offered in MCI WorldCom Communications, Inc. ACC Tariff No. 2 Companion Interstate Service under The Guide and Companion Intrastate Service under this tariff will terminate and the customer will be automatically subscribed to WorldCom On Net Voice Services Option 1 under The Guide.

Other Conditions:

Services under this plan are not eligible to receive the benefits of any discounts or promotions including any term plan discounts.

Customers who subscribe to service via a company-designated Internet site will receive Electronic Billing invoicing only.

Disclaimer

The following disclaimers apply to Local and Long Distance - Line Solution Service in addition to those set forth in the Service Attachment. Customer understands that use of the Service is restricted in the following manner: (i) Customer is limited to 30 lines per location, (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the Service; and (iii) Customer may not utilize the Service in any call center environment or in connection with any similar such application. CUSTOMER EXPRESSLY ACKNOWLEDGES THAT ANY VIOLATION OF THE FOREGOING RESTRICTIONS ON ITS USE OF THE SERVICE WILL RESULT IN THE IMMEDIATE TERMINATION OF THE SERVICE BY WORLDCOM. WorldCom will install the Line-based Service from the point of the local exchange carrier's smart-jack to the Customer's premises. Customer will be responsible for all inside wiring and special construction charges.

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3. Service Descriptions (Cont'd)

ORIGINAL

3.2 Directory Assistance

A Customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator.

3.2.1 Each call to Directory Assistance will be charged as follows: (C)

Per Call

\$2.00

The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

3.2.2 A credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut-off during the call; or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative.

3. Service Descriptions (Cont'd)

3.3 Operator Assistance

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner. In addition to the rates specified in Section 3.1, surcharges as specified in Section 3.3.1 will apply:

Third Number Billing: Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

Collect Calls: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the operator.

Calling Cards: Provides the Customer with the capability to place a call using a calling card of an Interexchange Carrier with or without the assistance of an operator.

Person to Person: Calls completed with the assistance of an operator to a particular Station and person specified by the caller. The call may be billed to the called party.

Station to Station: Calls complete with the assistance of an operator to a particular Station. The call may be billed to the called party.

General Assistance: The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800 telephone numbers, but does not request the operator to complete the call.

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3. Service Descriptions (Cont'd)

3.3 Operator Assistance (Cont'd)

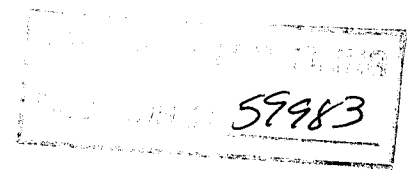
3.3.1 Operator Assisted Surcharges: The following surcharges will be applied on a per call basis.

Third Number Billing	\$2.60
Collect Calling	\$3.00
Person to Person	\$7.00
Station to Station	\$2.60
General Assistance	\$3.00

3.3.2 Busy Line Verification and Interrupt Service: Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:

3.3.2.1 Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.

3.3.2.2 Busy Line Verification with Interrupt: The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.



3. Service Descriptions (Cont'd)

3.3 Operator Assistance (Cont'd)

3.3.2 Busy Line Verification and Interrupt Service:

3.3.2.3 Rates: Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:

- 3.3.2.3.1 The operator verifies that the line is busy with a call in progress.
- 3.3.2.3.2 The operator verifies that the line is available for incoming calls.
- 3.3.2.3.3 The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

Per Request

Busy Line Verification	\$3.00
Busy Line Interrupt	\$6.00

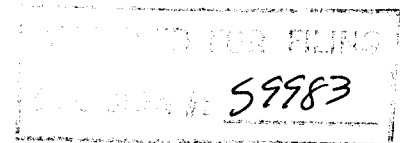
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3. Service Descriptions (Cont'd)

3.4 Directory Listings

The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listings of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.

- 3.4.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.
- 3.4.2 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- 3.4.3 Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.



3. Service Descriptions (Cont'd)

3.4 Directory Listings (Cont'd)

3.4.4 In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

3.4.5 Directory listings are provided in connection with each Customer service as specified herein.

3.4.5.1 Primary Listing: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.

3.4.5.2 Additional Listings: In connection with business service, additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section 3.4.5.9 and 3.4.5.10.

3.4.5.3 Nonpublished Listings: Listings that are not printed in directories nor available from Directory Assistance.

A Nonpublished Telephone Service will be furnished, at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.1.4. Rates for Nonpublished Listings are specified in Section 3.4.5.9 and 3.4.5.10

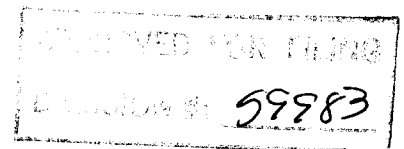
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3. Service Descriptions (Cont'd)

3.4 Directory Listings (Cont'd)

3.4.5 Directory listings are provided in connection with each Customer service as specified herein. (Cont'd)

- 3.4.5.4 Nonlisted Numbers: A Nonlisted number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Rates for Nonlisted Listings are specified in Section 3.4.5.9 and 3.4.5.10.
- 3.4.5.5 Foreign Listings: Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listing.
- 3.4.5.6 Alternate Call Listings: Where available, a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls. Rates for alternate call listings are specified in Section 3.4.5.9 and 3.4.5.10.
- 3.4.5.7 Information Listings: Where available, additional lines of information which may be included with a primary, additional or reference listings. Rates for information listings are specified in Section 3.4.5.9 and 3.4.5.10.
- 3.4.5.8 Reference Listing: A listing including additional telephone numbers of the same or another Customer to be called in the event there is no answer from the Customer's telephone. Charges for reference listings are specified in Section 3.4.5.9 and 3.4.5.10.



3. Service Descriptions (Cont'd)

3.4 Directory Listings (Cont'd)

3.4.5 Directory listings are provided in connection with each Customer service as specified herein. (Cont'd)

3.4.5.9 Non-Recurring Charges: Non-Recurring charges associated with Directory Listings are as follows:

	<u>Per Listing or Per Number Charge</u>
Primary Listing	\$33.00
Additional Listing	\$ 33.00
Information Listing	\$ 33.00
Reference Listing	\$ 33.00
Non-Listed Number	\$ 33.00
Non-Published Number	\$ 33.00

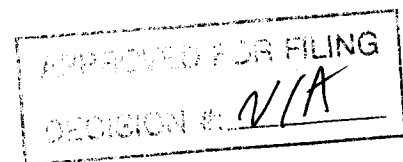
3.4.5.10 Recurring Charges: Monthly Recurring Charges associated with Directory Listings are as follows:

	<u>Per Listing or Per Number Charge</u>
Primary Listing	\$5.00
Additional Listing	\$5.00
Information Listing	\$5.00
Reference Listing	\$5.00
Non-Listed Number	\$3.00
Non-Published Number	\$4.00
Alternative Call Listing	\$5.00

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3. Service Descriptions (Cont'd)

- 3.5 Emergency Services (Enhanced 911) : Allows Customers to reach appropriate emergency services including police, fire and medical services. Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for display at the Public Service Answering Point (PSAP).
- 3.6 Presubscription: PIC-2 allows Customers to presubscribe to their carrier of choice for intraLATA toll calls, without dialing the Access Code. The rates specified in Sections 3.1.2.3.1 and 3.1.3.1.4.1 will apply each time the Customer requests a change to their intraLATA PIC, subsequent to the initial designation. (T)
- 3.7 Telecommunications Relay Service (TRS): Enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TT) or similar devices to communicate freely with the hearing population not using TT and visa versa. A Customer will be able to access the state provider to complete such calls.



3. Service Descriptions (Cont'd)

3.8 Term Plans

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3.8.1 MCI Metro Term Plan for Business Services - I¹²

Customers who subscribe to facilities based Local Exchange Service and enroll in a MCI Metro Business Local Service Term Plan are eligible to receive the discounts described below on specific monthly recurring and usage charges based on the customer's term commitment. The customer must commit to service for a term of either one, two, three, four or five years. The term of the MCI Metro Business Local Service Term Plan will commence no earlier than the first of the next billing month in which the customer subscribes to the plan. The customer will receive the following discounts in lieu of all other discounts or promotions except for the Local Customer Assurance Promotion on the following recurring charges: Local Line, Local Trunk-Basic, DID numbering charges, 2-Way Direct numbering charges, Local Trunk-DID, Local Trunk-2 Way Direct, PRI Local Service Configuration charge(s) 1, 2 and 3, B Channel charge, PRI usage charges and any other applicable usage charges

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<u>Term Commitment</u>	<u>Discount</u>
1 Year	10%
2 Year	15%
3 Year	20%
4 Year	20%
5 Year	20%

MCI will waive applicable install charges for any new lines or trunks ordered by the customer. A plan will automatically renew for an equivalent term unless the customer provides written notification to cancel the MCI Local Service Term Plan. This notice must be received by MCI no more than 30 days after the expiration of the term plan.

Cancellation or Discontinuance with Liability: Discontinuance of all Local Services furnished under the MCI Metro Business Local Service Term Plan prior to the expiration of the committed term constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge. The early termination charge will be equal to the customer's highest billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the customer's term plan.

For customers that have enrolled in a networkMCI One long distance term plan or Special Customer Arrangement offered by MCI Telecommunications Corporation (MCI), the customer's term length may be coterminous with the networkMCI One or Special Customer Arrangement term of service. Accordingly, the customer's actual term may be of a shorter duration than the term commitment selected above. If the customer selects a term commitment greater than the term of service of the networkMCI One or Special Customer Arrangement, the coterminal provision shall not apply.

For those customers who subscribe to a networkMCI One term plan or Special Customer Arrangement, the early termination charges associated with that term plan or Special Customer Arrangement will apply in lieu of the charges specified above. In addition, Customers will be required to repay any credits received as a result of enrolling in the term plan.

Customers signing a networkMCI One term agreement and integrating their facilities based Local Exchange service can terminate their local term plans at any time without penalty.

¹ Beginning November 1, 1997 the terms and conditions of this program will only be available for those customers subscribing to a Special Customer Arrangement offered by MCI Telecommunications Corporation.

² Beginning December 1, 1998, this Term Plan will not be available to new subscribers. Customer currently enrolled in the plan will not be affected.

3. Service Descriptions (Cont'd)

3.8 Term Plans (Cont'd)

3.8.2 Local Exchange Service Term Plan II¹

A Customer who subscribes to facilities based, stand alone Local Exchange Service and enrolls in a Local Service Term Plan is eligible to receive the discounts described below on specific monthly recurring and usage charges, based on the customer's term commitment. The customer must commit to service for a term of one, two, or three years. The term of the Local Service Term Plan will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. The Customers subscribing to this term plan will receive the following discounts in lieu of all other discounts or promotions, unless the promotion specifies otherwise. The discounts will be applied to the following recurring charges: Local Line, Local Trunk-Basic, DID numbering charges, Local Trunk-DID, Local Trunk - 2 Way Direct, Local ISDN - PRI, as well as local service usage charges.

<u>Term Commitment</u>	<u>Discount</u>
One Year	5%
Two Year	10%
Three Year	15%

A plan will automatically renew for an equivalent term unless the customer provides written notification to cancel the MCI Local Service Term Plan. This notice must be received by MCI no more than thirty (30) days after the expiration of the term.

Cancellation or Discontinuance with Liability: Discontinuance of all Local Services furnished under the Local Service Term Plan prior to the expiration of the committed term constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge. The early termination charge will be equal to the customer's highest billed monthly charges incurred during the length of the term commitment multiplied by the number of months remaining in the customer's term plan.

Cancellation or Discontinuance without Liability: A customer can terminate a term plan without liability if the customer enrolls in a new term plan with an expiration date later than the current term plan's expiration date. A customer may terminate without penalty at any time and enroll in a networkMCI One term plan.

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¹ Beginning December 1, 1998, this Term Plan will not be available to new subscribers. Customer currently enrolled in the plan will not be affected. N
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3. Service Descriptions (Cont'd)

3.8 Term Plans (Cont'd)

3.8.3 networkMCI One Term Plan¹

The networkMCI One Term plan is a term plan, in lieu of all other tariffed Local Exchange Service term plans. Customers who subscribe to facilities based Local Exchange Service offered by the company through the networkMCI One Term Plan are subject to the terms and conditions set forth in MCI Telecommunications F.C.C. Tariff No. 1, section C-3.4142, and this tariff. Customers who enroll in this term plan must have their facilities based MCI Local Exchange service usage billed to a single networkMCI One invoice.

Customers subscribing to this term plan will receive discounts as set forth in MCI Telecommunications Corporation F.C.C. Tariff No. 1, section C-3.4142 in lieu of all other discounts or promotions, unless the promotion specifies otherwise. The discounts will be applied to the following recurring charges: Local Line, Local Trunk-Basic, DID numbering charges, Local Trunk-DID, Local Trunk - 2 Way Direct, Local ISDN - PRI, as well as local service usage charges.

Customers enrolled in Special Customer Arrangements or offered by company or MCI Telecommunications Corporation are not eligible for the benefits of this term plan.

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¹ Beginning December 1, 1998, this Term Plan will not be available to new subscribers. Customer currently enrolled in the plan will not be affected. N
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3. Service Descriptions (Cont'd)3.8 Term Plans (Cont'd)3.8.4 On-Net Term Plan

The On-Net Term Plan is a term plan, in lieu of all other tariffed Local Exchange Service term plans. Customers who subscribe to facilities based Local Exchange Service offered by the Company through the On-Net Term Plan are subject to the terms and conditions set forth in MCI Worldcom Communications, Inc. Tariff F.C.C. No. 1, Section C-3.464, and this tariff. Customers who enroll in this term plan must have their facilities based MCI Local Exchange service usage billed to a single On-Net invoice. Customers subscribing to this term plan will receive discounts as set forth below, in lieu of all other tariffed term plans. The discounts will be applied to the following recurring charges: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, High Capacity Inbound Service, DID/2 Way Direct Number Charges, Local ISDN-PRI T-1 Charge, optional features and Local ISDN-PRI optional features as well as local service usage charges. The Volume Commitment will be determined based upon the Qualifying Volume received by the Company, or any affiliate of the Company, from Customer's facilities based Local Exchange Service, as defined in Section 3.8.5 and the Qualifying Volume of Customer's telecommunications services as defined in MCI Worldcom Communications, Inc. Tariff F.C.C. No. 1, Section C-3.4641.

Discounts¹: Customers will receive the following discounts applied to Eligible Volume charges and usage.

Term Commitment	Discount				
<u>Volume/Commitment</u>	<u>1 year</u>	<u>2 years</u>	<u>3 years</u>	<u>4 years</u>	<u>5 years</u>
\$100 /month	5.0%	8.0%	11.0%	14.0%	17.0%
\$250 /month	5.0	8.0	11.0	14.0	17.0
\$500 /month	5.0	8.0	11.0	14.0	17.0
\$1,000 /month	10.0	13.0	16.0	19.0	22.0
\$2,000 /month	10.0	13.0	16.0	19.0	22.0
\$3,000 /month	10.0	13.0	16.0	19.0	22.0
\$4,000 /month	10.0	13.0	16.0	19.0	22.0
\$5,000 /month	12.0	15.0	18.0	21.0	24.0
\$7,000 /month	12.0	15.0	18.0	21.0	24.0
\$1,200/annual	5.0	8.0	11.0	14.0	17.0
\$3,000/annual	5.0	8.0	11.0	14.0	17.0
\$6,000/annual	5.0	8.0	11.0	14.0	17.0
\$12,000/annual	10.0	13.0	16.0	19.0	22.0
\$24,000/annual	10.0	13.0	16.0	19.0	22.0
\$36,000/annual	10.0	13.0	16.0	19.0	22.0
\$48,000/annual	10.0	13.0	16.0	19.0	22.0
\$60,000/annual	12.0	15.0	18.0	21.0	24.0
\$84,000/annual	12.0	15.0	18.0	21.0	24.0

¹ Monthly volume commitments will no longer be available after October 1, 2000. Existing customers electing a monthly volume commitment prior to October 1, 2000 will remain on their existing elected monthly volume commitments.

3. Service Descriptions (Cont'd)

3.8 Term Plans (Cont'd)

3.8.5 Local On-Net Term Plan

The Local On-Net Term Plan is a term plan, in lieu of all other tariffed term plans, available to facilities based standalone local exchange service customers. Customers who subscribe to Local On-Net Term Plan are subject to the following conditions:

Definition of Terms:

Qualifying Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, High Capacity Inbound Service, DID/2 Way Direct Number Charges, Standard and Optional Features, Local ISDN-PRI T-1 charge, and Local ISDN-PRI Optional Features as well as local service usage charges. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the Local On-Net Term Plan volume commitment: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; non-recurring for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

Eligible Volume is the customer's total monthly recurring charges and usage of the following, after the application of promotional and other discounts: Local Line Charge, Local Trunk-Basic Charge, Local Trunk-DID Charge, Local Trunk-2 Way Direct Charge, High Capacity Inbound Service, DID/2 Way Direct Number Charges, Local ISDN-PRI T-1 charge, Optional Features and Local ISDN-PRI Optional Features as well as local service usage charges. Charges for the following are not included as Eligible Volume and will not receive Local On-Net Term Plan volume discounts: Non-Recurring charges for Local Line, Local Trunk-Basic, Local Trunk-DID, Local Trunk-2 Way Direct, and Local ISDN-PRI; recurring and non-recurring charges for Standard Optional Features; non-recurring for Local ISDN-PRI Optional Features; Directory Assistance usage; non-recurring and recurring charges for Directory Listings; Operator Assisted Surcharges (including Busy Line Verification and Busy Line Interrupt), and taxes.

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3. Service Descriptions (Cont'd)3.8 Term Plans (Cont'd)

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3.8.5 Local On-Net Term Plan (Cont.)

Term Commitment and Renewal Options: A customer must commit to service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the Local On-Net Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

Volume commitment: A customer may elect a Local On-Net Term Plan monthly volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$100; \$250; \$500; \$1,000; \$2,000; \$3,000; \$4,000; \$5,000; \$7,000, or an annual volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$120,000; \$180,000; \$300,000; \$600,000; \$900,000; \$1.2M; \$1.8M; and \$2.4M. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent annualized volume commitment. If a customer so elects, the term of service expiration date will not change. The new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

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Underutilization Charges: If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment. If at the end of any month of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

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3. Service Descriptions (Cont'd)3.8 Term Plans (Cont'd)3.8.5 Local On-Net Term Plan (Cont.)

ORIGINAL

Early Termination Charges: Cancellation of Discontinuance without Liability: If: (i) the customer's use of Local Exchange Service under a Local On-Net Term Plan equals or exceeds the Customer's equivalent annualized minimum volume commitment or monthly volume commitment and (ii) at the time of termination the customer is enrolled in a new Local On-Net Term Plan with a volume commitment which equals or exceeds the Customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (i) the customer may terminate service at any time during the last three months of the term of service if the customer's Local On-Net Term Plan's term commitment is one year; or (ii) the customer may terminate service at any time during the last six months of the term of service if the customer's new Local On-Net Term Plan's term commitment is equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the Local On-Net Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

Discounts: Customers will receive the following discounts applied to Eligible Volume charges and usage.

Term Commitment	Discount				
<u>Volume/Commitment</u>	<u>1 year</u>	<u>2 years</u>	<u>3 years</u>	<u>4 years</u>	<u>5 years</u>
\$100 /month	0.0%	3.0%	6.0%	9.0%	12.0%
\$250 /month	0.0	3.0	6.0	9.0	12.0
\$500 /month	0.0	3.0	6.0	9.0	12.0
\$1,000 /month	5.0	8.0	11.0	14.0	17.0
\$2,000 /month	5.0	8.0	11.0	14.0	17.0
\$3,000 /month	5.0	8.0	11.0	14.0	17.0
\$4,000 /month	5.0	8.0	11.0	14.0	17.0
\$5,000 /month	7.0	10.0	13.0	16.0	19.0
\$7,000 /month	7.0	10.0	13.0	16.0	19.0
\$120,000 /annual	9.0	12.0	15.0	18.0	21.0
\$180,000 /annual	9.0	12.0	15.0	18.0	21.0
\$300,000 /annual	11.0	14.0	17.0	20.0	23.0
\$600,000 /annual	13.0	16.0	19.0	22.0	25.0
900,000/annual	16.0	19.0	22.0	25.0	25.0
1.2M/annual	19.0	22.0	25.0	25.0	25.0
1.8M/annual	22.0	25.0	25.0	25.0	25.0
2.4M/annual	25.0	25.0	25.0	25.0	25.0

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3. Service Descriptions (Cont'd)

3.8 Term Plans (Cont'd)

3.8.6 FX Service Term Plan

The FX Service Term Plan is a term plan, in lieu of all other tariffed term plans, available to FX Service customers. Customers who subscribe to FX Service Term Plan are subject to the following conditions:

Definition of Terms:

Qualifying Volume is the customer's total monthly recurring FX Service Digital Per Trunk charge, monthly recurring FX charge, monthly recurring charges for FX Service Optional Features and monthly recurring charges for Local ISDN-PRI Optional Features, after the application of promotional and other discounts. Charges for the following are not included as Qualifying Volume and are not calculated in satisfaction of the FX Service Term Plan volume commitment: Non-recurring charges for FX Service; non-recurring charges for FX Service Optional Features; non-recurring charges for Local ISDN-PRI, and taxes.

Eligible Volume is the customer's total monthly recurring FX Service Digital Per Trunk charge and FX charge, after the application of promotional and other discounts. Charges for following are not included as Eligible Volume and will not receive FX Service Term Plan volume discounts: Non-recurring charges for FX Service; non-recurring and monthly recurring charges for FX Service Optional Features; non-recurring and monthly recurring charges for Local ISDN-PRI Optional Features, and taxes.

Term Commitment and Renewal Options: A customer must commit to a service for a term of either one, two, three, four, or five years. The term of service will commence no earlier than the first day of the next billing month in which the customer subscribes to the plan. A plan will automatically renew for an equivalent term and volume commitment upon expiration of its term unless the customer provides written notification to cancel the FX Service Term Plan, which must be received by the Company no more than 30 days after expiration of the existing term. If the customer cancels the existing term plan within 30 days after expiration of the existing term, the customer will receive the discounts for which the customer qualifies during the 30-day period following the expiration of the existing term of service.

Volume Commitment: A customer may elect a FX Service Term Plan monthly volume commitment of one of the following amounts, calculated after the application of promotional and other discounts: \$100; \$250; \$500; \$1,000; \$2,000; \$3,000; \$4,000; \$5,000; \$7,000, or an annual volume commitment of the following amounts, calculated after the application of promotional and other discounts: \$120,000; \$180,000; \$300,000; \$600,000; \$900,000; \$1.2 million; \$1.8 million, \$2.4 million. The customer's volume commitment will be based upon the customer's Qualifying Volume. At any time during the term of service, a customer may elect a higher equivalent Annualized volume commitment. If a customer so elects, the term of service expiration date will not change. The new volume commitment will apply beginning in the following month for monthly commitments and as of the beginning of the commitment year in which the new volume commitment is elected for annual commitments. The discounts associated with the new commitment volume level apply to charges and usage only from the new election date forward.

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3. Service Descriptions (Cont'd)

ORIGINAL

3.8 Term Plans (Cont'd)3.8.6 FX Service Term Plan (Cont.)

Underutilization Charges: If at the end of any year of the term of service, a customer fails to satisfy its annual volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that year and the annual volume commitment. If at the end of any month of the term of service, a customer fails to satisfy its monthly volume commitment, the customer must pay the difference between the customer's actual Qualifying Volume in that month and the monthly volume commitment.

Early Termination Charges:

Cancellation of Discontinuance without Liability: If; (I) the customer's use of FX Service under a FX Service Term Plan equals or exceeds the customer's equivalent annualized minimum volume commitment or monthly volume commitment and (II) at the time of termination the customer is enrolled in a new FX Service Term Plan with a volume commitment which equals or exceeds the customer's existing volume commitment, the customer may terminate service under Term Plan without liability as follows: (I) the customer may terminate service at any time during the last three months of the term of service if the customer's FX Service Term Plan's term commitment is one year: or, (II) the customer may terminate service at any time during the last six months of the term of service if the customer's new FX Service Term Plan's term commitment is equal to or greater than two years.

Cancellation or Discontinuance with Liability: Discontinuance of all services furnished under the FX Service Term Plan prior to the expiration of the committed term of service constitutes discontinuance of the plan and the customer will be billed and required to pay an early termination charge equal to the Underutilization Charge for the year of termination plus 50% of all of each annual or monthly volume commitment for each year remaining in the unfulfilled term of service.

Discounts: Customer will receive the following discounts applied to Eligible Volume charges and usage.

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3. Service Descriptions (Cont'd)

ORIGINAL

3.8 Term Plans (Cont'd)3.8.6 FX Service Term Plan (Cont.)Term Commitment/Discount

<u>Volume Commitment</u>	<u>1 year</u>	<u>2 years</u>	<u>3 years</u>	<u>4 years</u>	<u>5 years</u>
\$ 100 /month	0.0%	3.0%	6.0%	9.0%	12.0%
250 /month	0.0	3.0	6.0	9.0	12.0
500 /month	0.0	3.0	6.0	9.0	12.0
1,000 /month	5.0	8.0	11.0	14.0	17.0
2,000 /month	5.0	8.0	11.0	14.0	17.0
3,000 /month	5.0	8.0	11.0	14.0	17.0
4,000 /month	5.0	8.0	11.0	14.0	17.0
5,000 /month	7.0	10.0	13.0	16.0	19.0
7,000 /month	7.0	10.0	13.0	16.0	19.0
120,000 /annual	9.0	12.0	15.0	18.0	21.0
180,000 /annual	9.0	12.0	15.0	18.0	21.0
300,000 /annual	11.0	14.0	17.0	20.0	23.0
600,000 /annual	13.0	16.0	19.0	22.0	25.0
900,000 /annual	16.0	19.0	22.0	25.0	25.0
1.2M /annual	19.0	22.0	25.0	25.0	25.0
1.8M /annual	22.0	25.0	25.0	25.0	25.0
2.4M /annual	25.0	25.0	25.0	25.0	25.0

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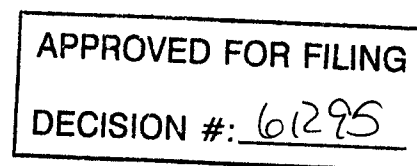
3. Service Descriptions (Cont'd)

3.9 Intralata Toll Usage Rates

ORIGINAL

Refer to MCI Telecommunications Corporation A.C.C. Tariff No. 1 for intralata rates.

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3. Service Descriptions (Cont'd)

3.10 Residential Service

- A. Application of Residential Service: Residential service is defined as service that is furnished (1) in private homes or apartments, including all parts of the subscriber's domestic establishment, for domestic use and not for substantial occupational use; (2) in college fraternity or sorority houses, college dormitories, convents and monasteries for domestic rather than occupational use in residential quarters; (3) used for purposes of study by a clergyman located in a church, synagogue, mosque or other religious institution. The Company reserves the right to disconnect customer's residential service or to convert any plan associated with such service to a business plan upon appropriate customer notification if it is determined that usage is not consistent with normal residential applications. This service is for use by residential customers. The Company reserves the right to adjust a customer's service upon appropriate customer notification. If it is determined that non-voice usage applications (including, but not limited to, dial-up internet service or facsimile service) exceed reasonable limits, the Company may use its discretion either to disconnect the customer's residential service upon appropriate customer notification or to charge a \$50 monthly recurring data/internet usage charge in addition to all charges set forth in customer's residential service.
- B. Rates and Charges: Usage charges are based on local usage. Chargeable time for the customer shall begin when the called party answers and shall end upon disconnection by either party. Local calls are billed on a per minute basis unless otherwise indicated. Calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent.
- C. All residential service set forth in this Section of this tariff is presently only available to those customers who presently have service on lines with Qwest or another carrier who provisions service either via resale of Qwest services or via UNE-Platform service provided by Qwest.
- D. Line Connection Fee: Applies on a per line basis when a customer requests a new line of service or when a customer moves to a new location.
- E. Service Order Charge: Applies to changes made to an account after the point of sale.
- F. Monthly recurring charge: Touch tone calling is included in the monthly recurring charge. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data/internet surcharge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the residential services described below. Unless otherwise indicated, customers of residential service will receive Block 900 & 976 with their selected residential service at no additional charge.
- G. The Company reserves the right to discontinue offering the service and grandfather existing customers in the event that 1) facilities are not available to the Company to provide adequately the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company.

3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

H. Termination of Residential Service: The following provisions will apply to customers who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff: For purposes of this section, the following definitions apply: new customers are customers, who, at the time of subscription to this plan, are not receiving service under MCI WorldCom Communications, Inc., ACC Tariff No. 2 and <http://www.mci.com/service>; and existing customers are customers, who, at the time of subscription to this plan, are receiving service under MCI WorldCom Communications, Inc., ACC Tariff No. 2 and <http://www.mci.com/service>.

H.1 For customers subscribing to Residential RZA or Residential RZB Service prior to January 18, 2003, the following termination provisions apply:

- 1) For customers who disconnect from residential service under this tariff, the companion residential service offering under MCI WorldCom Communications, Inc., ACC Tariff No. 2 and <http://www.mci.com/service/>, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan L under MCI WorldCom Communications, Inc., ACC Tariff No. 2 and its companion residential service under <http://www.mci.com/service>.
- 2) For customers who disconnect either from i) interstate service under <http://www.mci.com/service/> and interLATA service under MCI WorldCom Communications, Inc., ACC Tariff No. 2 or ii) intraLATA service under MCI WorldCom Communications, Inc., ACC Tariff No. 2, the companion residential service offering under <http://www.mci.com/service/>, the companion residential service under MCI WorldCom Communications, Inc., ACC Tariff No. 2, and residential service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan L under MCI WorldCom Communications, Inc., ACC Tariff No. 2 (if customer has disconnected from interstate service) or its companion residential service under <http://www.mci.com/service> (if customer has disconnected from intrastate service). Customer will also be automatically re-subscribed to Residential RZC Service under this tariff.
- 3) For customers who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate (interLATA and intraLATA) service under MCI WorldCom Communications, Inc., ACC Tariff No. 2, the companion residential service offering under <http://www.mci.com/service/>, the companion residential service offering under MCI WorldCom Communications, Inc., ACC Tariff No. 2, and residential service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RZC Service under this tariff.

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3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

H. Termination of Residential Service: (Cont.)

H.2 For customers subscribing to Residential RZA Service on or after January 18, 2003, the following termination provisions apply:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications, Inc., ACC Tariff No. 2, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI WorldCom Communications, Inc., ACC Tariff No. 2], as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc., ACC Tariff No. 2 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc., ACC Tariff No. 2 , b) intraLATA service under MCI WorldCom Communications, Inc., ACC Tariff No. 2 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications, Inc., ACC Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-1 Service under this tariff for local exchange service and to the service offering under MCI WorldCom Communications, Inc., ACC Tariff No. 2 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications, Inc., ACC Tariff No. 2, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI WorldCom Communications, Inc., ACC Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc., ACC Tariff No. 2] for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

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3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

H. Termination of Residential Service: (Cont.)

H.2 (Cont.)

- 4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc., ACC Tariff No. 2 , b) intraLATA service under MCI WorldCom Communications, Inc., ACC Tariff No. 2 only, or c) from interstate service under [Http://www.mci.com/service/](http://www.mci.com/service/): The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications, Inc., ACC Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-1 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI WorldCom Communications, Inc., ACC Tariff No. 2 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

H.3 For customers subscribing to Residential RLE, Residential RLG or Residential RLH Service, the following termination provisions apply:

- 1) For existing customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications, Inc., ACC Tariff No. 2 , or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/> , and intraLATA and/or interLATA service under MCI WorldCom Communications, Inc., ACC Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to the service offering under MCI WorldCom Communications, Inc., ACC Tariff No. 2 or intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.
- 2) For existing customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc., ACC Tariff No. 2 , b) intraLATA service under MCI WorldCom Communications, Inc., ACC Tariff No. 2 only, or c) from interstate service under [Http://www.mci.com/service/](http://www.mci.com/service/): The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications, Inc., ACC Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff for local exchange service and to the service offering under MCI WorldCom Communications, Inc., ACC Tariff No. 2 for intraLATA service (if customer retains intraLATA service) and/or the service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service) to which customer was subscribed at the time of subscription to this plan.

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3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

H. Termination of Residential Service: (Cont.)

H.3 (Cont.)

- 3) For new customers who disconnect from either a) residential service under this tariff only, b) residential service under this tariff and intraLATA service under MCI WorldCom Communications, Inc., ACC Tariff No. 2, or c) residential service under this tariff and interstate service under <http://www.mci.com/service/>: The companion residential long distance service under <http://www.mci.com/service/>, and intraLATA and/or interLATA service under MCI WorldCom Communications, Inc., ACC Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc., ACC Tariff No. 2 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).
- 4) For new customers who disconnect from either a) interstate service under <http://www.mci.com/service/> and from intraLATA service under MCI WorldCom Communications, Inc., ACC Tariff No. 2, b) intraLATA service under MCI WorldCom Communications, Inc., ACC Tariff No. 2 only, or c) from interstate service under <http://www.mci.com/service/>: The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications, Inc., ACC Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD-3 Service under this tariff for local exchange service and to Basic Calling Plan P under MCI WorldCom Communications, Inc., ACC Tariff No. 2 for intraLATA service (if customer retains intraLATA service) and/or its companion interstate service offering under <http://www.mci.com/service/> for interstate service (if customer retains interstate service).

H4 For Residential RLC-1 or RLC customers with local residential service on their primary line as described in this tariff who have two or more lines on their account, the following termination provisions apply:

- 1) For customers who disconnect from residential service under this tariff: The companion residential service offering under MCI WorldCom Communications, Inc., ACC Tariff No. 2 and <http://www.mci.com/service/>, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc., ACC Tariff No. 2 and its companion residential service under <http://www.mci.com/service/>.

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3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

H. Termination of Residential Service: (Cont.)

H.4 (Cont.)

- 2) For customers who disconnect either from I) interstate service under <http://www.mci.com/service/> and interLATA service under MCI WorldCom Communications, Inc., ACC Tariff No. 2 or ii) intraLATA service under MCI WorldCom Communications, Inc., ACC Tariff No. 2 : The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications, Inc., ACC Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc., ACC Tariff No. 2 (if customer has disconnected from interstate service) or its companion residential service under <http://www.mci.com/service/> (if customer has disconnected from intrastate service). Customer will also be automatically re-subscribed to Residential RLD service under this tariff.
- 3) For customers who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate (interLATA and intraLATA) service under MCI WorldCom Communications, Inc., ACC Tariff No. 2. The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications, Inc., ACC Tariff No. 2, as well as residential service under this tariff, will terminate. Customers will then be automatically re-subscribed to Residential RLD Service under this tariff.
- 4) For customers who disconnect their primary line either from interstate service under <http://www.mci.com/service/>, intrastate service under MCI WorldCom Communications, Inc., ACC Tariff No. 2, or residential service under this tariff, and customer's additional line or lines remain on the account: The companion residential service offering under <http://www.mci.com/service/> and under MCI WorldCom Communications, Inc., ACC Tariff No. 2, and residential service under this tariff, will terminate. Customer's additional line or lines will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc., ACC Tariff No. 2 (if customer has disconnected from interstate service) or its companion residential service under <http://www.mci.com/service/> (if customer has disconnected from intrastate service), and the additional line or lines will also be automatically re-subscribed to Residential RLD service under this tariff.

All material on this page is new.

3. Service Descriptions (Cont'd)

3.10 Residential Service

3.10.1 Residential Plans (Cont.)

3.10.1.1 Residential RZA Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications, Inc., as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications, Inc., ACC Tariff No. 2. Customers who subscribe to this service may not subscribe to Residential RZB, RLC, RLE or RLG service as described in this tariff on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Maximum Monthly Recurring Charge:

Zone 1	\$100.00	T
Zone 2	\$150.00	N

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MCI WorldCom Communications, Inc., customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications, Inc., ACC Tariff No. 2.

Certain material previously located on page 91.10.1 can now be found on this page.

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3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.1 Residential Plans (Cont)

3.10.1.1 Residential RZA Service (Cont)

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Call Waiting ID Name and Number, Caller ID Name and Number, 3-Way Calling, Speed Dial 8, Anonymous Call Rejection and Voicemail.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service pursuant to Section 3.10.A

Termination:

1) For customers subscribing to this service prior to January 18, 2003, the termination provisions set forth in Section 3.10.H.1 herein will apply.

2) For customers subscribing to Residential RZA service under this tariff on or after January 18, 2003, the termination provisions set forth in Section 3.10.H.2 herein will apply.

3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.1 Residential Plans (Cont)

3.10.1.1 Residential RZA Service (Cont)

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Certain material previously located on this page can now be found on page 91.9

ADMINISTRATIVELY
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3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.1 Residential Plans (Cont)

3.10.1.2 Residential RZA-1 Service¹

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Residential RZA-1 Service is available to Customers who enroll in Residential RZA Service on their primary line as described in this tariff who have two or more lines on their account.

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications, Inc., as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RZA Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in MCI WorldCom Communications, Inc., ACC Tariff No. 2.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications, Inc., ACC Tariff No. 2.

ADMINISTRATIVELY
APPROVED FOR FILING

¹ Effective June 20, 2003 this plan will no longer be available to new subscribers.

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ORIGINAL

3. Service Descriptions (Cont'd)3.10 Residential Service (Cont.)3.10.1 Residential Plans (Cont)3.10.1.2 Residential RZA-1 Service (Cont)

Customer will receive unlimited local exchange service. Customer will receive the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8, Anonymous Call Rejection.

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This service is for use by residential customers. The Company reserves the right to adjust a customer's service pursuant to Section 3.10.A

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Monthly Recurring Charge

\$40.00

SERVICES, INC.

3. Service Descriptions (Cont'd)3.10 Residential Service (Cont.)3.10.1 Residential Plans (Cont)3.10.1.2 Residential RZA-1 Service (Cont)Termination:

For customers who disconnect from Residential RZA-1 service under this tariff, the companion residential service offering under MCI WorldCom Communications, Inc., ACC Tariff No. 2. and <http://www.mci.com/service/>, as well as Residential RZA-1 Service under this tariff, will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan L under MCI WorldCom Communications, Inc., ACC Tariff No. 2. and its companion residential service under <http://www.mci.com/service/>.

For customers who disconnect either from i) interstate service under <http://www.mci.com/service/> and interlata service under MCI WorldCom Communications, Inc., ACC Tariff No. 2 or ii) intralata service under MCI WorldCom Communications, Inc., ACC Tariff No. 2., the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA-1 under MCI WorldCom Communications, Inc., ACC Tariff No. 2., and Residential RZA-1 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan L under MCI WorldCom Communications, Inc., ACC Tariff No. 2. (if customer has disconnected from interstate service) or its companion residential service under <http://www.mci.com/service/> (if customer has disconnected from intrastate service). Customer will also be automatically re-subscribed to Residential RZC Service under this tariff.

For customers who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate (interlata and intralata) service under MCI WorldCom Communications, Inc., ACC Tariff No. 2., the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZA-1 under MCI WorldCom Communications, Inc., ACC Tariff No. 2., and Residential RZA-1 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RZC Service under this tariff.

For customers who disconnect their primary line either from interstate service under <http://www.mci.com/service/>, intrastate service under MCI WorldCom Communications, Inc., ACC Tariff No. 2 or Residential RZA-1 Service under this tariff, and customer's additional line or lines remain on the account, then the Company will reclassify one of the additional lines as Customer's new primary line with Residential RZA Service.

3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.1 Residential Plans (Cont)

3.10.1.3 Residential RZC Service¹

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RZA or Residential RZA-1 service under this tariff who disconnect their long distance or intraLATA service under <http://www.mci.com/service> and MCI WorldCom Communications, Inc., ACC Tariff No. 2.

Unlimited local calling is included with this service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8, Anonymous Call Rejection.

Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly Residential RZC charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI WorldCom Communications, Inc., ACC Tariff No. 2.

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¹ Effective June 20, 2003 this plan will no longer be available to new subscribers.

3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.1 Residential Plans (Cont)

3.10.1.3 Residential RZC Service

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This service is for use by residential customers. The Company reserves the right to adjust a customer's service pursuant to Section 3.10.A herein

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Monthly Recurring Charges: \$60.00

3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.1 Residential Plans (Cont)

3.10.1.4 Residential RZB Service

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Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications, Inc., as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications, Inc., ACC Tariff No. 2. Customers who subscribe to this service may not subscribe to Residential RZA service as described in this tariff on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

MCI WorldCom Communications, Inc., customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications, Inc., ACC Tariff No. 2.

Customer will receive unlimited local usage. Customer will receive the following features, where facilities are available: Call Waiting, Call Waiting ID Name and Number, Caller ID Name and Number, Day Calling and Anonymous Call Rejection.

ADMINISTRATIVELY
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¹ Effective June 20, 2003, this plan will no longer be available to new subscribers.

N

Filed: May 20, 2003

Randee Klindworth
Tariff Administrator
707 17TH Street, Suite 4200
Denver, CO 80202

Effective: June 20, 2003

3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.1 Residential Plans (Cont)

3.10.1.4 Residential RZB Service (Cont.)

This service is for use by residential customers. The Company reserves the right to adjust a customer's service pursuant to Section 3.10.A

Maximum Monthly Recurring Charges: \$65.00

Termination:

1) For customers subscribing to Residential RZB service under this tariff, the termination provisions set forth in Section 3.10.H.1 herein will apply.

3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.1 Residential Plans (Cont)

3.10.1.5 Residential RZB-1 Service

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Residential RZB-1 Service is available to Customers who enroll in Residential RZB Service on their primary line as described in this tariff who have two or more lines on their account.

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications, Inc., as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RZB Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in MCI WorldCom Communications, Inc. ACC Tariff No. 2.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications, Inc. ACC Tariff No. 2.

Customer will receive unlimited local usage. Customer will receive the following features, where facilities are available: Call Waiting, Caller ID, 3-Way Calling, Speed Dial 8, Anonymous Call Rejection.

ADMINISTRATIVELY
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¹ Effective June 20, 2003, this plan will no longer be available to new subscribers.

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3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.1 Residential Plans (Cont)

3.10.1.5 Residential RZB-1 Service (Cont)

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This service is for use by residential customers. The Company reserves the right to adjust a customer's service pursuant to Section 3.10.A herein.

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Maximum Monthly Recurring Charge \$40.00

Termination:

For customers who disconnect from Residential RZB-1 Service under this tariff, their companion residential service offering under MCI WorldCom Communications, Inc., ACC Tariff No. 2 and <http://www.mci.com/service/> will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc., ACC Tariff No. 2 and its companion residential service under <http://www.mci.com/service/>.

3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.1 Residential Plans (Cont)

3.10.1.5 Residential RZB-1 Service (Cont)

For customers who disconnect either from i) interstate service under <http://www.mci.com/service/> and interlata service under MCI WorldCom Communications, Inc., ACC Tariff No. 2 or ii) intralata service under MCI WorldCom Communications, Inc., ACC Tariff No. 2, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB-1 under MCI WorldCom Communications, Inc., ACC Tariff No. 2, and Residential RZB-1 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Basic Calling Plan P under MCI WorldCom Communications, Inc., ACC Tariff No. 2 (if customer has disconnected from interstate service) or its companion residential service under http://www.mci.com/service (if customer has disconnected from intrastate service). Customer will also be automatically re-subscribed to Residential RZC Service under this tariff.

For customers who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate (interlata and intralata) service under MCI WorldCom Communications, Inc., ACC Tariff No. 2, the companion residential service offering under <http://www.mci.com/service/>, Integrated Calling Plan RZB-1 under MCI WorldCom Communications, Inc., ACC Tariff No. 2, and Residential RZB -1Service under this tariff will terminate. Customers will then be automatically re-subscribed to Residential RZC Service under this tariff.

For customers who disconnect their primary line either from interstate service under <http://www.mci.com/service/>, intrastate service under MCI WorldCom Communications, Inc., ACC Tariff No. 2, or Residential RZB Service under this tariff, and customer's additional line or lines remain on the account, then the Company will reclassify one of the additional lines as Customer's new primary line with Residential RZB Service.

All material on this page is new.

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3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.1 Residential Plans (Cont)

3.10.1.6 Residential RLC Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to Residential RLC Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in MCI WorldCom Communications, Inc., ACC Tariff No. 2.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Maximum Monthly Recurring Charge:

Zone 1	\$50.00
Zone 2	\$60.00

MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications, Inc., ACC Tariff No. 2. Customer will receive unlimited local service usage.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service pursuant to Section 3.10.A herein.

Termination: The termination provisions set forth in Section 3.10.H.4 herein will apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff.

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3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.1 Residential Plans (Cont)

3.10.1.7 Residential RLC-1 Service

Residential RLC-1 Service is available to Customers who enroll in Residential RZA Service, Residential RLE Service, Residential RLG or Residential RLC Service on their primary line as described in this tariff who have two or more lines on their account.

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications Inc., as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling, 2) subscribe to in Residential RZA Service, Residential RLE Service, Residential RLG Service or Residential RLC Service as described in this tariff, and 3) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and in MCI WorldCom Communications, Inc., ACC Tariff No. 2.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Maximum Monthly Recurring Charge:

Zone 1	\$40.00
Zone 2	\$50.00

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MCI WorldCom customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications, Inc., ACC Tariff No. 2.

This service is for use by residential voice customers. The Company reserves the right to adjust a customer's service pursuant to Section 3.10.A herein

Termination: The termination provisions set forth in Section 3.10.H.4 herein will apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

ADMINISTRATIVELY
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3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.1 Residential Plans (Cont)

3.10.1.8 Residential RLD Service

Customers who subscribe to this voice service will receive local exchange service only. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RZA, Residential RZB, or Residential RLC service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI WorldCom Communications, Inc., ACC Tariff No. 2. Unlimited local calling is included with this service. Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly Residential RLD charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI WorldCom Communications, Inc., ACC Tariff No. 2.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service pursuant to Section 3.10.A herein.

Maximum Monthly Recurring Charges:

Zone 1	\$50.00
Zone 2	\$60.00

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ADMINISTRATIVELY
APPROVED FOR FILING

3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.1 Residential Plans (Cont)

3.10.1.9 Residential RLD-1 Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service. Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Residential RZA service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI WorldCom Communications, Inc., ACC Tariff No. 2. Unlimited local calling is included with this service. Customers will receive the following features, where facilities are available: Call Waiting, Call Waiting ID w/Name & Number, Caller ID w/Name & Number, Speed Dial 8, Three-Way Calling, Anonymous Call Rejection.

Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly Residential RLD-1 charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI WorldCom Communications, Inc., ACC Tariff No. 2.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service pursuant to Section 3.10.A herein

Maximum Monthly Recurring Charges:

Zone 1	\$65.00	T
Zone 2	\$80.00	N

ADMINISTRATIVELY
APPROVED FOR FILING

ORIGINAL

3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.1 Residential Plans (Cont)

3.10.1.10 Residential RLD-3 Service

Customers who subscribe to this voice service will receive one home phone line that includes touch-tone service.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID Name & Number, Call Waiting ID Name & Number, 3-Way Calling, Anonymous Call Rejection.

Usage from any other residential service offerings cannot be aggregated with this service.

IntraLATA calls are not included in the monthly Residential RLD-3 charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI WorldCom Communications, Inc., ACC Tariff No. 2.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service pursuant to Section 3.10.A herein.

Maximum Monthly Recurring Charge:

Zone 1	\$60.00	T
Zone 2	\$70.00	N

ADMINISTRATIVELY
APPROVED FOR FILING

3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.1 Residential Plans (Cont)

3.10.1.11 Residential RLE Service¹

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and [MCI WorldCom Communications Inc., as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications, Inc., ACC Tariff No. 2. Customers who subscribe to this service may not subscribe to Residential RZA, RZB, RLC, or RLG service as described in this tariff on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. Lifeline is not eligible with this product.

Maximum Monthly Recurring Charge:

Zone 1	\$65.00	T D
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MCI WorldCom Communications Inc., customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications, Inc., ACC Tariff No. 2.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID Name & Number, Call Waiting ID Name & Number, 3-Way Calling, Anonymous Call Rejection.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service pursuant to Section 3.10.A herein.

Termination: The termination provisions set forth in Section 3.10.H.3 herein will apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff:

ADMINISTRATIVELY
APPROVED FOR FILING

¹ Effective August 2, 2003, this plan will no longer be available to new subscribers.

3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.1 Residential Plans (Cont)

3.10.1.12 Residential RLG Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications Inc., as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications, Inc., ACC Tariff No. 2. Customers who subscribe to this service may not subscribe to Residential RZA, RZB, RLC, or RLE service as described in this tariff on another line on their account.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service. Lifeline is not eligible with this product.

Maximum Monthly Recurring Charge: T

Zone 1	\$65.00	T
Zone 2	\$80.00	N

MCI WorldCom Communications Inc., customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications, Inc., ACC Tariff No. 2.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Caller ID Name & Number, Call Waiting ID Name & Number, 3-Way Calling, Anonymous Call Rejection.

This service is for use by residential customers. The Company reserves the right to adjust a customer's service pursuant to Section 3.10.A herein.

Termination: The termination provisions set forth in Section 3.10.H.3 herein will apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff.

ADMINISTRATIVELY
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3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.1 Residential Plans (Cont)

3.10.1.13 Residential RLH Service

Customers who subscribe to this voice service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications Inc., as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion residential service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications, Inc., ACC Tariff No. 2. Customers who subscribe to this service may only subscribe to Residential RLC-1 or RLH service as described in this tariff on another line on their account. T

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate service or to companion intrastate service.

Maximum Monthly Recurring Charge:

Zone 1	\$80.00
Zone 2	\$90.00

The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, data usage charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the companion long distance service. MCI WorldCom Communications Inc., customers will be charged the intraLATA and long distance rates as specified in the companion residential long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications, Inc., ACC Tariff No. 2.

Customer will receive unlimited local exchange service. Customers receive the following features, where facilities are available: Call Waiting, Call Waiting ID Name & Number, Caller ID Name & Number, 3-Way Calling, Anonymous Call Rejection.

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3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.1 Residential Plans (Cont)

3.10.1.13 Residential RLH Service (Cont.)

This service is for use by residential customers. The Company reserves the right to adjust a customer's service pursuant to Section 3.10.A herein.

Termination:

The termination provisions set forth in Section 3.10.H.3 herein will apply to customers of this service who continue to maintain a Company account and who do not elect to subscribe to other service offerings under this tariff.

ADMINISTRATIVELY
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3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.1 Residential Plans (Cont)

3.10.1.14 Residential Affinity Savings Plan 1

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New and existing customers who subscribe to Residential RLA or Residential RLH Service who are also members of a participating Non-Qualified Residential Affinity Group subscribing to this plan may be eligible for benefits as described in one (but not both) of the following benefit Levels. Eligibility for a particular Level is dependent upon a customer's membership level or status within the participating Non-Qualified Residential Affinity Group in accordance with the terms of membership of that participating Non-Qualified Residential Affinity Group:

Level 1: New and existing customers who subscribe to this plan who are customers of Residential RLA Service will receive a 10% discount off of the monthly recurring charge for Residential RLA Service in each month in which they remain subscribed to that service. Customers who subscribe to this service who are customers of Residential RLH Service will receive a 5% discount off of the monthly recurring charge for Residential RLH Service in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 1 benefits will be moved to Level 2 as described in this plan.

Level 2: New and existing customers who subscribe to this plan who are customers of Residential RLA Service will receive a 5% discount off of the monthly recurring charge for Residential RLA Service in each month in which they remain subscribed to that service. Customers who no longer qualify for Level 2 benefits will be moved to Level 1 as described in this plan.

Customers who no longer qualify for Level 1 or Level 2 benefits as described in this plan will no longer receive benefits as described above.

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ADMINISTRATIVELY
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3. Service Descriptions (Cont'd)3.10 Residential Service (Cont.)3.10.2 Directory Assistance/Directory Assistance Call Completion

A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. The customer may request a maximum of two listings per call. The Directory Assistance charge applies to each call regardless of whether or not the Directory Assistance operator is able to furnish the requested telephone number.

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Directory Assistance Per call charge: \$2.00

Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the Company Local Exchange Service to which the customer is presubscribed for completed calls.

Directory Assistance Call Completion Per Call Charge: \$1.00

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from the per call charge for Directory Assistance/Directory Assistance Call Completion.

3.10.3 Operator Services

Busy Line Verification Operator verifies that a line is currently busy.

Busy Line Interrupt Operator interrupts a conversation in progress to ascertain willingness to establish conversation with an alternate party.

Person-to-Person Call A service where the person originating the call specifies to the operator a particular person to be reached. Person to person can be billed to a calling card, billed to a third number or billed as collect at no additional charge.

3rd Number Billing Call A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers.

Collect Provides the customer with the capability to charge a call to the called party. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement.

Station-to-Station Calls completed with the assistance of an operator to a particular station. The call may be billed to the called party.

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3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.3 Operator Services (Cont)

Busy Line Verification:	\$5.00	
Busy Line Interrupt:	\$6.00	
Person-to-Person Call:	\$18.00	T
3 rd Number Billing Call:	\$10.00	T
Collect:	\$6.00	T
Station-to-Station:	\$10.00	T
Operator Assisted Sent Paid	\$5.00	(N)

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3.10.4 Directory Listings Options and Types

Listed The customer's telephone number is listed in the telephone directory and is available through directory assistance. One primary listing is provided per telephone number on an account. The Directory Listing option selected for the Main listing determines how the line is published.

Non-Listed The customer's telephone number is not listed in the telephone directory, but is available through Directory Assistance.

Non-Published Listing The customer's telephone number is not listed in the telephone directory and is not available to requesters through directory assistance.

Main Listing Applied as the first listing for the customer's primary line.

Additional Main Listing Applied as the first listing for additional lines the customer may have on an account.

Residential Additional Listing This listing furnishes additional listings for a residential customer's telephone number, whether for the primary or additional lines.

3.10.5 Directory Listing Options and Types – Charges

Monthly Recurring Charges	
Option	Monthly Recurring Charge
Listed	\$1.00
Non-Listed	\$5.00
Non-Published	\$5.00
Main	\$1.00
Additional Main	\$1.00
Residential Additional	\$5.00

3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.6 Other Residential Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

Maximum Non-Recurring Charges

Option Non-Recurring Charge

Line Connection Fee	\$200.00
Installation Dispatch	\$100.00
Directory Listing Change Charge	\$20.00
Service Restoral Charge	\$60.00
Telephone Number Change Charge	\$40.00
Returned Check Charge	\$20.00
InterLATA/IntraLATA PIC Change Charge	\$10.00
Service Order Charge	\$30.00
Call Detail Display	\$20.00
Duplicate Invoices ¹	\$20.00 per invoice copy
Blocking Setup Charge ²	\$20.00

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3.10.7 Blocking Features

Block Call Return Blocks customer's ability to use the Call Return as described in "Features and Options" below. Cannot be selected with Call Return as described in "Features and Options" below.

Block Call Trace Blocks customer's ability to use the Call Trace feature as described in "Features and Options" below.

Block Collect or Third Party or Combined Calling Provides an end-user the capability of restricting collect and/or third number billing to their telephone number. Callers attempting to place a third number billed or collect call to a line equipped with Block Collect or Third Party or Combined Calling will be advised by an operator that such billing is unauthorized and another form of billing is required.

Block Directory Assistance Call Completion (Block DACC) Prohibits the customer from completing Directory Assistance calls.

Carrier Access Code Blocking Blocks attempts to place 1+ calls over an alternate carrier's network. .Cannot be selected with Toll Restriction.

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¹ Effective January 18, 2003, this option will no longer be available to new subscribers.

² Applies only to customers selecting Toll Blocking and Complete Blocking for Caller ID after initial installation.

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3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.7 Blocking Features (Cont.)

Toll Restriction Toll Restriction restricts customers from placing most 1 + calls and all 0 + outgoing calls (including access to 900/976 pay-per-call services). Local calls, calls to 800/950 numbers and repair will be permitted. Cannot be selected with Block International, Block 900, Block 976, or Carrier Access Code Blocking.

Block International Prevents completion of outgoing 011 + , 101XXX011 + , and International Direct-Dialed calls (except International Direct Dialed calls placed by dialing 1 + an area code). Cannot be selected with Toll Restriction.

Block 900: Blocks the following outgoing calls from a customers line: 1 + 900.

Block 900 & 976

Blocks the following outgoing calls from a customer's line:
976, 1 + 976, 1 + 900. Cannot be selected with Toll Restriction.

Block Repeat Dialing Blocks customer use of the Repeat Dialing feature set forth in "Features and Options" below. Cannot be selected with Repeat Dialing as set forth in "Features and Options" below.

Block 3-Way Calling Blocks customer use of the 3-Way Calling feature set forth in "Features and Options" below. Cannot be selected with 3-Way Calling as set forth in "Features and Options" below.

Selective Blocking for Caller ID Prevents the telephone number from being delivered to the Caller ID subscriber. Does not block information from being forwarded when calling 911, 800/888 WATS numbers, or 900 numbers. Must be activated by customer each time customer wants to prevent his/her name and/or number from being displayed to a Caller ID subscriber.

Complete Blocking for Caller ID Prevents the telephone number from being delivered to the Caller ID subscriber. Caller ID Blocking does not block information from being forwarded when calling 911, 800/888 WATS numbers, or 900 numbers. Continuously prevents name and/or number from being displayed to a Caller ID subscriber.

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3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.7 Blocking Features (Cont.)

Blocking Features – Charges

Feature	Monthly Recurring Charge
Block Call Return	\$2.00
Block Call Trace	\$2.00
Block Collect or Third Party or Combined	\$2.00
Block DACC	\$2.00
Carrier Access Code Blocking	\$20.00
Toll Restriction	\$15.00
Block International	\$2.00
Block 900 and 976	\$2.00
Block Repeat Dialing	\$2.00
Block 3-Way Calling	\$2.00
Selective Blocking for Caller ID	\$2.00
Complete Blocking for Caller ID	\$2.00

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3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.7 Features and Options (Cont)

The following features are provided where facilities are available:

Anonymous Call Rejection (ACR): Rejects incoming calls that have been marked anonymous, or blocked.

Call Forwarding Automatically routes all incoming local or long distance calls to any number customer specifies (maximum 24 digits). The customer will hear a short ring on the forwarded line each time a call is forwarded as a reminder that this feature is activated. Call Forwarding may ring once before the call is forwarded but the call cannot be answered. The user has control of the activation and deactivation process, but only from the base station where the feature is provisioned. Applied on a per line basis. Cannot be selected with Remote Access Call Forwarding

Call Forwarding Busy Automatically forwards calls to a pre-selected telephone number on a different premise when the called telephone number is busy. Applied on a per line basis. Cannot be selected with Voicemail.

Call Forwarding No Answer Automatically forwards unanswered incoming calls to an alternate TN after a pre-selected number of rings (customer may select between 2 and 7 rings). Cannot be selected with Voicemail. The customer must specify the number to which calls are forwarded and the approximate number of ringing cycles at the time the feature is ordered. Applied on a per line basis.

Call Forwarding Busy & No Answer Call Forwarding Busy & No Answer allows the customer to forward calls outside the end-user's switch type. Incoming calls are forwarded to a predetermined Call Forwarding Number. The Call Forwarding Number can be across state lines or outside of LATA boundaries. Call Forwarding Busy & No Answer forwards calls to the same Call Forwarding Number on both a busy line condition and when the telephone is not answered after a predetermined Ringing Cycle. To forward calls to different Call Forwarding Numbers, separate features must be ordered. Applied per line. Cannot be selected with Call Forwarding Busy or Call Forwarding No Answer.

Call Return Enables the customer to dial back the number of the last incoming call whether the call was answered or not. Applied on a per line basis. Cannot be selected with Block Call Return.

Call Screening Provides blocking of six numbers created on a screening list by the customer. Applied on a per line basis.

Repeat Dialing Allows a customer who encounters a busy condition while placing an outgoing call to prompt the central office to redial the telephone number until the call can be completed. Applied on a per line basis. Cannot be selected with Block Repeat Dialing.

Certain material previously located on this page can now be found on page 91.19.1

3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.7 Features and Options (Cont)

Call Waiting: When on a call, Call Waiting alerts the customer with a special tone that another call is waiting. It allows the waiting call to be answered without disconnecting from the existing call. Allows switching between the calls whenever desired. Allows either call to be ended at any time. The customer has the ability to disable and reactivate the feature at will.

Call Waiting ID – Name and Number This service allows a residential customer to control the treatment applied to incoming calls while the customer is off-hook on a call. Call Waiting ID Name and Number includes the functionality of the Call Waiting feature and provides several additional call disposition options. The customer must have a calling identification delivery feature, such as Caller ID-Name and Number, for the calling identification data of the waiting call to be provided following the Call Waiting ID alerting tone Call disposition.

Caller ID-Number Only: This feature enables the customer to view on a display unit the Directory Number of incoming telephone calls. When Caller ID - Number Only is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle with the exception of numbers where the caller is marked "private". The number information is only transmitted when the customer's receiver is on-hook. Calling party number information via Caller ID - Basic is not available on operator handled calls. Utilization of the full capabilities of Caller ID- Number Only requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer.

Caller ID - Name and Number: This feature allows the customer to view on a display unit the Directory Name and Directory Number on incoming telephone calls. A maximum of 15 characters is allowed for transmission of the calling party name. When Caller ID - Name and Number is activated on a customer's line, the Directory Name and Directory Number on incoming calls will be displayed on the called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID - Name and Number customer. Utilization of the full capabilities of Caller ID- Name and Number requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer.

Multi-Ring 2 Enables two telephone numbers to share one line. A unique ringing pattern is provided for each of the additional numbers. Applied on a per line basis. One additional ANI must be reserved and specified on the order for Multi-Ring 2. Cannot be selected with Multi-Ring 3, Priority Call Ringing. Customers who subscribe to Multi-Ring 2 are entitled to a listing for each number in the arrangement at no additional monthly charge. This feature is only available to customers of Local Residential Service who were previously subscribed to local residential service offered by Qwest, and who selected the Multi-Ring 2 feature as part of their Qwest local residential service.

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3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.7 Features and Options (Cont)

Priority Call Ringing Priority Call Ringing allows an end-user to establish a list of important telephone numbers on a Priority Call List. The Priority Call List can contain up to 15 telephone numbers. When an incoming call is received from a telephone number that appears on the Priority Call List, the end-user will receive a distinctive ring (short, long, short). Incoming calls from telephone numbers on the Priority Call List that encounter a Busy or Don't Answer condition will be treated like any other incoming call; however, the distinctive ring is not forwarded to the remote location. Priority Call Ringing will override Anonymous Call Rejection.

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ADMINISTRATIVELY
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3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.7 Features and Options (Cont)

Multi-Ring 3 Enables three telephone numbers to share one line. A unique ringing pattern is provided for each of the additional numbers. Applied on a per line basis. Two additional ANIs must be reserved and specified on the order for Multi-Ring 3. Cannot be selected with Multi-Ring 2, Priority Call Ringing. Customers who subscribe to Multi-Ring 3 are entitled to a listing for each number in the arrangement at no additional monthly charge. This feature is only available to customers of Local Residential Service who were previously subscribed to local residential service offered by Qwest, and who selected the Multi-Ring 3 feature as part of their Qwest local residential service.

Speed Dial- 8: - This provides for the calling of pre-selected telephone numbers by dialing an abbreviated code for up to 8 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed.

Speed Dial 30 Allows the customer to designate one code for up to 30 telephone numbers. When the designated code is entered, the telephone number will automatically dialed. Applied on a per line basis. Cannot be selected with Speed Dial 8.

Three Way Calling: - Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

Call Transfer allows the end user to transfer an incoming call to any dialable telephone number, including a long distance telephone number, and hang-up without disconnecting the call.

CustomNet CustomNet service provides screening options that restrict certain types of outgoing operator assisted toll calls. When end-users dial 0/0, operator services will require charges for the call to be billed collect, to a third party or to a calling card.

Directed Call Pickup Directed Call Pickup with Barge in capability allows a line to pick up an incoming call which is ringing or has already been answered on another line.

Intracall/Home Intercom provides an intercom system on a single line that has multiple telephone sets. When Intracall/Home Intercom is initiated, all telephones on the line ring with a distinctive ring pattern. Any telephone on the line can be used to initiate Intracall/Home Intercom.

Talking Call Waiting an enhancement to Qwest Call Waiting services. It provides an audible announcement of the incoming caller's name. The announcement consists of the regular call waiting tone followed immediately by the calling party's name. On some out of state calls, the end-user may hear the state name followed by the area code where the call has originated. After hearing the new caller's name, the end-user can flash to accept the incoming call or ignore the new call and continue with the original conversation. Must be selected with Call Waiting or Call Waiting ID.

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3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.7 Features and Options (Cont)

Charges

Anonymous Call Rejection	\$2.00
Call Forwarding	\$6.00
Call Forwarding Busy	\$1.00
Call Forwarding No Answer	\$2.00
Call Forwarding Busy & No Answer	\$3.00
Call Return	\$7.00
Call Screening	\$10.00
Repeat Dialing	\$5.00
Call Waiting	\$10.00
Call Waiting ID Name & Number	\$10.00
Caller ID Number Only	\$11.00
Caller ID with Name & Number	\$12.00
Multi-Ring 2	\$10.00
Multi-Ring 3	\$15.00
Priority Call Ringing	\$5.00
Speed Dial 8	\$5.00
Speed Dial 30	\$6.00
Touch Tone	\$2.00
Three Way Calling	\$7.00
Call Transfer	\$12.00
CustomNet	\$10.00
Directed Call Pickup	\$2.00
Intracall/Home Intercom	\$4.00
Talking Call Waiting	\$6.00

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3.10.8 Pay Per Use Features

Repeat Dialing (*66) Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard. The customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations Repeat Dialing must be purchased with Call Return.

ADMINISTRATIVELY
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3. Service Descriptions (Cont'd)

3.10 Residential Service (Cont.)

3.10.8 Pay Per Use Features

Call Return (*69) This feature enables the customer to dial back the number of the last incoming call whether the call was answered or not. If the line is busy call return will keep trying to complete the call for 30 minutes.

Call Trace (*57) This feature provides a detailed record of the last incoming call, including call-waiting calls. It automatically records the phone number, time, and date of the call. MCI security processes this information and provides it to the appropriate law enforcement agency should customer decide to file a complaint.

Three-Way Calling (*71)¹ Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

<u>Feature</u>	<u>Per-Use Charge</u>	
Repeat Dialing (*66)	\$2.00*	
Call Return (*69)	\$2.00*	
Call Trace	\$2.00	N
Three-Way Calling	\$2.00*	N

* A spending cap of \$6.00 will apply to this feature; once the customer uses at least \$6.00 worth of this feature in any given month, the customer may continue to use this feature but will not be charged more than \$6.00 for that month of usage.

3.10.9 Local Number Portability

Monthly Recurring Charge per line: \$2.00

3.10.10 Service Availability

Service is available in Arizona Zone 1 as adopted by the Arizona Corporation Commission in its Decision No. 61014, Docket No. T-03574-98-0298.

3.10.16 Local Calling Areas

Exchange Service Areas: Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LEC: Qwest Communications, Inc.

¹ Effective January 18, 2003, this feature will no longer be available to new subscribers. N

3. Service Descriptions (Cont'd)

3.11 Small Business Service

- A. Application of Small Business Service: Small Business service is defined as service that is furnished primarily or substantially of a business professional, institutional, or otherwise occupational nature. The Company reserves the right to disconnect customer's Small Business service upon appropriate customer notification if it is determined that usage is not consistent with normal business applications.
- B. Rates and Charges: Usage charges are based on local usage. Chargeable time for the customer shall begin when the called party answers and shall end upon disconnection by either party. Local calls are billed on a per call basis unless otherwise indicated. Calls are rounded to the next higher full minute. If the computed charge includes a fraction of a cent, the fraction is rounded to the nearest whole cent. Per-call calls will be charged according to the rate period the call originates in.
- C. All Small Business service set forth in this Section of this tariff is presently only available to those customers who presently have service on lines with Qwest or with MCImetro or another carrier who provisions service either via resale of Qwest services or via UNE-Platform service provided by Qwest.
- D. The Company reserves the right to discontinue offering the service and grandfather existing customers on one day's notice to the Commission, in the event that 1) facilities are not available to the Company to adequately provide the service, and 2) such lack of facilities is the result of the failure of any carrier (from whom the Company is securing facilities to provide the service) to provide adequate service to the Company. M

3.111 Plans T

3.111.1 Business B1 T

Business B1 is an outbound and inbound Dial 1 service available to small business customers. Customers may select one offering as described below. Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications Inc., as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI Worldcom Communications, Inc., ACC Tariff No. 2.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion Federal Service or to companion State Service.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom Communications, Inc., customers will be charged the intraLATA and long distance rates as specified in the companion long distance service as set forth in <http://www.mci.com/service> and MCI Worldcom Communications, Inc., ACC Tariff No. 2.

Certain material previously located on pages 91.23, 91.25 and 91.26

¹ Effective January 6, 2003, this plan will no longer be available to new subscribers.

3. Service Descriptions (Cont'd)

3.11 Small Business Service

3.111 Plans (Cont.)

3.111.1 Business B1 (CONT.)

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Customers may elect one of the Offerings available under this service:

Offering A: For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering A of Business B1 service as described in MCI Worldcom Communications, Inc., ACC Tariff No. 2 and <http://www.mci.com/service/>.

Offering B : For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering B of Business B1 service as described in MCI Worldcom Communications, Inc., ACC Tariff No. 2 and <http://www.mci.com/service/>.

Offering C : For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering C of Business B1 service as described in MCI Worldcom Communications, Inc., ACC Tariff No. 2 and <http://www.mci.com/service/>.

Offering D : For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage. Customers will also receive long distance service as described in Offering D of Business B1 service as described in MCI Worldcom Communications, Inc., ACC Tariff No. 2 and <http://www.mci.com/service/>.

Offering E : For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage Customers will also receive long distance service as described in Offering E of Business B1 service as described in MCI Worldcom Communications, Inc., ACC Tariff No. 2 and <http://www.mci.com/service/>.

Customers receive the following features on their primary line, where facilities are available: Call Waiting, Call Waiting ID, Caller ID, 3-Way Calling, Call Forwarding, and Speed Calling 8. Customers will receive Block 900 & 976 with this service at no additional charge.

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Maximum Monthly Recurring Charge

Offering A	\$100.00
Offering B	\$120.00
Offering C	\$140.00
Offering D	\$200.00
Offering E:	\$400.00

Certain material previously located on this page can now be found on page 91.22

3. Service Descriptions (Cont'd)

3.11 Small Business Service

3.111 Plans (Cont.)

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3.111.1 Business B1 (CONT.)

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Termination:

For customers who disconnect from Business B1 service under this tariff, the companion small business service offering under MCI Worldcom Communications, Inc., ACC Tariff No. 2 and <http://www.mci.com/service/>, as well as Business B1 Service under this tariff, will terminate. Customers will then be automatically re-subscribed to Business B1-A Long Distance service under MCI Worldcom Communications, Inc., ACC Tariff No. 2 and its companion residential service under <http://www.mci.com/service>.

For customers who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate service under MCI Worldcom Communications, Inc., ACC Tariff No. 2, the companion small business service offering under <http://www.mci.com/service/>, Business B1 Integrated Plan under MCI Worldcom Communications, Inc., ACC Tariff No. 2, and Business B1 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Business Service A under this tariff.

3. Service Descriptions (Cont'd)

3.11 Small Business Service

3.111 Plans (Cont.)

3.111.2 Business B1 Multiline Service

Business B1 Multiline Service is available to Small Business customers who enroll in Business B1 Service as described in this tariff and who have an additional line or lines on their account.

Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications Inc as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to Business B1 service as offered in MCI Worldcom Communications, Inc., ACC Tariff No. 2.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion interstate or intrastate long distance service.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. Customers will receive the following service in addition to the service described for Business B1 service as set forth in this tariff. Customers will receive unlimited local usage. Customers will also receive long distance service as described in Business B1 service as described in MCI Worldcom Communications, Inc., ACC Tariff No. 2 and <http://www.mci.com/service/>.

Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. The Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service at no additional charge.

Maximum Monthly Recurring Charge: \$50.00

Termination:

For customers who disconnect their primary line either from interstate service under <http://www.mci.com/service/>, intrastate service under MCI Worldcom Communications, Inc., ACC Tariff No. 2, or Business B1 Service under this tariff, and customer's additional line or lines remain on the account, then the Company will reclassify one of the additional lines as Customer's new primary line with Business B1 Service.

Certain material previously located on this page can now be found on page 91.22

¹ Effective January 6, 2003, this plan will no longer be available to new subscribers.

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707 17TH Street, Suite 4200
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3. Service Descriptions (Cont'd)

3.11 Small Business Service

3.111 Plans (Cont.)

T

3.111.3 Business Service A

T

Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Business B1 service under this tariff who disconnect their long distance and intraLATA service under <http://www.mci.com/service> and MCI Worldcom Communications, Inc., ACC Tariff No. 2.

For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage.

Customers receive the following features on their primary line, where facilities are available: Call Waiting, Call Waiting ID, Caller ID, 3-Way Calling, Call Forwarding, and Speed Calling 8. Customers will receive Block 900 & 976 with this service at no additional charge.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. IntraLATA calls are not included in the monthly Business Service A charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI Worldcom Communications, Inc., ACC Tariff No. 2.

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Maximum Monthly Recurring Charges: \$80.00

Certain material previously located on this page can now be found on page 91.22

¹ Effective January 6, 2003, this plan will no longer be available to new subscribers.

3 Service Descriptions (Cont'd)

3.11 Small Business Service

3.111 Plans (Cont.)

3.111.4 Business B2 Service

Business B2 Service is an outbound and inbound Dial 1 service available to small business customers. Customers may select one offering as described below. Customers who subscribe to this service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications Inc., as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to this service as offered in MCI WorldCom Communications, Inc, ACC Tariff No. 2.

A monthly recurring charge will apply to this service. This charge is identical to and shall not be in addition to any monthly recurring charge applicable to companion service offered in <http://www.mci.com/service> and MCI WorldCom Communications, Inc, ACC Tariff No. 2.

Maximum Monthly Recurring Charge

Offering A: \$170.00

Offering B: \$130.00

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below. MCI WorldCom Communications Inc., customers will be charged the intraLATA and long distance rates as specified in the companion long distance service as set forth in <http://www.mci.com/service> and MCI WorldCom Communications, Inc, ACC Tariff No. 2.

Customers receive the following features on their primary line, where facilities are available: Caller ID, Call Waiting, Call Forwarding, 3-Way Calling, and Speed Dial 8. Customers will receive Block 900 & 976 with this service at no additional charge.

3. Service Descriptions (Cont'd)

3.11 Small Business Service

3.111 Plans (Cont.)

3.111.4 Business B2 Service (Cont.)

Business B2 Multiline Service: Business B2 Multiline Service is available to Small Business customers who enroll in one of the Offerings under Business B2 Service as described in this tariff and who have up to fourteen (14) additional lines on their account, in addition to customer's primary line. Customers who subscribe to Business B2 Multiline service must 1) select and designate MCImetro as its Local Exchange Carrier (LEC) and MCI WorldCom Communications Inc., as both its Interexchange Carrier (IXC) for interstate and intrastate calling and as its intraLATA toll provider for intraLATA toll calling and 2) concurrent with enrollment in this plan, customers must also enroll in the companion service offered in <http://www.mci.com/service> and must subscribe to Business B2 Integrated Service as offered in MCI WorldCom Communications, Inc, ACC Tariff No. 2.

A monthly recurring charge per additional line will apply to Business B2 Multiline Service. Customers will receive the following service in addition to the service described for Business B2 service as set forth in this tariff: Customers will receive unlimited local usage on each additional line on their account. Customers will also receive long distance service as described in Business B2 Integrated Service as described in MCI WorldCom Communications, Inc, ACC Tariff No. 2 and <http://www.mci.com/service/>. Customers may also select either the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. For Customers subscribing to Offering A or Offering B of Business B2 Service, the Feature Value Pak and the CID Feature Value Pak are not available for service on Customer's primary line. Customers will receive Block 900 & 976 with this service for each additional line at no additional charge.

Maximum Monthly Recurring Charges

Per Additional Line:

Offering A: \$130.00

Offering B: \$90.00

N

N

3. Service Descriptions (Cont'd)

3.11 Small Business Service

3.111 Plans (Cont.)

3.111.4 Business B2 Service (Cont.)

N

This service is only available for up to fifteen (15) lines per account. By subscribing to this service, Customer understands that use of this service is restricted in the following manner: i) at any given time, Customer may only place as many concurrent calls as it has purchased individual lines; (ii) Customer may not utilize auto-dialers or any similar type of device in connection with the service; and (iii) Customer may not utilize the service in any call center environment or in connection with any similar such application. Additionally, Customers having PBX or PBX-like equipment will not be able to utilize Business B2 service. Customer expressly acknowledges that any violation of the foregoing restrictions on its use of the service will result in an additional line charge (equal to the monthly recurring charge of the Offering on customer's primary line which customer has selected under this service) per line per month and/or the immediate termination of the service by the Company at the Company's discretion, upon appropriate customer notification.

Termination:

1) For customers of Offerings A or B of Business B2 Service, who were not previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, Small Business Long Distance Plan C, Advanced Option II for Small Business Savings Plan XII, Advanced Option II for Small Business Savings Plan XIII, or Advanced Option II for Small Business Savings Plan XIV service, and who disconnect from local exchange service under this tariff: The companion small business service offering under MCI WorldCom Communications, Inc, ACC Tariff No. 2 and <http://www.mci.com/service/>, as well as Business B2 Service under this tariff, will terminate. Customers will then be automatically re-subscribed to Small Business Long Distance Plan B service under MCI WorldCom Communications, Inc, ACC Tariff No. 2 and its companion small business service under <http://www.mci.com/service/>.

2) For customers of Business B2 Service, who were previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, Small Business Long Distance Plan C, Advanced Option II for Small Business Savings Plan XII, Advanced Option II for Small Business Savings Plan XIII, or Advanced Option II for Small Business Savings Plan XIV service, and who disconnect from local exchange service under this tariff: The companion small business service offering under MCI WorldCom Communications, Inc, ACC Tariff No. 2 and <http://www.mci.com/service/>, as well as Business B2 Service under this tariff, will terminate. Customers will then be automatically re-subscribed to the intrastate service under MCI WorldCom Communications, Inc, ACC Tariff No. 2 and its companion small business service under <http://www.mci.com/service/> to which they were subscribed at the time of enrollment in Business B2 Service.

N

3. Service Descriptions (Cont'd)

3.11 Small Business Service

3.111 Plans (Cont.)

3.111.4 Business B2 Service (Cont.)

N

Termination: (Cont.)

3) For customers of Offerings A or B of Business B2 Service who were not previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, Small Business Long Distance Plan C, Advanced Option II for Small Business Savings Plan XII, Advanced Option II for Small Business Savings Plan XIII, or Advanced Option II for Small Business Savings Plan XIV service, and who disconnect either I) from interstate service under <http://www.mci.com/service/> and from interLATA service under MCI WorldCom Communications, Inc, ACC Tariff No. 2 or II) from intraLATA service only under MCI WorldCom Communications, Inc, ACC Tariff No. 2: The companion small business service offering under <http://www.mci.com/service/>, Business B2 Integrated Plan under MCI WorldCom Communications, Inc, ACC Tariff No. 2, and Business B2 Service under this tariff will terminate. Customers terminating from both interstate and interLATA service will then be automatically re-subscribed to Business Service B under this tariff for local exchange service and to Small Business Long Distance Plan B service under MCI WorldCom Communications, Inc, ACC Tariff No. 2 for intraLATA service. Customers terminating from intraLATA service will be automatically re-subscribed to Business Service B under this tariff for local exchange service and to Small Business Long Distance Plan B service under MCI WorldCom Communications, Inc, ACC Tariff No. 2 for interLATA service and its companion interstate service under <http://www.mci.com/service/>.

4) For customers of Offerings A or B of Business B2 Service who were previously enrolled in Small Business Long Distance Plan A, Small Business Long Distance Plan B, Small Business Long Distance Plan C, Advanced Option II for Small Business Savings Plan XII, Advanced Option II for Small Business Savings Plan XIII, or Advanced Option II for Small Business Savings Plan XIV service, and who disconnect either I) from interstate service under <http://www.mci.com/service/> and from interLATA service under MCI WorldCom Communications, Inc, ACC Tariff No. 2 or II) from intraLATA service only under MCI WorldCom Communications, Inc, ACC Tariff No. 2: The companion small business service offering under <http://www.mci.com/service/>, Business B2 Integrated Plan under MCI WorldCom Communications, Inc, ACC Tariff No. 2, and Business B2 Service under this tariff will terminate. Customers terminating from both interstate and interLATA service will then be automatically re-subscribed I) to Business Service B under this tariff, for local exchange service; and II) to the intrastate service under MCI WorldCom Communications, Inc, ACC Tariff No. 2 to which they were subscribed at the time of enrollment in Business B2 Service, for intraLATA service. Customers terminating from intraLATA service will be automatically re-subscribed to Business Service B under this tariff for local exchange service and to the intrastate service under MCI WorldCom Communications, Inc, ACC Tariff No. 2 and its companion small business service under <http://www.mci.com/service/> to which they were subscribed at the time of enrollment in Business B2 Service.

N

3. Service Descriptions (Cont'd)

3.11 Small Business Service

3.111 Plans (Cont.)

3.111.4 Business B2 Service (Cont.)

Termination: (Cont.)

5) For customers of Offerings A or B of Business B2 Service who disconnect both from interstate service under <http://www.mci.com/service/> and from intrastate service under MCI WorldCom Communications, Inc, ACC Tariff No. 2: The companion small business service offering under <http://www.mci.com/service/>, Business B2 Integrated Plan under MCI WorldCom Communications, Inc, ACC Tariff No. 2, and Business B2 Service under this tariff will terminate. Customers will then be automatically re-subscribed to Business Service B under this tariff.

For all customers of Business B2 Service who disconnect their primary line either from interstate service under <http://www.mci.com/service/>, intrastate service under MCI WorldCom Communications, Inc, ACC Tariff No. 2, or Business B2 Service under this tariff, and customer's additional line or lines remain on the account: The Company will reclassify one of the additional lines as Customer's new primary line with Business B2 Service.

N

N

3. Service Descriptions (Cont'd)

3.11 Small Business Service

3.111 Plans (Cont.)

3.111.5 Business Service B

N

Customers must contact a Company representative to enroll in this service; this service is only available to customers previously enrolled in Offering A or Offering B of Business B2 Service under this tariff who disconnect their long distance and/or intraLATA service under <http://www.mci.com/service> and MCI WorldCom Communications, Inc, ACC Tariff No. 2.

For a monthly recurring charge as specified in this tariff, Customers will receive unlimited local usage.

Maximum Monthly Recurring Charges:

Primary Line: \$90.00

Additional Line: \$90.00

Customers receive the following features on their primary line, where facilities are available: Caller ID, Call Waiting, Call Forwarding, Three-Way Calling and Speed Dial 8. Customers with additional lines will continue to receive the Feature Value Pak or the CID Feature Value Pak as described in this tariff for each additional line. Customers will be charged the monthly recurring charges for those feature packages as described in this tariff for each additional line for which they are selected. Customers will receive Block 900 & 976 with this service at no additional charge.

Touch tone calling is included in the monthly fee. The following are not included in the monthly recurring charge: non-recurring charges, operator assistance, directory assistance, directory listing options, interstate line charge, blocking options, taxes, surcharges, per use charges and custom calling features not included in the list below.

IntraLATA calls are not included in the monthly Business Service B charge. Customers who have selected MCI WorldCom as their primary intraLATA exchange carrier will be charged the intraLATA rates as specified in MCI WorldCom Communications, Inc, ACC Tariff No. 2.

N

3. Service Descriptions (Cont'd)

3.11 Small Business Service

3.114 Operator Services

Busy Line Verification Operator verifies that a line is busy. Verification charges do not apply in the case of designated emergency numbers or when the operator does not determine that a conversation took place. A per call charge applies.

Busy Line Interrupt Operator interrupts a conversation in progress to ascertain willingness to establish conversation with an alternate party. A per call charge applies. Call interruption charges do not apply when the interruption is for calls to designated emergency numbers

Person-to-Person Call A service where the person originating the call specifies to the operator a particular person to be reached. Person to person can be billed to a calling card, billed to a third number or billed as collect. A per-call charge applies.

3rd Number Billing Call - Operator Assisted A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers. A per-call charge applies. T

3rd Number Billing Call – Mechanized/Automated A billing arrangement by which a message may be charged to an account associated with a number other than the originating or terminating numbers without personal operator assistance. N
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N

Collect - Operator Assisted Provides the customer with the capability to charge a call to the called party. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement. A per-call charge applies. T

Collect – Mechanized/Automated Provides the customer with the capability to charge a call to the called party without personal operator assistance. On the announcement of a collect call, the called party has the option to refuse acceptance of charges in advance or when queried by the announcement. N
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N

Station-to-Station Calls completed with the assistance of an operator to a particular station. The call may be billed to the called party. A per-call charge applies.

Operator Assisted – Sent Paid Includes all calls where the person originating the call pays for the call by having the call billed to the originating phone number and calls from pay phones when the caller pays for the call by depositing coins. N
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N

Certain material previously located on this page can now be found on page 91.27.1

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3. Service Descriptions (Cont'd)

3.11 Small Business Service (Cont.)

3.114 Operator Services (Cont)

Qualified customers who are unable to use a telephone directory because of physical or mental disabilities will be exempt from charges for Operator Services.

<u>Operator Services –</u>	<u>Maximum Charges:¹</u>
Busy Line Verification	\$5.00
Busy Line Interrupt	\$6.00
Person-to-Person Call	\$18.00
3 rd Number Billing Call - Operator Assisted	\$10.00
3 rd Number Billing Call - Mechanized/Automated	\$10.00
Collect - Operator Assisted	\$10.00
Collect - Mechanized/Automated	\$10.00
Station-to-Station ²	\$10.00
Operator Assisted - Sent Paid	\$10.00

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Certain material previously located on page 91.27 can now be found on this page.

¹ These charges will be levied as billing becomes available.

² This service will not be available to customers who subscriber after August 22, 2003.

N

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3. Service Descriptions (Cont'd)

3.11 Small Business Service

3.115 Directory Assistance/Directory Assistance Call Completion

A customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. The customer may request a maximum of one listing per call.

Directory Assistance Maximum Per call charge: \$3.00

Customers may request the Directory Assistance operator to complete a call to the last number requested on that particular Directory Assistance call. The customer will be charged a usage rate in accordance with the Company Local Exchange Service to which the customer is presubscribed for completed calls.

Directory Assistance Call Completion Per Call Charge: \$1.00

Qualified customers who are unable to use a telephone directory because of physical disabilities will be exempt from the per call charge for Directory Assistance/Directory Assistance Call Completion.

3.116 Directory Listings Options and Types

Main Business Listing This listing consists of the business name, a designation descriptive of the customer's business if not self-explanatory, the address, and the business telephone number.

Business Additional Listing Additional name(s) listed for same telephone number as the main listing. Additional listing is in the White Pages only. Only one additional business listing is allowed per customer.

Additional Main Listing Additional telephone number listing for the same business.

Non-Listed The customer's telephone number is not listed in the telephone directory, but is available through Directory Assistance.

Non-Published Listing The customer's telephone number is not listed in the telephone directory and is not available to requesters through directory assistance.

Primary Straight Line Under Listing¹: A Straight Line Under (SLU), or a caption setup, is used to group an end user's listings to avoid repeating the end user's name. Listing names must be identical. An SLU starts with the straight line listing which includes name, address and telephone number and associated listings are indented underneath the main listing. This is commonly referred to as a Straight Line with Indent or an indent setup. This listing is in the white-pages section of the directory only.

Primary Caption Listing¹: A Primary Caption has a header in which no address or telephone number is shown and all associated listings are indented under the header. This listing is in the white-pages section of the directory only.

¹ These directory listing options are not available to customers subscribing to Small Business Service on or after August 22, 2003.

3. Service Descriptions (Cont'd)

3.11 Small Business Service

3.116 Directory Listings Options and Types (Cont.)

Multi-Ring Listing Supports situations where there are multiple (2 or 3) phone numbers assigned to a single party line with distinctive ringing patterns. Available only to customers electing Listed or Non-Listed options. Customers must subscribe to Multi-Ring 2 or Multi-Ring 3 as set forth in Section 3.119.

N
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N

Directory Listing Options and Types – Charges

Maximum Monthly Recurring Charges

Option

Monthly Recurring Charge

The following blocking features are available to customers of Small Business Service subscribing to service prior to August 22, 2003.

N
N

Main Business Listing	No charge; customers receive a free Yellow Page listing and a free White Page listing
Business Additional Listing	\$5.00
Additional Main Listing	\$1.00
Non-Listed	\$5.00
Non-Published Listing	\$5.00
Primary Straight Line Under Listing:	\$5.00
Primary Caption Listing:	\$5.00

The following blocking features are available to customers of Small Business Service subscribing to service on or after August 22, 2003.

N

Main Business Listing	No charge; customers receive a free Yellow Page listing and a free White Page listing
Business Additional Listing	\$5.00
Additional Main Listing	\$5.00
Non-Listed	\$5.00
Non-Published Listing	\$5.00
Multi-Ring Listing	\$5.00

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Certain material previously located on this page can now be found on page 91.29.1

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3. Service Descriptions (Cont'd)

3.11 Small Business Service

3.117 Other Small Business Non-Recurring Charges

These charges are non-recurring and apply to various customer requests for connecting, moving or changing service. These charges are in addition to all other scheduled rates and charges that would normally apply.

<u>Option</u>	<u>Non-Recurring Charge</u>		
Line Connection Fee	\$200.00	T	
Service Restoral Charge	\$60.00		
Telephone Number Change Charge	\$40.00		
Returned Check Charge	\$20.00		
InterLATA/IntraLATA PIC Change Charge	\$10.00		
Directory Listing Change Charge	\$25.00		
Service Order Charge	\$30.00		
Call Detail Report	\$20.00	T	
Duplicate Invoice	\$20.00 per invoice copy	T	
Hunting Installation Charge	\$25.00	T	
Hunt Group Change Charge ¹	\$25.00	T	
Installation Dispatch	\$100.00	N	
Blocking Setup Charge ²	\$20.00	N	

Certain material previously located on page 91.29 can now be found on this page.

¹ These non-recurring charges are not available to customers subscribing to Small Business Service on or after August 22, 2003. N
N

² Applies only to customers selecting Toll Blocking and Complete Blocking for Caller ID after initial installation. N
N

3. Service Descriptions (Cont'd)

3.11 Small Business Service

3.118 Blocking Features

Block 900 & 976

Blocks all outgoing calls to 900 and 976 numbers.

T

Toll Blocking

Prevents unwanted or unauthorized outbound long distance and toll calls.

Block Call Return Blocks customer's ability to use the Call Return as described in "Features and Options" below. Cannot be selected with Call Return as described in "Features and Options" below.

N

Block Call Trace Blocks customer's ability to use the Call Trace feature as described in "Features and Options" below.

N

Block Collect Calling

Prohibits the operator from connecting and charging collect calls to a customer's line.

Block Collect or Third Party or Combined Calling Provides an end-user the capability of restricting collect and/or third number billing to their telephone number. Callers attempting to place a third number billed or collect call to a line equipped with Block Collect or Third Party or Combined Calling will be advised by an operator that such billing is unauthorized and another form of billing is required.

N

Block Directory Assistance Call Completion

Prohibits the customer from completing Directory Assistance calls.

Block International

Prevents completion of 011+ and 101XXXX011+ International Direct Dialed calls. Will not block international direct dialed calls placed with an area code. Cannot be selected with Toll Restriction.

Block Repeat Dialing

Prohibits the customer from using the Repeat Dialing monthly feature shown in Features and Options below. Cannot be selected with Repeat Dialing.

N

Block Third Party Calling

Prohibits operators from charging 3rd party calls to the subscriber's line.

Block 3-Way Calling

Prohibits the customer from using the 3-Way Calling monthly feature shown in Features and Options below. Cannot be selected with 3-Way Calling.

N

N

Certain material previously located on this page can now be found on page 91.30.1, 91.30.2 and 91.30.3

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3. Service Descriptions (Cont'd)

3.11 Small Business Service(Cont.)

3.118 Blocking Features (Cont.)

Complete Access Code Blocking

Restricts attempts to place 1 + calls over an alternate carrier's network. Cannot be selected with Toll Restriction.

N

Complete Blocking for Caller ID

Allows a customer to prevent delivery of their telephone number, on all outgoing calls, to a called party who subscribes to a Caller ID service.

N

Selective Caller ID Blocking (Per Call Block)

Allows the customer to block the transmission of their name and telephone number by dialing code *67.

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Blocking Features – Maximum Charges

Feature	Monthly Recurring Charge
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The following blocking features are available to customers of Small Business Service subscribing to service prior to August 22, 2003.

N

N

Block 900 and 976	\$1.00
Toll Blocking	\$1.00
Block Collect Calling	\$1.00
Block Third Party Calling	\$1.00
Selective Caller ID Blocking	\$1.00

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The following blocking features are available to customers of Small Business Service subscribing to service on or after August 22, 2003.

N

Block 3-Way Calling	\$5.00
Block 900/976	\$5.00
Block Call Return	\$5.00
Block Call Trace	\$5.00
Block Collect and/or 3 Party Calling	\$5.00
Block DACC	\$5.00
Block International	\$5.00
Block Repeat Dialing	\$5.00
Complete Access Code Blocking	\$5.00
Complete Blocking for Caller ID	\$5.00
Selective Blocking for Caller ID	\$5.00
Toll Blocking (Per Line)	\$10.00

N

Certain material previously located on page 91.30 can now be found on this page.

3. Service Descriptions (Cont'd)

3.11 Small Business Service (Cont.)

3.119 Features and Options

The following features are available on customer's primary or additional lines for customers subscribing to Small Business Service on or after August 22, 2003. For customers subscribing to Small Business Service prior to August 22, 2003, the following features only are available: Call Forwarding, Call Waiting, Caller ID-Name and Number, Call Waiting ID-Name and Number, Speed Calling 8, and 3-Way Calling; these features may be included on customer's primary line only.

Anonymous Call Rejection (ACR) Rejects incoming calls that have been marked private or anonymous.

Intercom Service Provides an intercom system on a single line that has multiple telephone sets. When Intercom Service is initiated, all telephones on the line ring with a distinctive ring pattern. Any telephone on the line can be used to initiate Intercom Service.

Call Forwarding Automatically routes incoming calls to a designated answering point, regardless of whether the user's station is idle or busy.

Call Forwarding-Busy Allows the end-user to forward calls outside the end-user's switch type when the called telephone number is busy. Incoming calls are forwarded to a predetermined Call Forwarding Number. The Call Forwarding Number can be across state lines or outside of LATA boundaries, but local or long distance toll charges will apply from the call forwarding number to the forwarded-to number. Cannot be selected with Call Forwarding - Busy & No Answer or Call Forwarding No Answer.

Call Forwarding-No Answer Automatically forwards unanswered incoming calls to an alternate telephone number after a pre-selected number of rings. Incoming calls are forwarded to a predetermined Call Forwarding Number. The Call Forwarding Number can be across state lines or outside of LATA boundaries, but local or long distance toll charges will apply from the call forwarding number to the forwarded-to number. Cannot be selected with Call Forwarding - Busy & No Answer or Call Forwarding Busy.

Call Forwarding-Busy & No Answer Incoming calls may be forwarded to a local or long distance number pre-selected by the customer, but local or long distance toll charges will apply from the call forwarding number to the forwarded-to number. Calls must be forwarded to the same Call Forwarding Number on both a busy line condition and when the telephone is not answered after a predetermined Ringing Cycle. To forward calls to different Call Forwarding Numbers, separate features must be ordered. Cannot be selected with Call Forwarding-Busy or Call Forwarding-No Answer. Applied per line.

Certain material previously located on page 91.30 can now be found on this page.

3. Service Descriptions (Cont'd)

3.11 Small Business Service (Cont.)

3.119 Features and Options

Call Return (*69) Enables the customer to dial back the number of the last incoming call whether the call was answered or not. Applied on a per line basis. Cannot be selected with Block Call Return. N

Call Screening: This feature provides the customer the ability to prevent incoming calls from up to six different telephone numbers.

Call Transfer Call Transfer allows an end-user to transfer an incoming call to any dialable telephone number, including a long distance telephone number, and to hang up without disconnection the call. Call Transfer also allows an end-user to add a third party to an existing incoming call. Call Waiting and Call Transfer are compatible on the same line; however, only one feature will work at a time. If an end-user has Speed Dial 8 and subscribers to Call Transfer, the list size maximum changes from 8 to 6 numbers. The numbers used will be 2-7. The Call Transfer Number can be across state lines or outside of lata boundaries, but local or long distance toll charges will apply if applicable. N

Call Waiting When on a call, Call Waiting alerts the customer with a special tone that another call is waiting. It allows the waiting call to be answered without disconnecting from the existing call. Allows switching between the calls whenever desired. Allows either call to be ended at any time. The customer has the ability to disable and reactivate the feature at will. M

Call Waiting ID – Name and Number When the customer is on the phone and receives another call, Call Waiting ID displays the name and number of the incoming caller. Customers selecting this feature will also receive the Anonymous Call Rejection feature at no additional charge. T

Caller ID - Name and Number This feature enables the customer to view on a display unit the Directory Name and Directory Number on incoming telephone calls. A maximum of 15 characters is allowed for transmission of the calling party name. When Caller ID - Name and Number is activated on a customer's line, the Directory Name and Directory Number on incoming calls will be displayed on the called Customer Provided Equipment (CPE) during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID - Name and Number customer. Caller ID - Name and Number also includes Anonymous Call Rejection (ACR) at no additional charge. Utilization of the full capabilities of Caller ID- Name and Number requires the use of an Analog Display Services Interface (ADSI) - compatible telephone at the customer's premises. The installation, repair and the technical capability of the ADSI-compatible CPE to function in conjunction with the features specified herein is the responsibility of the customer. M

Caller ID-Number Only This feature enables the customer to view on a display unit the telephone number of the calling party. Requires display screen, purchased separately by customer from an appropriate vendor. Applied per line. Cannot be selected with Caller ID – Name and Number. N

Certain material previously located on page 91.30 and 91.31 can now be found on this page.

3. Service Descriptions (Cont'd)

3.11 Small Business Service

3.119 Features and Options (Cont.)

M
|
M

Customized Call Restriction Provides screening options that restrict certain types of outgoing operator assisted toll calls. When end-users dial 0/0+, operator services will require charges for the call to be billed collect, to a third party or to a calling card. Allows all local and nonchargeable calls, e.g., calls to 800type service numbers and public emergency service numbers such as 911/Enhanced 911 (E911). Calls dialed 0/0+ to Directory Assistance (DA) will be permitted if alternate billing is provided. Must be selected with Block Collect & Third Party Calling.

N

Directed Call Pickup Allows a line to pick up an incoming call which is ringing or has already been answered on another line.

Multi-Ring 2 Enables two telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 3. This feature is only available to customers of local Small Business service who are previously subscribed to local business service offered by Qwest, and who selected the Multi-Ring 2 feature as part of their Qwest local business service.

Multi-Ring 3 Enables three telephone numbers to share one line, in one location, without installing any additional lines. A unique ringing pattern is provided for each of the additional numbers. Cannot be selected with Multi-Ring 2. : This feature is only available to customers of local Small Business service who are previously subscribed to local business service offered by Qwest, and who selected the Multi-Ring 3 feature as part of their Qwest local business

Priority Call Ringing Provides a distinctive ringing pattern (short, long and short), for a Priority Call List containing up to 15 telephone numbers, all of which must be within a Signaling System 7 (SS7) network to be recognized. Incoming calls from telephone numbers on the Priority Call List that encounter a Busy or Don't Answer condition will be treated like any other incoming call; however, the distinctive ringing pattern is not forwarded to the remote location. Applied per line.

Repeat Dialing (*66) Allows auto call back of last outgoing number and keeps trying a busy line until the call can be completed. Applied per line. Cannot be selected with Block Repeat Dialing.

N

Speed Dial- 8 - This provides for the calling of pre-selected telephone numbers by dialing an abbreviated code for up to 8 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed.

T

Speed Dial 30 This provides for the calling of pre-selected telephone numbers by dialing a 1- or 2-digit abbreviated code for up to 30 phone numbers. When the designated code is entered, the telephone number assigned to the code will be dialed. Cannot be selected with Speed Dial 8.

N
|
N

Certain material previously located on this page can now be found on page 91.30.3 and 91.31.1.

3. Service Descriptions (Cont'd)3.11 Small Business Service (Cont.)3.119 Features and Options (Cont.)

Talking Call Waiting provides an audible announcement of the incoming caller's name. The announcement consists of the regular call waiting tone followed immediately by the calling party's name. On some out of state calls, the end-user may hear the state name followed by the area code where the call has originated. After hearing the new caller's name, the end-user can flash to accept the incoming call or ignore the new call and continue with the original conversation.

Three Way Calling - Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

The following features are available on customer's primary or additional lines at no additional charge:

Hunting-Sequential - Incoming calls are routed to a sequence of telephone numbers ("Hunt Group") on the account when the line reached is busy; the sequence is selected by the customer. Once the incoming call arrives at the last line in the Hunt Group, the line will either ring, provide a busy signal, or be sent to voice mail.

Hunting - Circular: Incoming calls are routed to a sequence of telephone numbers ("Hunt Group") on the account when the line reached is busy; the sequence is selected by the customer. Once the incoming call arrives on a single line of the Hunt Group, if the line is busy, the call will circle back to the line immediately preceding the line on which the call originated in the hunt sequence, which will either ring or provide a busy signal.

Maximum Monthly Charges - The below monthly recurring charges will apply for customers subscribing to Small Business Service on or after August 22, 2003.

Anonymous Call Rejection ¹	\$5.00
Intercom Service	\$5.00
Call Forwarding	\$9.00
Call Forwarding Busy	\$5.00
Call Forwarding No Answer	\$5.00
Call Forwarding Busy & No Answer	\$9.00
Call Return	\$7.00
Call Screening	\$10.00
Call Transfer	\$12.00
Call Waiting	\$15.00
Call Waiting ID Name & Number	\$10.00
Caller ID Number Only ¹	\$13.00
Caller ID with Name & Number ¹	\$14.00

Certain material previously located on page 91.31 can now be found on this page.

Customers who have also selected this feature will receive the Anonymous Call Rejection feature at no additional charge.

Filed: July 23, 2003

Randee Klindworth
Tariff Administrator
707 17TH Street, Suite 4200
Denver, CO 80202

Effective: August 22, 2003

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3. Service Descriptions (Cont'd)3.11 Small Business Service(Cont.)3.119 Features and Options(Cont.)

N

Maximum Monthly Charges (Cont.)

Customized Call Restriction	\$10.00
Directed Call Pickup	\$5.00
Multi-Ring 2	\$15.00
Multi-Ring 3	\$15.00
Priority Call Ringing	\$8.00
Repeat Dialing	\$8.00
Speed Dial 8	\$6.00
Speed Dial 30	\$8.00
Talking Call Waiting	\$8.00
Three Way Calling	\$8.00

N

Feature Packages

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The following Feature Packages are available on customers' additional (non-primary) lines only.

PackageMaximum Monthly Recurring Charge

Feature Value Pak \$20.00
- Includes: Call Waiting, Speed Calling 8, 3-Way Calling, and Call Forwarding

CID Feature Value Pak \$30.00
- Includes: Caller ID, Call Waiting, Speed Calling 8, 3-Way Calling, and Call Forwarding

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3.1110 Pay Per Use Features

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Repeat Dialing (*66) Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard. The customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. In some locations, due to technological limitations Repeat Dialing must be purchased with Call Return.

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Call Trace (*57) This feature provides a detailed record of the last incoming call, including call-waiting calls. It automatically records the phone number, time, and date of the call. MCI security processes this information and provides it to the appropriate law enforcement agency should customer decide to file a complaint.

N

Three-Way Calling (*71) Allows another party to be added to a call already in progress. The added party may be local or long distance. Toll or local measured service charges will apply to each leg of a Three Way Call.

N

Certain material previously located on page 91.32 can now be found on this page.

3. Service Descriptions (Cont'd)

3.11 Small Business Service

3.1110 Pay Per Use Features (Cont.)

M

M

Call Return (*69) This feature enables the customer to dial back the number of the last incoming call whether the call was answered or not. If the line is busy call return will keep trying to complete the call for 30 minutes.

<u>Feature</u>	<u>Maximum Per-Use Charge</u>	
Repeat Dialing (*66)	\$2.00*	
Call Return (*69)	\$2.00*	
Call Trace	\$10.00 ¹	N
Three-Way Calling	\$5.00 ¹	N

* A spending cap of \$ 6.00 will apply to this feature; once the customer uses at least \$ 6.00 worth of this feature in any given month, the customer may continue to use this feature but will not be charged more than \$ 6.00 for that month of usage. This cap will not apply to new customers subscribing on or after August 22, 2003.

N
N

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3.1111 Local Number Portability

M

Maximum Monthly Recurring Charge: \$2.00

3.1112 Service Availability

Service is available in Zone 1 and 2 as adopted by Arizona Corporation Commission. C

3.1113 Local Calling Areas

Exchange Service Areas: Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following incumbent LEC: Qwest Communications, Inc.

Certain material previously located on this page can now be found on page 91.31.2

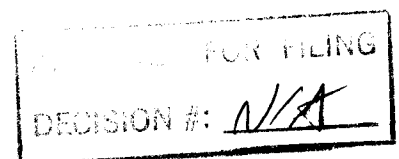
¹ Available to customers subscribing to Business B2 Service on or after August 22, 2003. N

4. Promotional Offerings

The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made.

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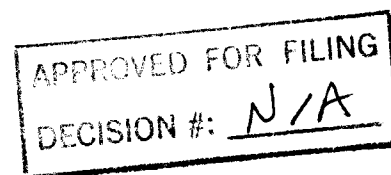
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4. Promotional Offerings

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Filed: May 23, 1997

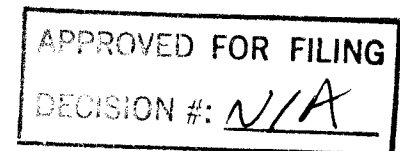
Randee Klindworth
Tariff Administrator
201 Spear Street, 9th Floor
San Francisco, CA 94105

Effective: June 23, 1997

4. Promotional Offerings (Cont.)

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Filed: May 23, 1997

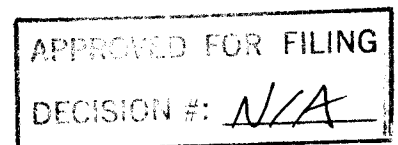
Randee Klindworth
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201 Spear Street, 9th Floor
San Francisco, CA 94105

Effective: June 23, 1997

4. Promotional Offerings (Cont.)

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(D)



Filed: May 23, 1997

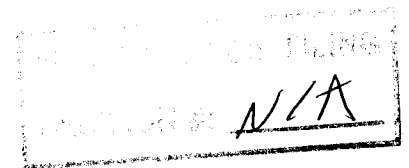
Randee Klindworth
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201 Spear Street, 9th Floor
San Francisco, CA 94105

Effective: June 23, 1997

4. Promotional Offerings (Cont.)

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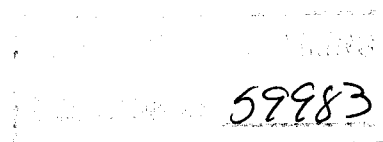
Filed: May 23, 1997

Randee Klindworth
Tariff Administrator
201 Spear Street, 9th Floor
San Francisco, CA 94105

Effective: June 23, 1997

5. Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service not generally offered under this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.



ORIGINAL

1. LOCAL LINE

1.1 Non-Recurring Charges

Line Connection Charge (per line)	\$15.00
Account Setup Charge (per account)	\$0.00
Account Changes Moves, Changes, Additions (per change)	\$27.50
Service Change Charge (per billing record change)	\$27.50
PIC-2 Change (per line)	\$1.49
Line Restoral Charge (per line)	\$20.00 (R)
Suspension of Service Restoral Charge (per trunk)	\$55.00
Order Expedite Charge (Per Line)	\$25.00 (N)
Due Date Change (Per Occurance)	\$10.00 (N)

1.2 Monthly Recurring Charges

Local Line - Line Charge (per call option/per minute option)	\$23.00
Line Charge Flat Rate	\$32.78
High Capacity Inbound Service (per line) (per call option/per minute option) (Flat Rate Option)	\$23.00 \$32.78

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1. LOCAL LINE (Cont'd)

1.3 Optional Features:

1.3.1 Non-Recurring

Caller Id-Number	\$5.00
Caller ID with Name and Number	\$5.00
Call Forward-Busy	\$5.00
Call Forward-No Answer	\$5.00
Call Transfer or 3-Way Conference	\$5.00
Call Waiting/Cancel Call Waiting	\$5.00
Speed Dial-8	\$5.00
Speed Dial-30	\$5.00
Toll Restriction	\$5.00
Feature Package 1	\$10.00
Feature Package 2	\$10.00
Vanity Number Assignment	\$30.00
Selective Call Screening	\$27.50

1.3.2 Monthly Recurring

Caller Id-Number	\$5.00
Caller ID with Name and Number	\$5.00
Call Forward-Busy	\$1.00
Call Forward-No Answer	\$1.00
Call Transfer or 3-Way Conference	\$2.00
Call Waiting/Cancel Call Waiting	\$3.00
Speed Dial-8	\$2.00
Speed Dial-30	\$4.00
Toll Restriction	\$3.00
Feature Package 1	\$4.50
Feature Package 2	\$9.50
Vanity Number	\$2.00
Calling Number Delivery	\$7.55
Calling Number Delivery Blocking (Complete)	\$0.00
Interim Local Number Portability (ILNP)	\$0.00
Selective Call Screening (per line)	\$5.00
Call Trace ¹	
(monthly subscription charge)	n/c
(per-activation charge)	n/c
Remote Call Forwarding	\$20.00

N

¹ There is currently no charge for the Call Trace feature. Eventually there will be a charge, at which time Customers may choose between a monthly subscription or per-activation charge, depending on the Customer's needs.

2. LOCAL TRUNK-BASIC

2.1 Non-Recurring Charges

Line Connection Charges:
(per Trunk)

Analog	\$20.00
Digital	\$20.00

Account Setup (per account)	\$0.00
--------------------------------	--------

Account Changes (Moves, Changes, Additions) (per change)	\$27.50
--	---------

Account Changes (Per Billing Record Change)	\$27.50
---	---------

PIC-2 Change (per line)	\$1.49
----------------------------	--------

Line Restoral Charge (per trunk)	\$20.00 (R)
-------------------------------------	-------------

Suspension of Service Restoral Charge (per trunk)	\$55.00
---	---------

Order Expedite Charge (Per Trunk)	\$25.00	N
--------------------------------------	---------	---

T-1 Order Expedite Charge (Per T-1)	\$600.00	N
--	----------	---

Due Date Change (Per Occurance)	\$10.00	N
------------------------------------	---------	---

Local T-1 Installation Charge (Per T-1)	\$200.00	N
--	----------	---

2.2 Monthly Recurring Charges

Local Trunk - Basic Charge (Analog - per Trunk) (Per Call/Per Minute Option)	\$19.25
--	---------

Local Trunk - Basic Charge (Digital - per Trunk) (Per Call/Per Minute Option)	\$19.25
---	---------

Certain material previously located on this page can now be found on page PL-4

ADMINISTRATIVELY
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2. LOCAL TRUNK-BASIC (Cont'd)

2.2 Monthly Recurring Charges (Cont.)

Local Trunk - Basic Charge \$38.51
(Analog - per Trunk)
(Flat Rate Option)

Local Trunk - Basic Charge \$38.51
(Digital - per Trunk)
(Flat Rate Option)

High Capacity Inbound Service (per Trunk)
 Digital
 (Per Call/Per Minute Option) \$19.25
 (Flat Rate Option) \$38.51
 Analog
 (Per Call/Per Minute Option) \$19.25
 (Flat Rate Option) \$38.51

M

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2.3 Optional Features:

2.3.1 Non-Recurring Charges:

Vanity Number \$30.00
Selective Call Screening \$27.50

2.3.2 Monthly Recurring Charges:

Vanity Number \$2.00
Interim Local Number Portability (ILNP) \$0.00
Selective Call Screening \$5.00
 (per trunk)
Calling Number Delivery Blocking (Complete) \$0.00
Remote Call Forwarding \$20.00
Overflow Routing \$20.00

Certain material previously located on page PL-3 can now be found on this page.

**ADMINISTRATIVELY
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ORIGINAL

3. LOCAL TRUNK-DID

3.1 Non-Recurring Charges

Installation:

Each Block of 20 Numbers \$5.00 (R)

Line Connection (per DID Trunk)
Analog
Digital

\$20.00
\$20.00

Account Setup (per account)

\$0.00

Account Changes
(Moves, Changes, Additions)(per change)

\$27.50

Account Changes
(per Billing Record change)

\$27.50

Line Restoral Charge
(per Trunk)

\$20.00 (R)

Suspension of Service
Restoral Charge (per trunk)

\$55.00

Order Expedite Charge
(Per Trunk)

\$25.00

N

T-1 Order Expedite Charge
(Per T-1)

\$600.00

N

Due Date Change
(Per Occurance)

\$10.00

N

Local T-1 Installation Charge
(Per T-1)

\$200.00

N

3.2 Monthly Recurring Charges

Local Trunk - DID Charge (per trunk)

Analog
Digital

\$91.51
\$91.51

DID number charge
(per block of 20 numbers)

\$3.00

DID Number Charge
(per block of 1000 numbers after an initial purchase of 2000
numbers in a Metropolitan Statistical Area (MSA) from a single
Company switch.)

\$2,000

High Capacity Inbound Service
Analog
Digital

\$91.51
\$58.00

~~CANCELLED~~

3. LOCAL TRUNK-DID (Cont'd.)

3.3 Optional Features:

3.3.1 Non-Recurring Charges:

Vanity Number	\$30.00
---------------	---------

3.3.2 Monthly Recurring Charges:

Interim Local Number Portability (ILNP)	\$0.00	
Vanity Number	\$2.00	
Remote Call Forwarding	\$20.00	
Overflow Routing	\$20.00	N

ORIGINAL

4. LOCAL TRUNK-2 WAY DIRECT

4.1 Non-Recurring Charges

Installation:

Each Block of 20 Numbers \$5.00 (R)

Line Connection
(per DID Trunk)

Analog \$20.00

Digital \$20.00

Account Setup \$0.00

(per account)

Account Changes \$27.50
(Moves, Changes, Additions)
(per change)

Account Changes \$27.50
(per Billing Record change)

Line Restoral Charge \$20.00 (R)
(per Trunk)

Suspension of Service \$55.00
Restoral Charge
(per trunk)

Order Expedite Charge \$25.00 N
(Per Trunk)

T-1 Order Expedite Charge \$600.00 N
(Per T-1)

Due Date Change \$10.00 N
(Per Occurance)

Local T-1 Installation Charge \$200.00 N
(Per T-1)

ADMINISTRATIVELY
APPROVED FOR FILING

~~ORIGINAL~~

4. LOCAL TRUNK-2 WAY DIRECT

4.2 Monthly Recurring Charges

Per Call/Per Minute	
Analog	\$73.21
Digital	\$46.40

Flat Rate	
Analog	\$91.51
Digital	\$91.51

DID number charge (per block of 20 numbers)	\$3.00
--	--------

DID Number Charge (per block of 1000 numbers after an initial purchase of 2000 numbers in a Metropolitan Statistical Area (MSA) from a single Company switch.)	\$2,000
---	---------

High Capacity Inbound Service

Analog	\$125.00
Digital	\$100.00

4.3 Optional Features

4.3.1 Non-Recurring Charges:

Selective Call Screening	\$27.50
Vanity Number	\$30.00

4.3.2 Monthly Recurring Charges:

Interim Local Number Portability	\$0.00
Selective Call Screening	\$5.00
Vanity Number	\$2.00
Calling Number Delivery Blocking (Complete)	\$0.00
Remote Call Forwarding	\$20.00
Overflow Routing	\$20.00

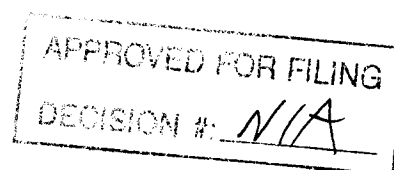
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(D)

ORIGINAL

(D)



ORIGINAL

5. LOCAL USAGE RATES

5.1 Per Minute Usage Rate:

Peak

1st Minute

\$ 0.030 (R)

Additional

Minutes

\$0.030 (I)

Off-Peak

1st Minute

\$ 0.020 (R)

Additional

Minutes

\$0.020 (I)

5.2 Per Call Rate: A per call rate of \$0.11 will be applied on a per call basis.

6. DIRECTORY ASSISTANCE:

6.1 Per Call charge \$0.59

7. OPERATOR ASSISTANCE:

7.1 Surcharges:

Third Number Billing	\$1.30
Collect Calling	\$1.50
Person to Person	\$3.50
Station to Station	\$1.30
General Assistance	\$0.00

7.2 Busy Line Verification and Interrupt Service:

	<u>Per Request</u>
Busy Line Verification	\$1.50
Busy Line Interrupt	\$3.00

ADMINISTRATIVELY
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8. DIRECTORY LISTINGS:

8.1 Non-Recurring Charges:

Per Listing or
Per Number Charge

ORIGINAL

Primary Listing	\$0.00
Additional Listing	\$22.00
Information Listing	\$0.00
Reference Listing	\$0.00
Non-Listed Number	\$22.00
Non-Published Number	\$22.00

8.2 Monthly Recurring Charges:

Per Listing or
Per Number Charge

Primary Listing	\$0.00
Additional Listing	\$3.00 (I)
Information Listing	\$0.00
Reference Listing	\$0.00
Non-Listed Number	\$1.45
Non-Published Number	\$1.80
Alternative Call Listing	\$2.50

ADMINISTRATIVELY
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9. Integrated Services Digital Network (ISDN):

ORIGINAL

9.1 Non-Recurring Charges:

Account Setup (per account)	\$0.00	
Account Changes (Moves, Changes, Additions) (per change)	\$27.50	
Account Changes (Per Billing Record Change)	\$27.50	
PIC-2 Change (per line)	\$1.49	
Line Restoral Charge (per trunk)	\$20.00 (R)	
Suspension of Service Restoral Charge (per trunk)	\$55.00	
Service Reconfiguration Charge	\$55.00	
Local ISDN PRI T-1 Installation	\$200.00	
T-1 Order Expedite Charge (Per T-1)	\$600.00	N
Due Date Change (Per Occurance)	\$10.00	N

9.2 Monthly Recurring Charges:

Local ISDN PRI T-1	
Flat Rate Option	\$1,350.00 (per T-1)
Per Minute/Per Call Option	\$ 400.00 (per T-1)

9.3 Optional Features:

9.3.1 Non-Recurring Charges

	<u>Per Location</u>
Call-by-Call Option	\$ 0.00
Calling Number Delivery	\$ 0.00
Feature Package 1 (Includes Call-by-Call & Calling Number Delivery)	\$ 0.00

9.3.2 Recurring Charges

	<u>Per Location</u>
Call-by-Call Option	\$ 0.00
Calling Number Delivery	\$ 0.00
Feature Package 1 (Includes Call-by-Call & Calling Number Delivery)	\$ 0.00
Remote Call Forwarding	\$20.00
Overflow Routing	\$20.00

**ADMINISTRATIVELY
APPROVED FOR FILING**

ORIGINAL

10. Digital Rate Program

Monthly Recurring Charges

Local Trunk-DID (Digital)	\$58.00
Local Trunk -2 Way Direct (Digital Flat Rate Option)	\$58.00

11. FX Service Rates and Charges

11.1 Non-Recurring Charges:

Account Setup (per account)	\$0.00	
Account Changes (Moves, Changes, Additions) (per change)	\$27.50	
Account Changes (Per Billing Record Change)	\$27.50	
PIC-2 Change (per line)	\$1.49	
Line Restoral Charge (per trunk)	\$20.00 (R)	
Suspension of Service Restoral Charge (per trunk)	\$55.00	
T-1 Order Expedite Charge (Per T-1)	\$600.00	N
Due Date Change (Per Occurance)	\$10.00	N
Local T-1 Installation Charge (Per T-1)	\$200.00	N

11.2 Monthly Recurring Charges

<u>FX Charge</u>	\$25.00
Trunk Charge (Per Trunk)	
Digital	\$100.00

ADMINISTRATIVELY
APPROVED FOR FILING

12. Residential Service

.01	Residential RZA Service	
	Monthly Recurring Charge	
	Zone 1	\$49.99
	Zone 2	\$54.99
.011	Residential RZA-1 Service	
	Monthly Recurring Charge	\$20.00
.02	Residential RZC Service	
	Monthly Recurring Charge	\$29.99
.03	Directory Assistance	
.031	Per Call Charge	\$0.95
.032	Per Call Completion Charge	\$0.00
.04	Operator Services	
.041	Busy Line Verification:	\$2.00
.042	Busy Line Interrupt:	\$2.75
.043	Person-to-Person Call:	\$6.00
.044	3 rd Number Billing Call	
	(Operator Assisted)	\$3.80
	(Automated/Mechanized)	\$2.30
.045	Collect:	
	(Operator Assisted)	\$2.30
	(Automated/Mechanized)	\$2.30
.046	Operator Assisted Sent Paid	\$3.80
.05	<u>Directory Listings</u>	
	Option	Monthly Recurring Charge
.051	Listed	\$0.00
.052	Non-Listed	\$1.50
.053	Non-Published	\$2.50
.054	Main	\$0.00
.055	Additional Main	\$0.00
.056	Residential Additional	\$1.50
.06	<u>Other Residential Non-Recurring Charges</u>	
	Option	Non-Recurring Charge
.061	Line Connection Fee	\$80.00
.062	Service Restoral Charge	\$30.00
.063	Telephone Number Change Charge	\$20.00
.064	Returned Check Charge	\$10.00
.065	InterLATA/IntraLATA PIC Change Charge	\$5.00
.066	Service Order Charge	\$15.00
.067	Call Detail Display	\$10.00
.068	Duplicate Invoices	\$10.00 per invoice copy
.069	Installation Dispatch	\$50.00
.070	Directory Listing Change Charge	\$15.00
	Blocking Setup Charge	\$6.00
.07	<u>Residential RZB Service</u>	
	Monthly Recurring Charge	\$31.99
.071	Residential RZB-1 Service	
	Monthly Recurring Charge	\$20.00

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12. Residential Service (Cont.)

.08 Blocking Features

Feature	Monthly Recurring Charge
Block 900 and 976	\$0.00
Block Call Return	\$0.00
Block Call Trace	\$0.00
Block Collect or Third Party or Combined	\$0.00
Block DACC	\$0.00
Carrier Access Code Blocking	\$0.00
Toll Restriction	\$0.00
Block International	\$0.00
Block Repeat Dialing	\$0.00
Block 3-Way Calling	\$0.00
Selective Blocking for Caller ID	\$0.00
Complete Blocking for Caller ID	\$0.00

.09 Pay Per Use Features

Feature	Per-Use Charge
Repeat Dialing (*66)	\$0.75
Call Return (*69)	\$0.75
Call Trace	\$4.00
Three-Way Calling	\$0.75

.10 Local Number Portability
Monthly Recurring Charge per line

\$0.43

.11 Residential RLC Service
Monthly Recurring Charge
Zone 1
Zone 2

\$25.99
\$28.99

.12 Residential RLC-1 Service
Monthly Recurring Charge
Zone 1
Zone 2

\$21.99
\$24.99

.13 Residential RLD Service
Monthly Recurring Charge
Zone 1
Zone 2

\$25.99
\$28.99

(l)
(l)

.14 Residential RLD-1 Service
Monthly Recurring Charge
Zone 1
Zone 2

\$31.99
\$35.99

12. Residential Service (Cont.)

.15	Residential RLD-3 Service Monthly Recurring Charge		T
	Zone 1	\$27.99	T
	Zone 2	\$32.99	N
.16	Residential RLE Service Monthly Recurring Charge		T
	Zone 1	\$31.99	T
	Zone 2	\$36.99	N
.17	Residential RLG Service Monthly Recurring Charge		T
	Zone 1	\$27.99	T
	Zone 2	\$35.99	N
.18	Features and Options Charges		
	Anonymous Call Rejection	\$0.00	
	Call Forwarding	\$3.00	
	Call Forwarding Busy	\$0.30	
	Call Forwarding No Answer	\$0.90	
	Call Forwarding Busy & No Answer	\$1.10	
	Call Return	\$2.95	
	Call Screening	\$4.50	
	Repeat Dialing	\$2.50	
	Call Waiting	\$5.00	
	Call Waiting ID Name & Number	n/c	
	Caller ID Number Only	\$5.50	
	Caller ID with Name & Number	\$5.95	
	Multi-Ring 2	\$5.00	
	Multi-Ring 3	\$7.80	
	Priority Call Ringing	\$2.50	
	Speed Dial 8	\$2.00	
	Speed Dial 30	\$3.50	
	Touch Tone	\$0.00	
	Three Way Calling	\$3.50	
	Call Transfer	\$6.00	
	CustomNet	\$5.00	
	Directed Call Pickup	\$1.00	
	Intracall/Home Intercom	\$2.00	
	Talking Call Waiting	\$2.95	
.19	Residential RLH Service Monthly Recurring Charge		N
	Zone 1	\$37.99	I
	Zone 2	\$43.99	I

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13. Small Business

.01	<u>Plans</u>		T
.011	<u>Business B1</u>		T
	<u>Monthly Recurring Charge</u>		
	Offering A	\$44.99	
	Offering B	\$55.99	
	Offering C	\$69.99	
	Offering D	\$94.99	
	Offering E	\$194.99	
.012	<u>Business B1 Multiline Service</u>		T
	<u>Monthly Recurring Charge</u>	\$24.99	
.013	<u>Business Service A</u>		T
	<u>Monthly Recurring Charge</u>	\$39.99	
.014	<u>Business B2 Service</u>		N
	<u>Monthly Recurring Charge</u>		
	Offering A	\$59.99	
	Offering B	\$34.99	
	<u>Business B2 Multiline Service</u>		
	<u>Monthly Recurring Charge</u>		
	Offering A	\$44.99	
	Offering B	\$27.99	
.015	<u>Business Service B</u>		
	<u>Monthly Recurring Charge</u>		
	Primary Line	\$29.99	
	Additional Line	\$27.99	N
.04	<u>Operator Services</u>		
	Busy Line Verification	\$1.50	
	Busy Line Interrupt	\$2.00	
	Person-to-Person Call	\$9.00	
	3 rd Number Billing Call - Operator Assisted	\$5.00	T
	3 rd Number Billing Call - Mechanized/Automated	\$5.00	N
	Collect - Operator Assisted	\$5.00	T
	Collect - Mechanized/Automated	\$5.00	N
	Station-to-Station	\$3.00	
	Operator Assisted - Sent Paid	\$3.00	N

13. Small Business

.05 Directory Assistance

.051	Per Call Charge	\$0.95
.052	Per Call Completion Charge	\$0.00

.06 Directory Listings

Option Monthly Recurring Charge

Available to customers who subscribe prior to August 22, 2003.

N

Business Additional Listing	\$2.00
Additional Main Listing	\$0.00
Non-Listed	\$1.25
Non-Published Listing	\$2.00
Primary Straight Line Under Listing:	\$2.00
Primary Caption Listing:	\$2.00

Available to customers who subscribe on or after August 22, 2003

N

Business Additional Listing	\$2.00
Additional Main Listing	\$2.00
Non-Listed	\$1.25
Non-Published Listing	\$2.00
Multi-Ring Listing	\$0.00

N

.07 Other Small Business Non-Recurring Charges

Option Non-Recurring Charge

Line Connection Fee	\$69.00
Installation Dispatch	\$50.00
Blocking Setup Charge	\$6.00
Service Restoral Charge	\$30.00
Telephone Number Change Charge	\$20.00
Returned Check Charge	\$10.00
InterLATA/IntraLATA PIC Change Charge	\$5.00
Directory Listing Change Charge	\$12.00
Service Order Charge	\$12.00
Call Detail Report	\$10.00
Duplicate Invoice	\$10.00 per invoice copy
Hunting Installation Charge	\$12.00
Hunt Group Change Charge	\$12.00

T

N

N

.08 Blocking Features Charges

.081 Available to customers who subscribe prior to August 22, 2003.

N

Feature Monthly Recurring Charge

Block 900 and 976	\$0.00
Toll Blocking	\$0.00
Block Collect Calling	\$0.00
Block Third Party Calling	\$0.00
Selective Caller ID Blocking	\$0.00

M

Certain material previously located on this page can now be found on page PL-15.1 and PL-15.2

M

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Effective: August 22, 2003

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13. Small Business

.08 Blocking Features Charges (Cont.)

.082 Available to customer who subscribe on or after August 22, 2003

<u>Feature</u>	<u>Monthly Recurring Charge</u>
Block 3-Way Calling	\$0.00
Block 900/976	\$0.00
Block Call Return	\$0.00
Block Call Trace	\$0.00
Block Collect and/or 3 rd Party Calling	\$0.00
Block DACC	\$0.00
Block International	\$0.00
Block Repeat Dialing	\$0.00
Complete Access Code Blocking	\$0.00
Complete Blocking for Caller ID	\$0.00
Selective Blocking for Caller ID	\$0.00
Toll Blocking (Per Line)	\$4.95

.09 Pay Per Use Features

<u>Feature</u>	<u>Per-Use Charge</u>
Repeat Dialing (*66)	\$0.75
Call Return (*69)	\$0.75
Call Trace	\$4.00
Three-Way Calling	\$0.75

.10 Features and Options

	<u>Monthly Recurring Charges</u>
Anonymous Call Rejection	\$0.00
Intercom Service	\$1.50
Call Forwarding	\$4.25
Call Forwarding Busy	\$2.75
Call Forwarding No Answer	\$0.00
Call Forwarding Busy & No Answer	\$4.75
Call Return	\$2.75
Call Screening	\$4.00
Call Transfer	\$5.25
Call Waiting	\$6.50
Call Waiting ID Name & Number	\$0.00
Caller ID Number Only	\$6.50
Caller ID with Name & Number	\$7.00
Customized Call Restriction	\$4.25
Directed Call Pickup	\$1.00
Multi-Ring 2	\$6.50

Certain material previously located on page PL-15 can now be found on this page.

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13. Small Business(Cont.)

.10 Features and Options(Cont.)

Monthly Recurring Charges

Multi-Ring 3	\$4.50
Priority Call Ringing	\$3.00
Repeat Dialing	\$3.00
Speed Dial 8	\$2.75
Speed Dial 30	\$4.00
Talking Call Waiting	\$3.50
Three Way Calling	\$3.50

N

N

Feature Packages

Package

Monthly Recurring Charge

Feature Value Pak	\$9.99
CID Feature Value Pak	\$14.99

.11 Local Number Portability

Monthly Recurring Charge per line	\$0.43
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Certain material previously located on page PL-15 can now be found on this page.

14. MISCELLANEOUS SERVICE OFFERINGS

14.1	<u>Agent Program</u>		
	Monthly Fee	\$10.00	
14.2	<u>Local and Long Distance Service Plus Plan/Local and Long Distance Service - Trunk Solution/ Local and Long Distance Service Line Solution</u>		T T T
	Monthly Recurring Charges		
	Offering A	\$55.00	
	Offering B	\$65.00	
	Offering C	\$1,400.00 (R)	
	Feature Package 1	\$3.50	
	Feature Package 2	\$6.50	
	DID/2 Way Direct Numbers	\$6.25	
	(Per each block of 20 numbers)		
	Discounts (Offerings A, B and C)		T
	New 1 Year term	5%	C
	New 2 Year term	10%	
	New 3 Year term	15%	C
14.3	<u>Local Plus Program</u>		
	<u>Monthly Charges</u>		
	Local Line (Per line)	\$40.00	
	Local Trunks (Basic, DID and 2 Way Direct) (Per trunk)	\$40.00	
	Local Trunks (Basic, DID and 2 Way Direct) (Per T-1)	\$672.00	
	Local ISDN-PRI (Per T-1)	\$672.00	
	Feature Package 1	\$3.50	
	Feature Package 2	\$6.50	
	<u>Discounts</u>		
	New 1 Year term	5%	T
	New 2 Year term	10%	T
	New 3 Year term	15%	T

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14. MISCELLANEOUS SERVICE OFFERINGS

14.4 Local Nationwide One Program

Monthly Recurring Charge (Per T-1)

Local Trunk-Basic, Local Trunk-DID and Local Trunk-2 Way	
Metered Plan	\$140.20
Flat Plan	\$495.20

Local ISDN-PRI

Metered Plan	\$181.48
Flat Plan	\$536.48

Customers selecting the Metered Plan will receive the following program monthly usage rates:

<u>1st Minute</u>	<u>Each Additional Minute</u>
\$0.0158	\$0.0095

14.5 Business Advantage Program

N

Monthly Charges

Local Line (Per line)	\$40.00
Feature Package 1	\$3.50
Feature Package 2	\$6.50

14.6 Business Unlimited Program

Monthly Charges

Local Line (Per line)	\$60.00
Feature Package 1	\$3.50
Feature Package 2	\$6.50

N

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